



Moving Beyond Disputes: Mobilizing and Orchestrating a “Village” When Extensive Change is Required

Ann Turnbull

January 21, 2016

2:30 pm – 3:45 pm ET (11:30-12:45 PT)

Note: The PowerPoint is currently available on the CADRE website

<http://www.directionservice.org/cadre/turnbullwebinar2.cfm>

Dial in: 1-877-512-6886 ID: 679 683 6031

Technical Stuff:

- All phone lines are muted – press #6 to unmute your phone during Q&A.
- Use a phone line for best audio quality.
- Please enter any questions or technical difficulties into the chat box.
- Thank you for taking the time to answer the webinar poll questions!
(Note: The poll questions will appear on your screen until we remove them)

Moving Beyond Disputes: Mobilizing and Orchestrating a “Village” When Extensive Change is Required

Ann Turnbull
(turnbull@ku.edu)

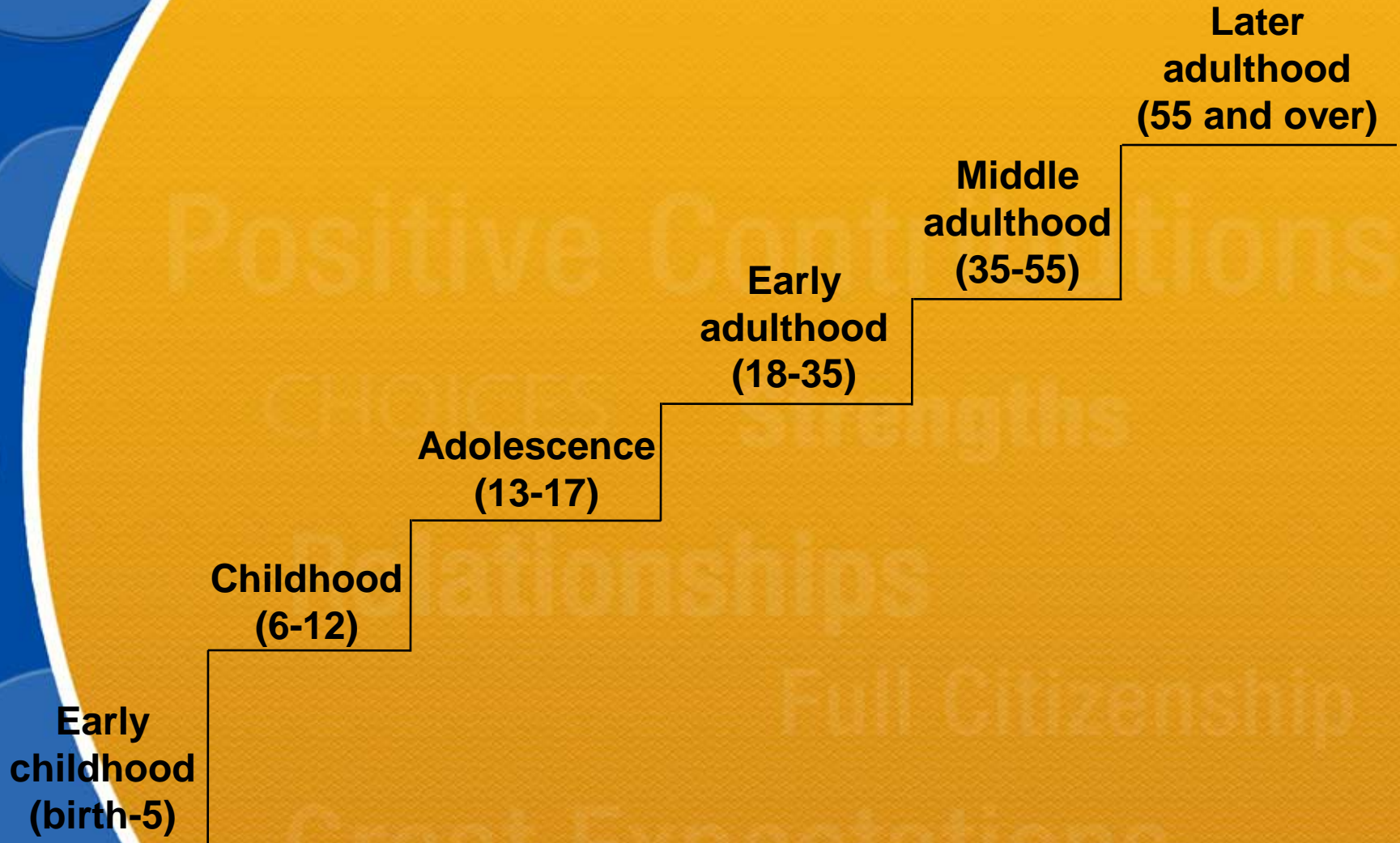
CADRE Webinar
January 21, 2016

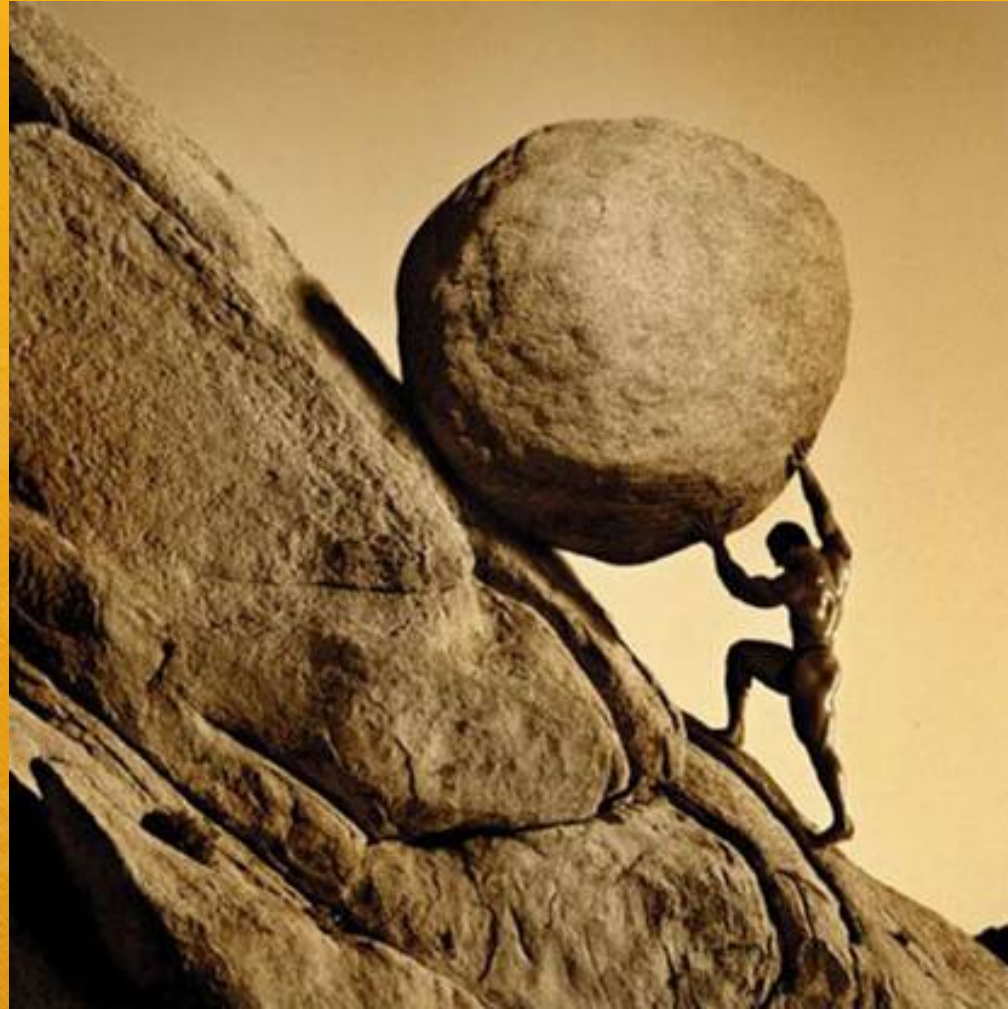


Moving Beyond Disputes



Lifespan Stages





Sisyphus from Greek mythology – has to continually start over



Sisyphus with reliable allies as partners

