

**Interviews with Exemplar States**  
**Patricia Williams – Clip #1 Transcript**

**Patricia:** The one thing that I can think of is when I started I came from private practice as a litigator, so I was very entrenched in the adversarial process. And as I've been working with the department the last ten years, I think what I, I know now is how important it is to have early resolution and to really foster good communication between parents and school districts. And I realize that with lasting relationships, relationships that happen over several years, it's much more important to build good communication and trust, than to have more of an adversarial type relationship.