

ConsultLine standard reply for an e-mail inquiry:

Your message was received and forwarded to the Special Education ConsultLine. The ConsultLine is a statewide **toll-free service** provided on behalf of the Bureau of Special Education to assist parents in understanding special education process, rights and protections. If you would like to speak with a ConsultLine Specialist regarding your concern, please call the toll free number below. You will be asked to leave a message including your name, phone number with area code and times when you may be available over the next three business days. Our policy is to attempt to reach you at least three times over the course of three business days. Calls are generally returned within a 24 hour period depending on call volume.

We look forward to assisting you.

ConsultLine toll-free number within Pennsylvania is: 1-800-879-2301