**“The law of accumulation the
sum total of a lot of little things
isn't little”**

Dan Zadra

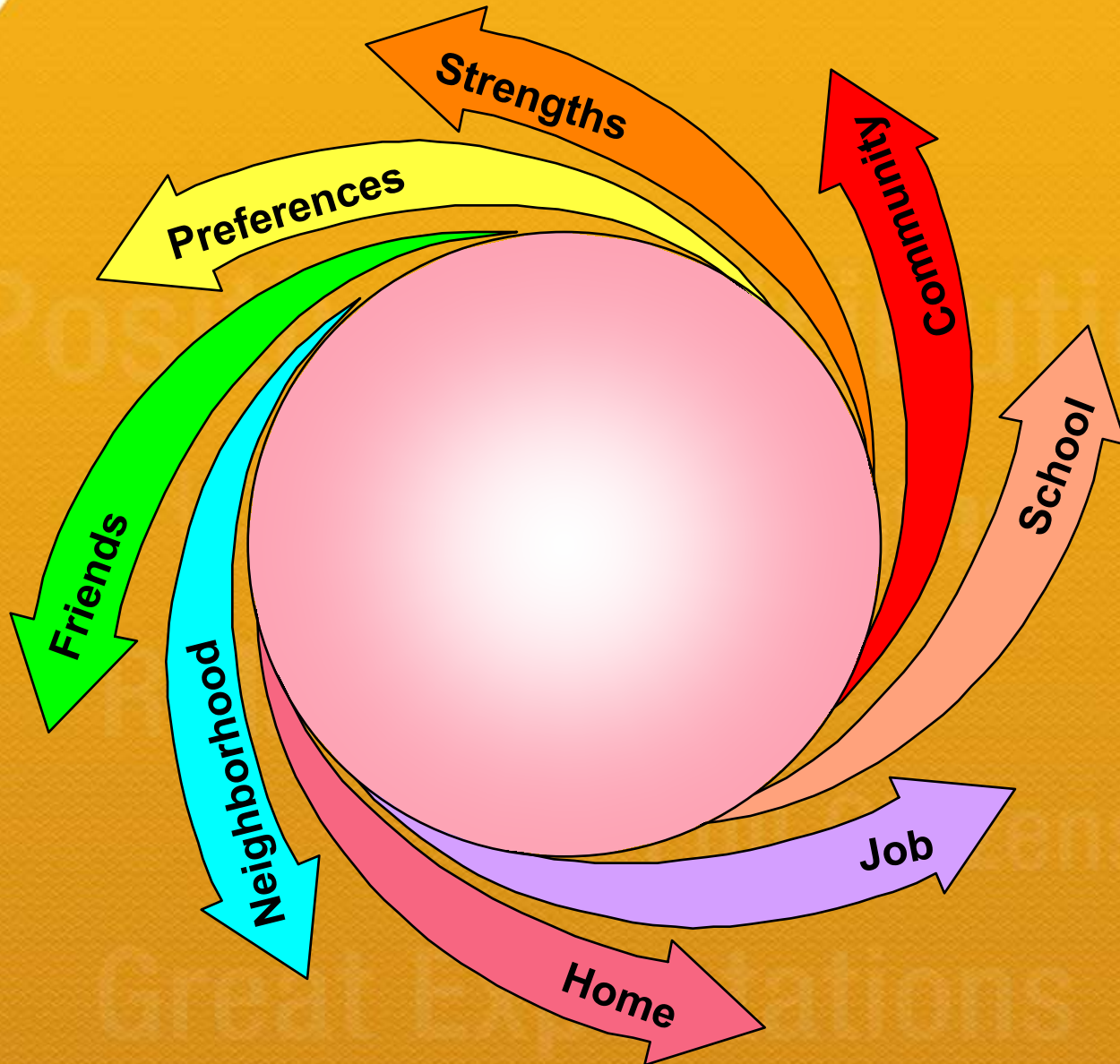
Take-Home Messages

- You can best achieve extensive change through many little collaborative acts rather than a few monumental acts.
- You need a “village” of reliable allies to carry out little collaborative acts on a weekly basis.
- Engage every week in little collaborative acts aligned with your great expectations.
- By doing so, quality of life will accumulate.
- Group action planning is a structure for a synergistic reliable alliance over the lifespan.

