



IDEA Dispute Resolution Data Summary for: Puerto Rico 2010-11 to 2020-21

The Individuals with Disabilities Education Act (IDEA) requires states and entities receiving IDEA grants to make available four dispute resolution processes and report annually on each to the U.S. Department of Education Office of Special Education Programs (OSEP). The four dispute resolution processes include written state complaints, mediation, due process complaints, and resolution meetings associated with due process.

The purpose of this summary is to provide a historical look at dispute resolution data and to assist with the identification of trends and changes in the use of the IDEA dispute resolution processes over time. Additional summaries can be found on the CADRE website at:

<http://www.cadeworks.org/resources/cadre-materials/state-part-b-dispute-resolution-data-summaries>

This summary features data for school years ("SY" July 1-June 30) 2010-11 through 2020-21 drawn from CADRE's National Longitudinal Database. Data are collected from the following sources: [1] from SY 2010 to the present, Section 618 data collected by the Data Accountability Center (DAC) and, as of SY 2011, reported to EDFacts; [2] data published in OSEP's Annual Report to Congress; and [3] data adjustments collected from states by CADRE after OSEP data were locked.

CADRE examines dispute resolution data for internally inconsistent values (based on report element definitions). When inconsistent values are found they are reconciled with OSEP. States are encouraged to submit notes or explanations regarding any conditions, anomalies, or corrections relating to the data included herein. CADRE is looking to improve the usefulness of these reports. Please provide us your input by responding to a brief survey at:

<https://www.surveymonkey.com/r/datasummary>

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For clarification or assistance, contact:

Melanie Reese, Ph.D.

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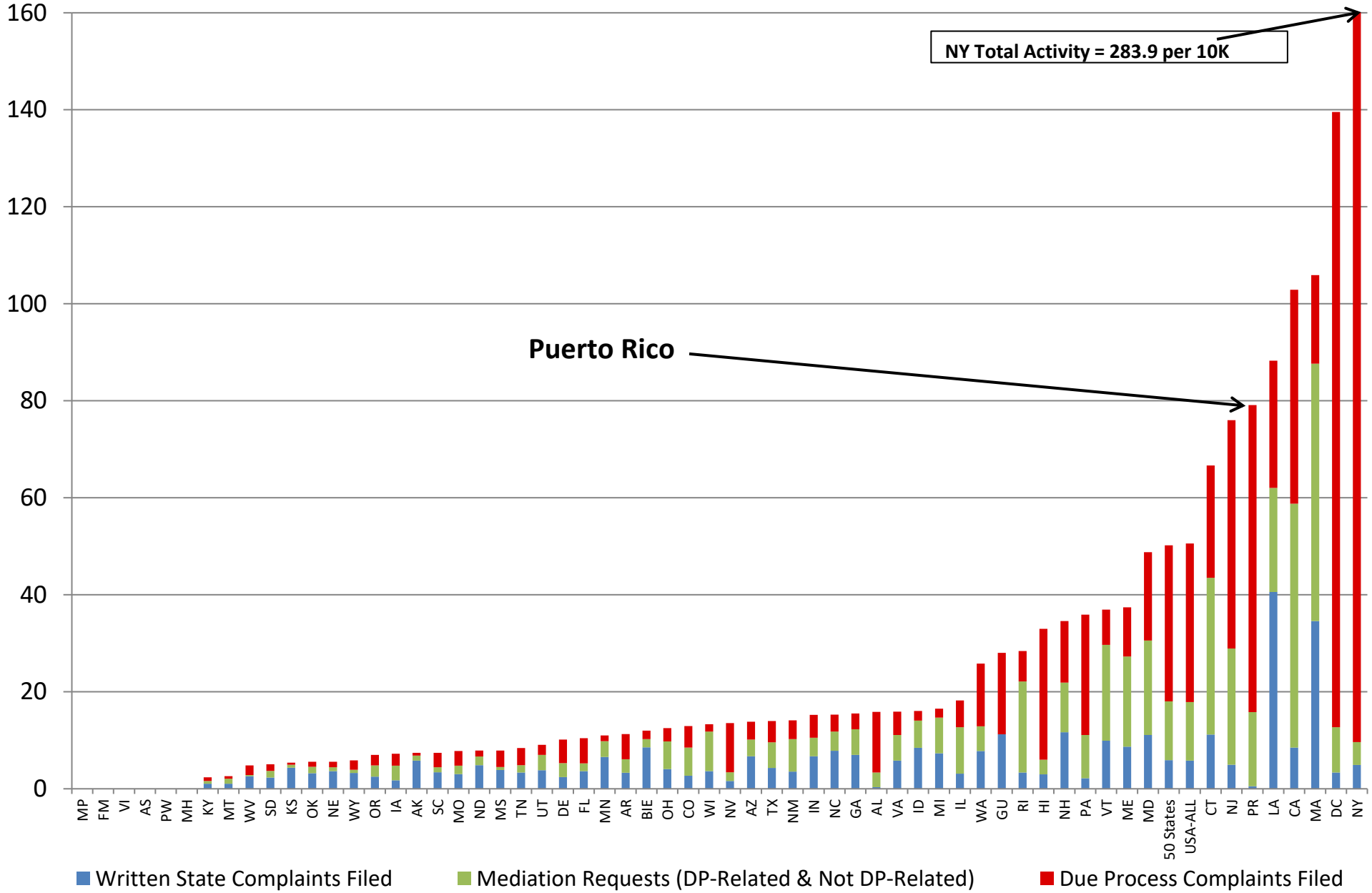
or call (541) 359-4210

