NORTH CAROLINA DEPARTMENT OF PUBLIC INSTRUCTION Exceptional Children Division

STATEWIDE SPECIAL EDUCATION MEDIATION PROGRAM

MEDIATION FEEDBACK FROM PARTIES FORM

CASE #	
Thank you for taking the time to complete this form. We have left space on the back page for any additional comments you care to make. Please feel free to comment on any aspect of the process or the outcome of the mediation. Your responses to the questions and your comments will help us improve the mediation process. Please put the completed form in the accompanying envelope and mail to the Department of Public Instruction.	
Please indicate your role in the mediation.	Parent/guardian LEA representative Other
Was the mediator neutral and impartial?	YesNo
How able were you to say what was important to you? Completely ableMostly unableCompletely unable	
How well did the other party understand what was important to you? Complete understandingLittle to no understanding	
To what extent do you have a better understanding of what was important to the other party? Complete understandingModerate understandingLittle to no understanding	
To what extent was the mediation <u>process</u> successful? Very successfulSuccessfulSomewhat successfulNot successful	
Did you reach agreement?Yes!	NoPartially
If another conflict occurs, would you use mediation again?YesNo	
Do you feel the mediation process has improved communication between you and other party?YesNo	
Did you consult with a lawyer before or during the mediation process?YesNo	

In your opinion, the mediation ended the way it did because: (Check all that apply.)	
of my own persistenceof the skill of the mediatorof the persistence of the mediatorof good faith efforts of both partiescommunication was improvedboth parties compromisedother	I changed my positionthe other party changed their positionneither party was willing to changeI would not change my positionthe other party would not change
other	

We hope you will take a moment to reflect on this mediation session and give us additional feedback about your experience with the mediation process: Your ideas and/or feelings about mediation, the positive and negative aspects of the process, and how you would have improved this session. Thank you again for your time.