Group Action Planning

- **Inviting support** 
- **Creating connections** 
- **Sharing great expectations** 
- **Solving problems** 
- **Celebrating success** 

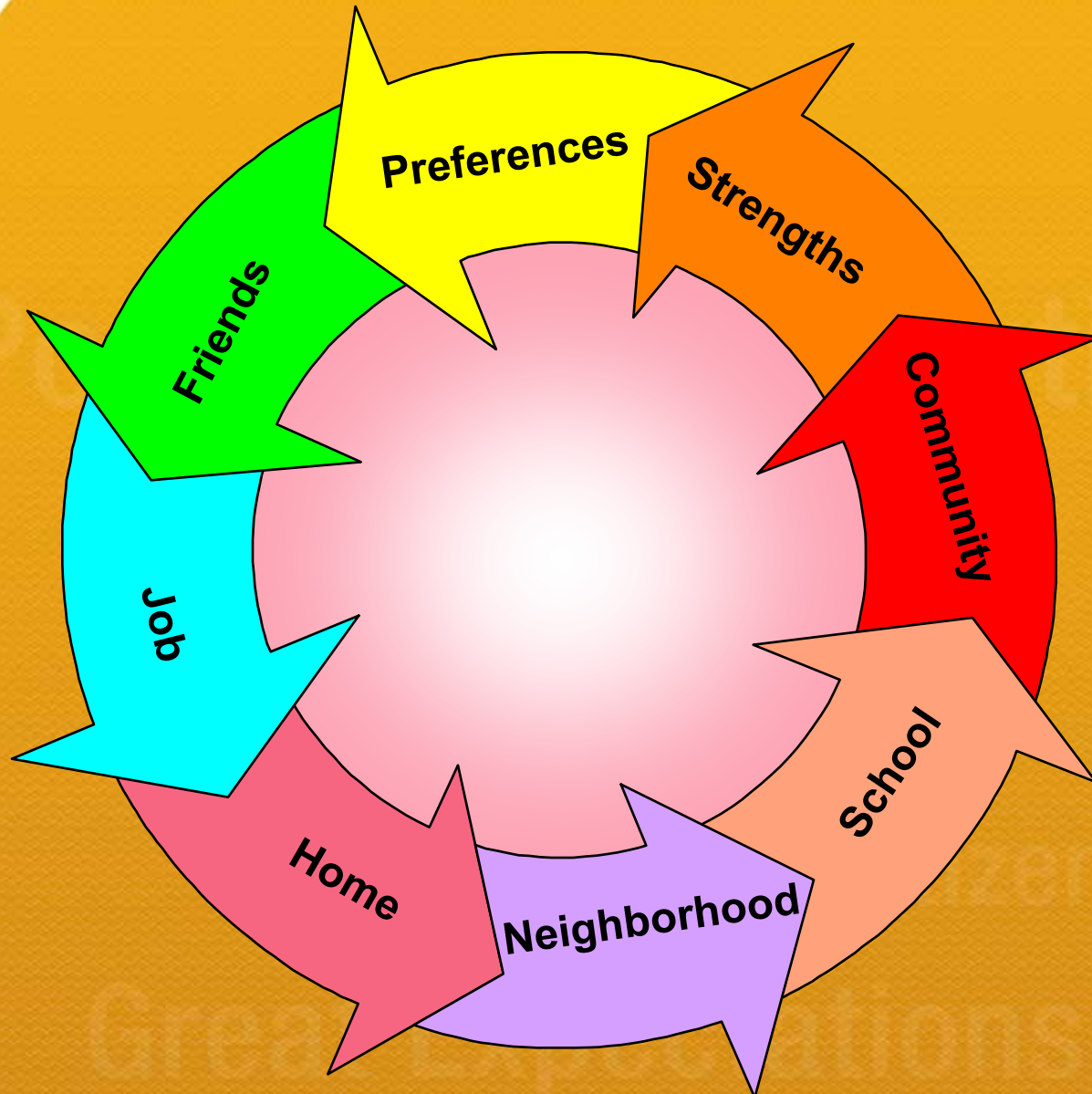
Inviting Support



Inviting Support – Tips

1. Identify facilitator
2. Identify members who can be helpful
3. Consider people with emotional connections
4. Consider the target person's preferences
5. Consider great expectations
6. Consider interests, strengths, and needs that can provide link to others
7. Issue personal invitations to join the group
8. Be open to people joining at any time