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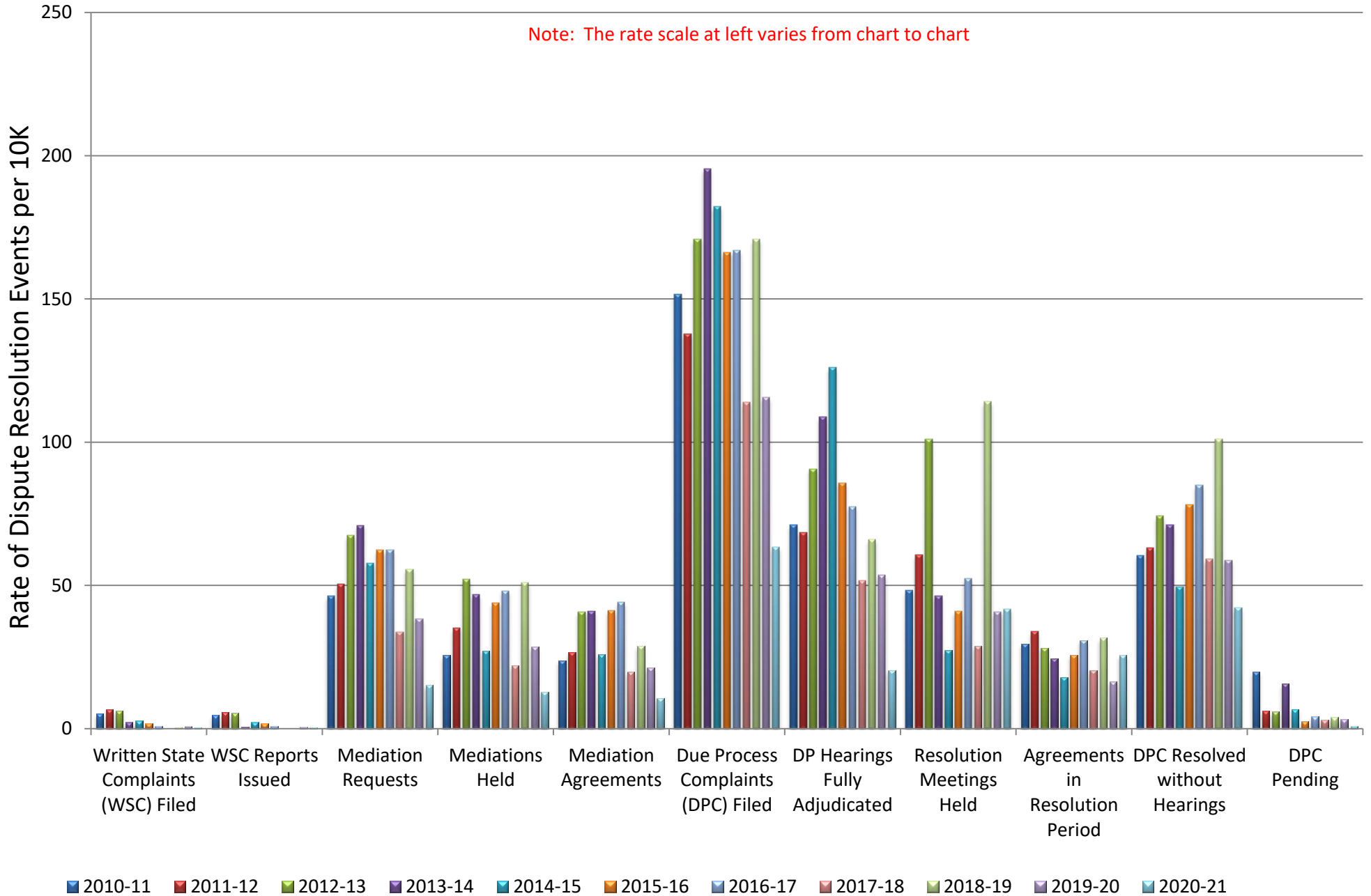


