

Office for Dispute Resolution

DUE PROCESS EVALUATION

The Office for Dispute Resolution is distributing due process evaluation forms to all parties and their counsel at the conclusion of every due process hearing. Completion of the evaluation is optional. The responses to the evaluation form will assist the Office for Dispute Resolution in identifying ways in which the due process system might be improved. Your responses to the questions will remain confidential.

The system is designed to accept only one evaluation from each of the parties, which may be completed by or in conjunction with their counsel. If you have any questions, you may contact the Office for Dispute Resolution at (717) 541-4960, ext. 3900 or through email at ODR@pattan.net.

ODR File No.: _____ LEA (Local Education Agency): _____

Name of Hearing Officer: _____

1) Please identify your role: (check ✓)

- Parent/Family Member
- Administrator/School Representative
- Attorney for Parent
- Attorney for LEA
- Other _____

Name [optional] _____

2) Please rate your degree of satisfaction on the following factors regarding your due process hearing, with 1 being very dissatisfied, and 5 being very satisfied.

	Dissatisfied..... Satisfied				
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Services provided by ODR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Services provided by the Hearing Officer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of Hearing Officer Decision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall satisfaction with due process system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3) How long did it take to complete the due process case?

- An expected amount of time
- Faster than expected
- Longer than expected

4) If you answered "longer than expected", what was the reason for delay in resolution of the case:

- Unavailability of the parties and/or their witnesses
- Unavailability of the attorneys
- Unavailability of the Hearing Officer
- Weather problems resulted in delays
- Emergency(ies) arose during the course of the proceeding
- Additional evaluation after filing for due process
- Settlement discussions after filing for due process
- Other _____

5) What was the outcome of the Due Process Hearing?

- Case withdrawn
- Case dismissed by Hearing Officer
- Case settled
- Decision by Hearing Officer

- Parent prevailed
- LEA prevailed
- Split decision
- Hearing Officer's own decision

6) Would you utilize the due process system again in the future?

- Yes
- No
- Undecided

Please provide any suggestions for improvement of the due process system.

Please mail the evaluation to: ODR, 6340 Flank Drive, Harrisburg, PA 17112-2764
ATTN: Jenny Snyder

-- or --

Email to: ODR@pattan.net