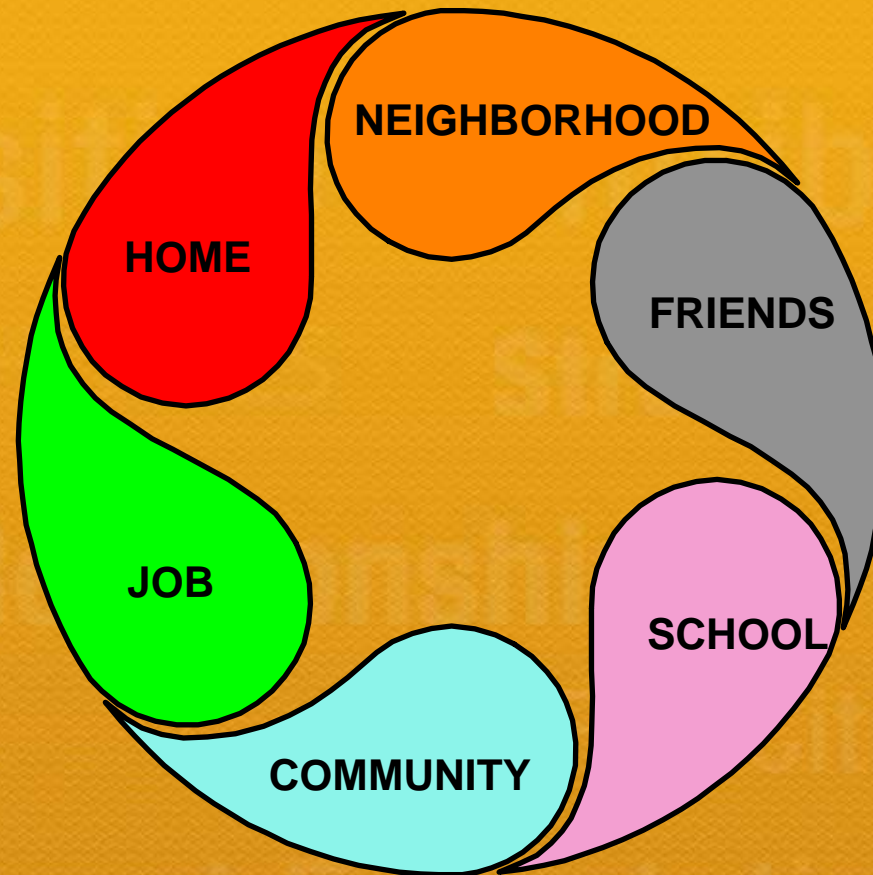
Creating Connections



Creating Connections – Tips

9. Affirm others' valuable support
10. Create a sense of connectedness
11. Create a sense of caring
12. Create informal socialization
13. Infuse laughter and avoid somberness
14. Turn a crisis into an opportunity