Total Dispute Resolution Activity by State/Entity per 10K Child Count: 2020-21



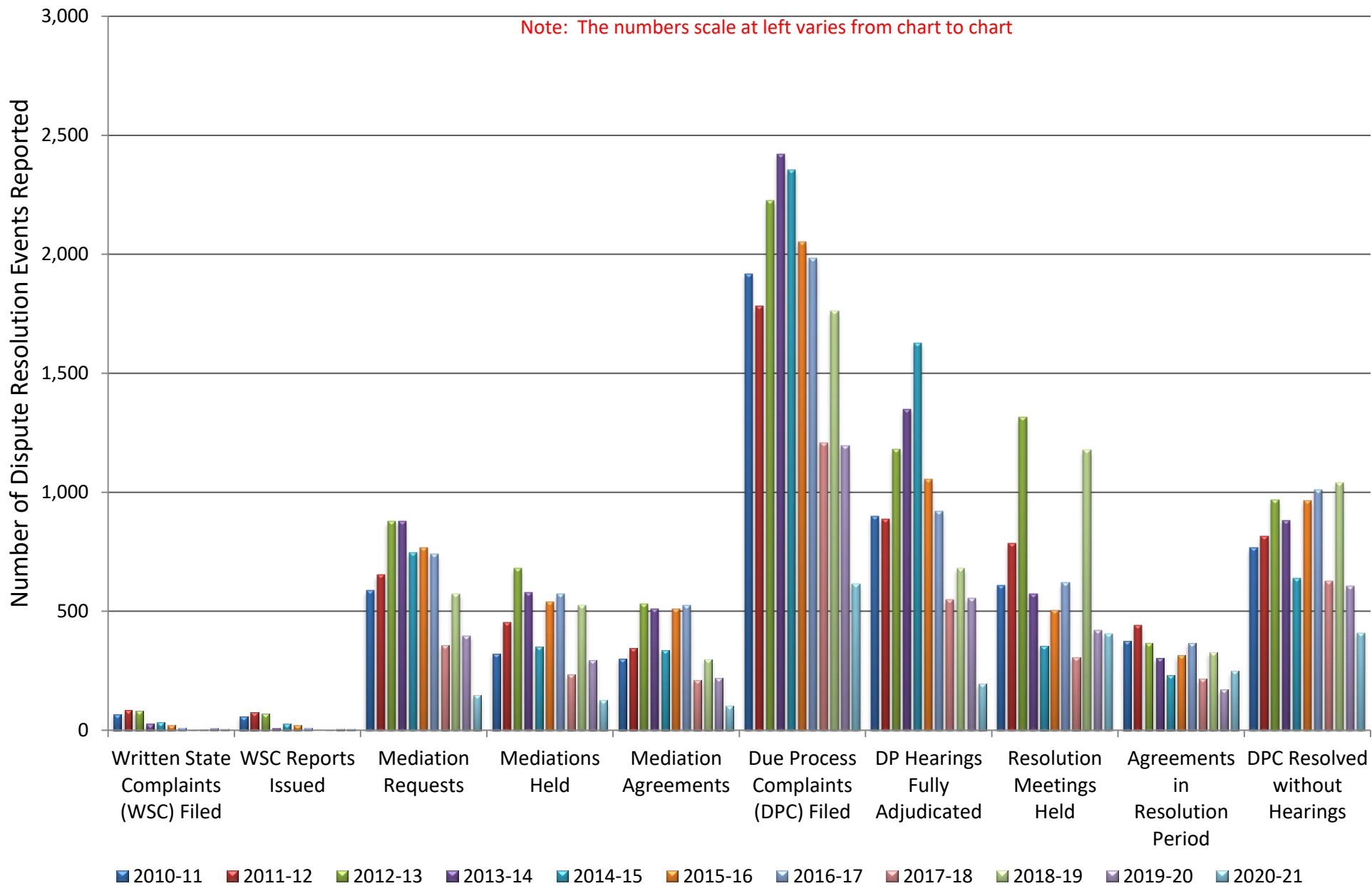


