

Southwest SELPA

Alternative Dispute Resolution Services

ΨTrainings

ΨFacilitated IEP Meetings

ΨResolution Sessions

ΨCoaching

ΨPre-filing Meetings

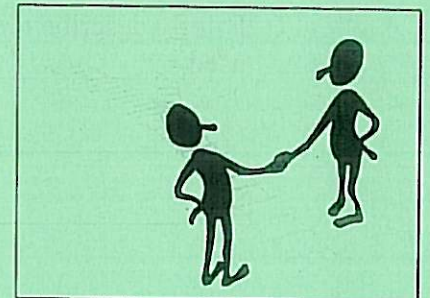
ΨOmbudsmanship

Southwest SELPA is committed to helping families and schools solve problems and conflicts in the fastest and easiest way. As part of this commitment we are proud to offer the following services:

- **Facilitated Resolution Sessions** – a problem solving meeting between parents and the school with the help of a neutral facilitator, who will run the meeting. The resolution session could be before filing for due process
- **Facilitated I.E.P. s** – Have a neutral facilitator when you are concerned the IEP will be hostile or contentious I.E.P. team meeting.
- **Pre-filing meetings** – Schedule a mediation session before filing for due process. Bring in someone from the SELPA to help facilitate before it gets to the State level.
- **Staff/Parent trainings** – A variety of different workshops and trainings to meet your needs.

Training topics may include the following:

- Communication Skills
- Looking at problems from a different Perspective
- Talking about your concerns
- Negotiation Strategies
- Facilitation Skills
- Dealing with Anger
- Cultural Differences
- Tips on Working with People or Situations You Find Difficult
- Team Building
- Positive Strokes
- E-mail Etiquette (what to say and not say in e-mails)



Have special needs that are not listed?

Contact us for a custom designed training program or ADR service

Contact Marc Purchin
Director of Alternative Dispute Resolution Services
Southwest SELPA

Phone: 310-944-3217 ext. 229

E-mail: SW_ADR@lacoedu.edu or Mpurchin@purchinconsulting.com

Southwest SELPA
www.swselpa.org
Alternative Dispute Resolution Services
320 Knob Hill
Redondo Beach, CA 90277
SW_ADR@lacoed.edu

ALTERNATIVE DISPUTE RESOLUTION SKILL RECOGNITION AWARD

Nominate a professional or a parent that have used positive alternative dispute resolution skills (good communication techniques) to help resolve a conflict (or potential conflict)

We can all learn from each other

At the monthly Director's/Program Specialists meetings, a nomination will be chosen and the technique/skill that was used will be read out. The person's whose technique is read will receive formal recognition from the SELPA

Information needed

Name of person to be recognized _____

District/School _____

Briefly describe the situation and the tool(s) that this person used _____

Please e-mail the name, a brief description of the situation, and the skill(s) that were used to **SW_ADR@lacoed.edu** or through the SELPA website at **www.swselpa.org**. Submissions may also be faxed at 310-944-3540. Submissions are accepted year-round and there is no limit to the number of submissions an individual can make. Self nominations are also strongly encouraged.