Interviews with Exemplar States Jo Anne – Clip #1 Transcript

Marshall: Jo Anne, tell me what have you learned during your last six years working in Oklahoma in dispute resolution.

Jo Anne: What I've mainly learned is that there are no cookie cutter right ways, there is no right way for any state to do something. And I think when I started out, I wanted to do it the right way and I searched for those answers. The only way you discover that is by really examining your own system, talking to your stakeholders and finding out what works for you.