IDEA Dispute Resolution Activity per 10K Child Count: Puerto Rico



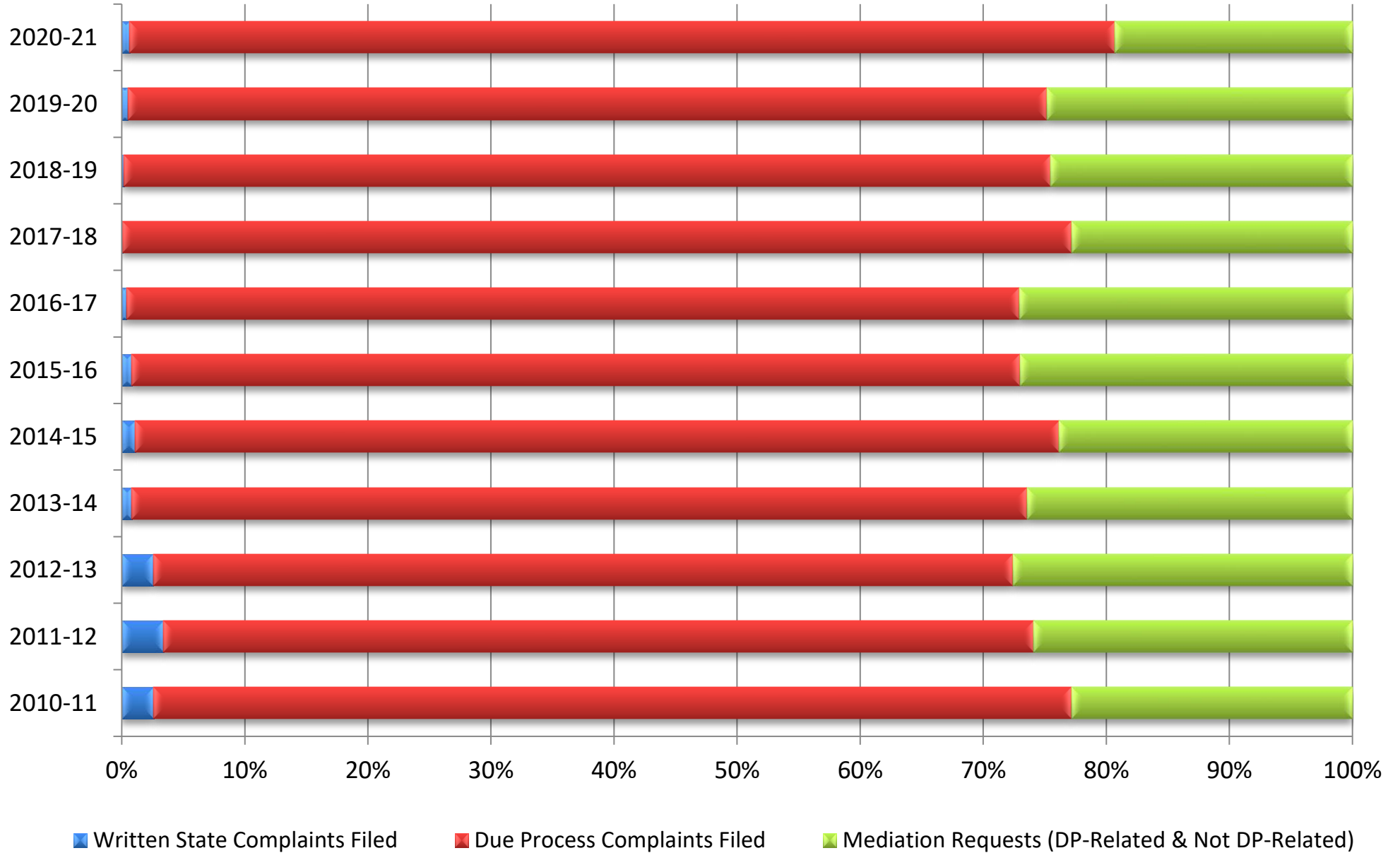