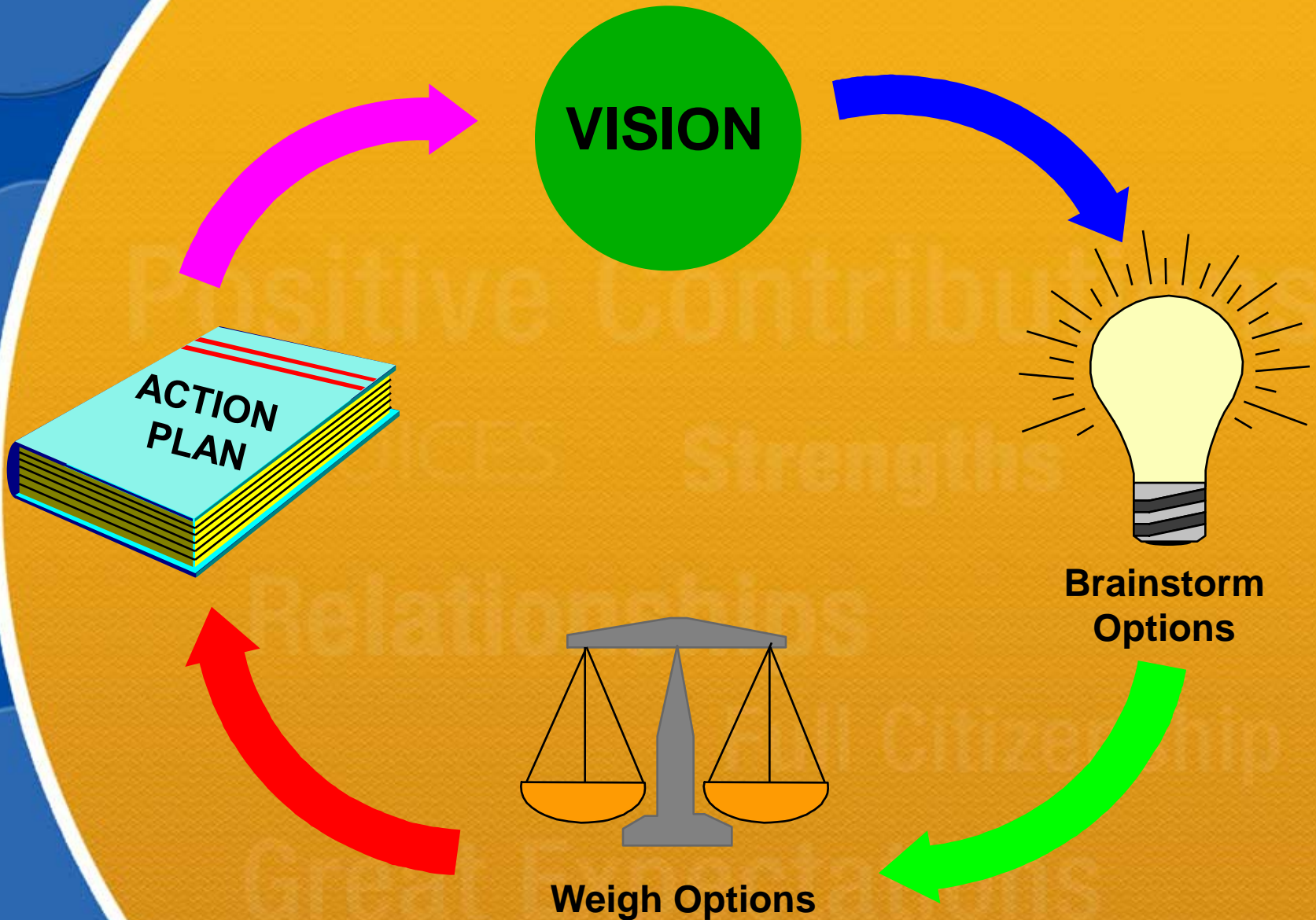
Sharing Great Expectations



Sharing Great Expectations – Tips

15. Encourage target person to share great expectations, as well as other group members
16. Listen for others great expectations and affirm them
17. Recognize that great expectations evolve
18. Stay open to ideas that push the limits

Solving Problems



Solving Problems – Tips

19. Facilitator should guide group through problem-solving steps
20. Do dynamic brainstorming
21. Analyze pros and cons of specific options
22. Select the most appropriate options and delineate a specific action plan
23. Promote facilitation that is balanced between structure and flexibility – create synergy

Solving Problems – Tips

24. Accept a comfortable pace and make progress at every meeting
25. Get everyone involved
26. Limit your efforts to 1 or 2 issues at a time
27. Summarize action steps

Celebrating Success



- Celebrate Progress
- Acknowledge Group Members' Contributions
- Develop the "Joy Quotient"

Celebrating Success – Tips

28. Celebrate progress, strengths, and positive contributions
29. Encourage gratitude
30. Eat and drink
31. Develop the “joy quotient”
32. Work toward members leaving feeling renewed rather than depleted

**“The law of accumulation the
sum total of a lot of little things
isn't little”**

Dan Zadra

Take-Home Messages

- You can best achieve extensive change through many little collaborative acts rather than a few monumental acts.
- You need a “village” of reliable allies to carry out little collaborative acts on a weekly basis.
- Engage every week in little collaborative acts aligned with your great expectations.
- By doing so, quality of life will accumulate.
- Group action planning is a structure for a synergistic reliable alliance over the lifespan.

**MOVING BEYOND DISPUTES:
MOBILIZING AND
ORCHESTRATING A VILLAGE
WHEN EXTENSIVE
CHANGE IS REQUIRED**

Positive Contributions

<https://youtu.be/MD5iSACBuRk>

Strengths

Relationships

Full Citizenship

Great Expectations



Thank you for joining us!

Please take a few minutes to respond to this brief survey about your experience:

[Webinar Survey](https://www.surveymonkey.com/r/AnnTurnbull2)

<https://www.surveymonkey.com/r/AnnTurnbull2>





Upcoming Webinar

Creating Change:

Student-Led IEPs as a Dispute Resolution Option

Presenters:

Leila Peterson, SchoolTalk

Sarah Grime, SchoolTalk

David Friedemann, Student

March 15, 2016

2:30 pm – 3:45 pm ET (11:30-12:45 PT)

Registration Open Soon