

Interviews with Exemplar States
Kerry Smith – Clip #1 Transcript

Kerry: I think when I first took this job I was, I didn't realize that one size didn't fit all for dispute resolution and, and a perfect example of that is our IEP facilitation program. When we started it, piloted it back in the early 2000's, we created a model that was based upon the literature that was existing. It was a solid model, reasonable, perfect in all respects, except for what it was. So we scrapped it and started all over again and this time wised up and used stakeholder input to, to help us guide the creation of this project and it's something that's been going on for several years. And as a result of that whole process, we actually did a presentation for you, for CADRE, and we called it "Pennsylvania's Rocky, Rocky Entrance into IEP Facilitation," or something like that, to reflect the fact that, that one size doesn't fit all and you really have to know what your stakeholders want or they're not going to use it.