IDEA Dispute Resolution Activity: Puerto Rico



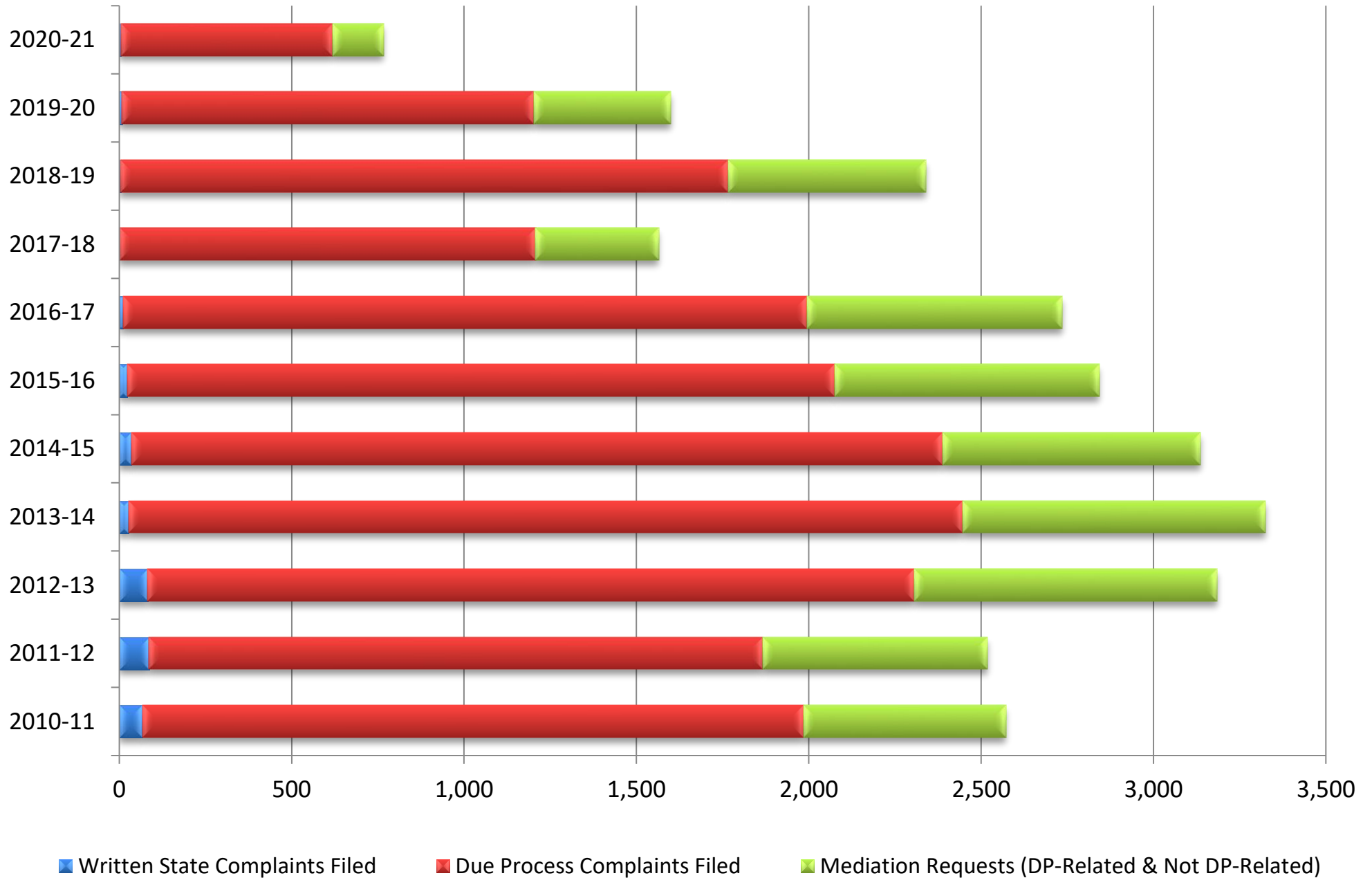
Relative Use of Dispute Resolution Options: Puerto Rico

