

**Wisconsin Special Education Mediation System
Participants' Perception of Mediators
2007 - 2008
(Total surveys =194)**

Survey Question	Strongly Agree	Agree	Slightly Agree	No opinion	Slightly Disagree	Disagree	Strongly Disagree
It is important that the mediator be knowledgeable in special education (n=194)	57.2%	28.9%	7.7%	3.1%	1.5%	1%	.5%
Mediator knew a lot about special education (n=194)	31.4%	33.5%	9.8%	13.9%	2.6%	4.1%	4.6%
Mediator explained the process. (n=194)	63.4%	23.2%	6.2%	4.1%	1.5%	1%	.5%
The mediator was neutral (n=193; this item not completed on 1 survey)	60.1%	21.8%	1.6%	4.1%	3.1%	4.7%	4.7%
Mediator was respectful of all parties (n=194)	71.6%	20.1%	3.1%	1%	2.1%	.5%	1.5%
Mediator did not pressure me (n=194)	61.3%	24.7%	1%	6.2%	2.1%	2.6%	2.1%
Mediator created a comfortable environment (n=194)	52.8%	32.6%	5.2%	3.1%	1%	3.1%	2.1%
Mediator used time adequately (n=194)	37.1%	43.3%	7.2%	2.1%	4.1%	2.1%	4.1%
Mediator was organized (n=194)	52.6%	31.4%	5.7%	2.1%	2.6%	1.5%	4.1%
Mediator kept the meeting focused (n=194)	52.6%	27.3%	5.7%	2.6%	5.7%	3.6%	2.6%
I would use this mediator again (n=194)	54.1%	24.7%	2.1%	9.8%	2.6%	2.6%	4.1%