Note: 100% = The sum of requests for all dispute resolution processes



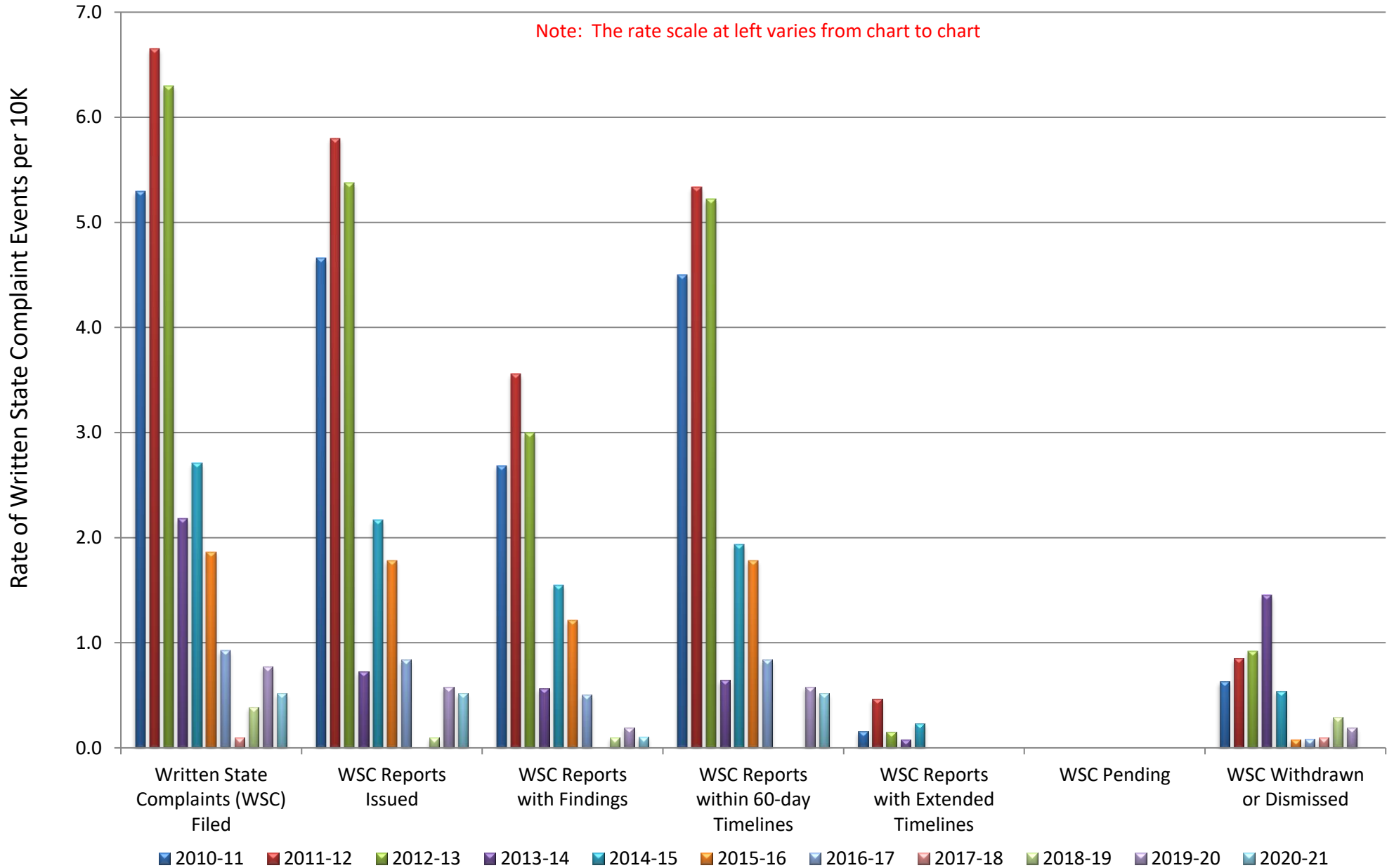


Aggregate Use of Dispute Resolution Options: Puerto Rico



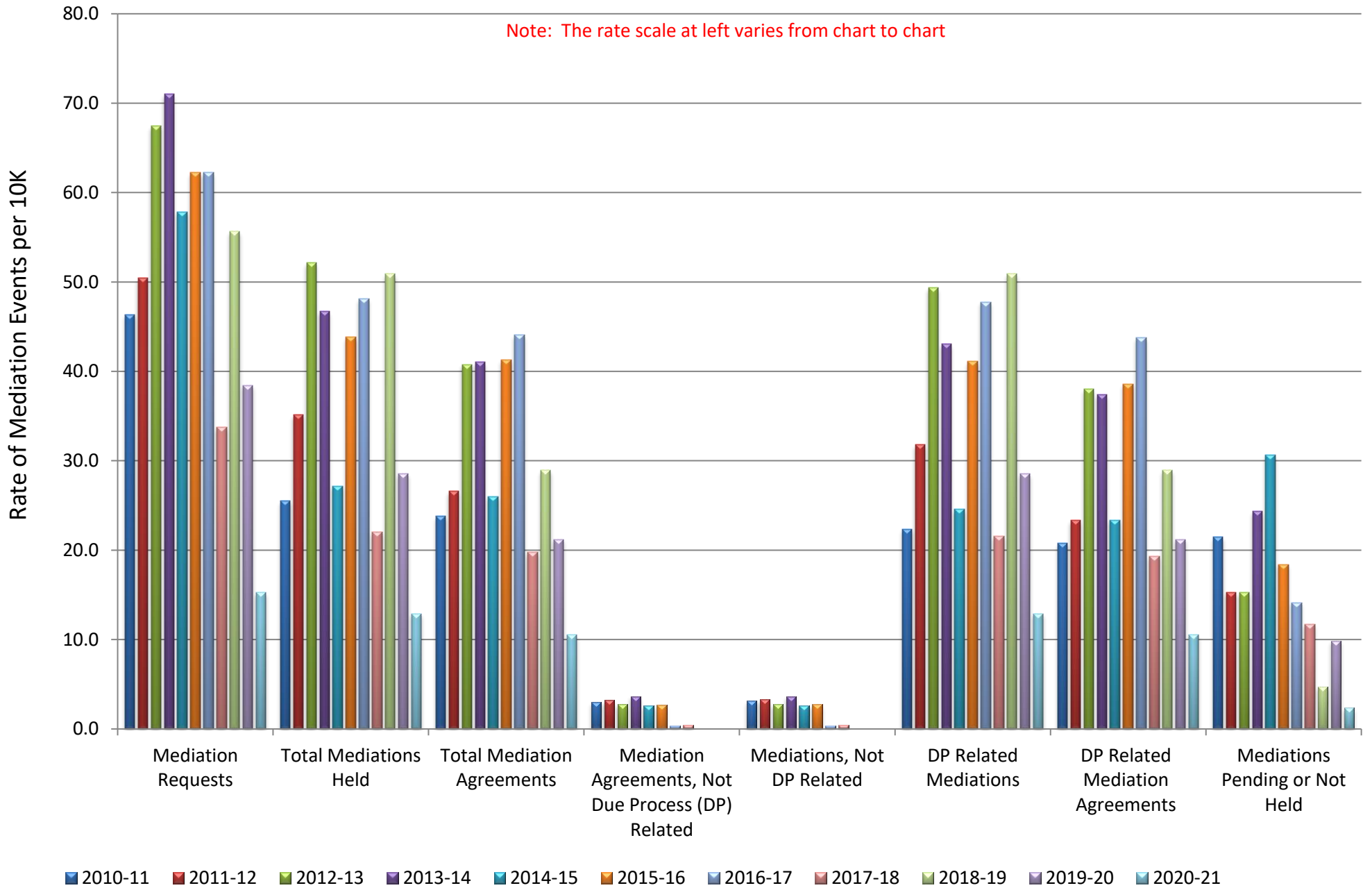


Written State Complaint Activity per 10K Child Count: Puerto Rico



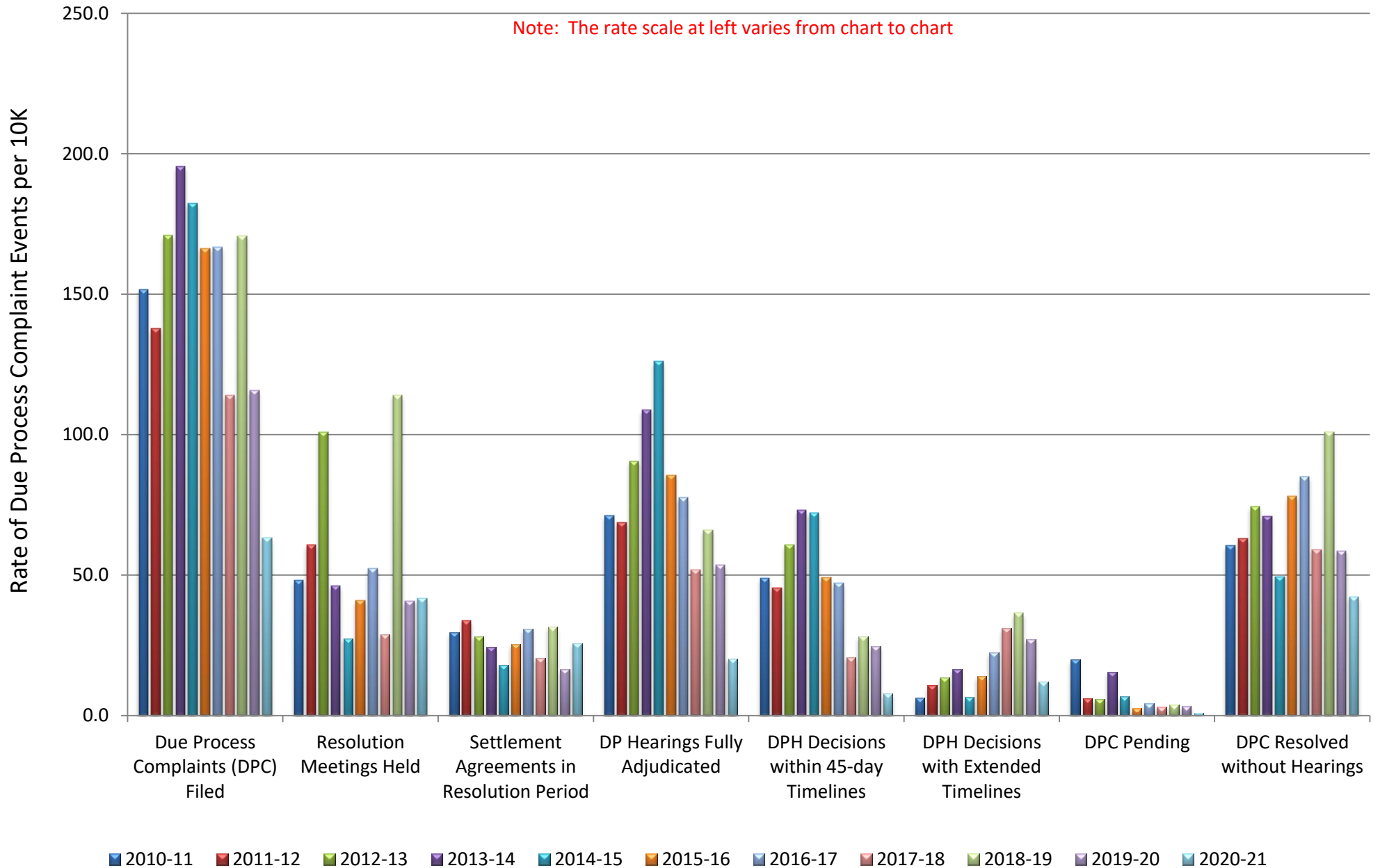


Mediation Activity per 10K Child Count: Puerto Rico

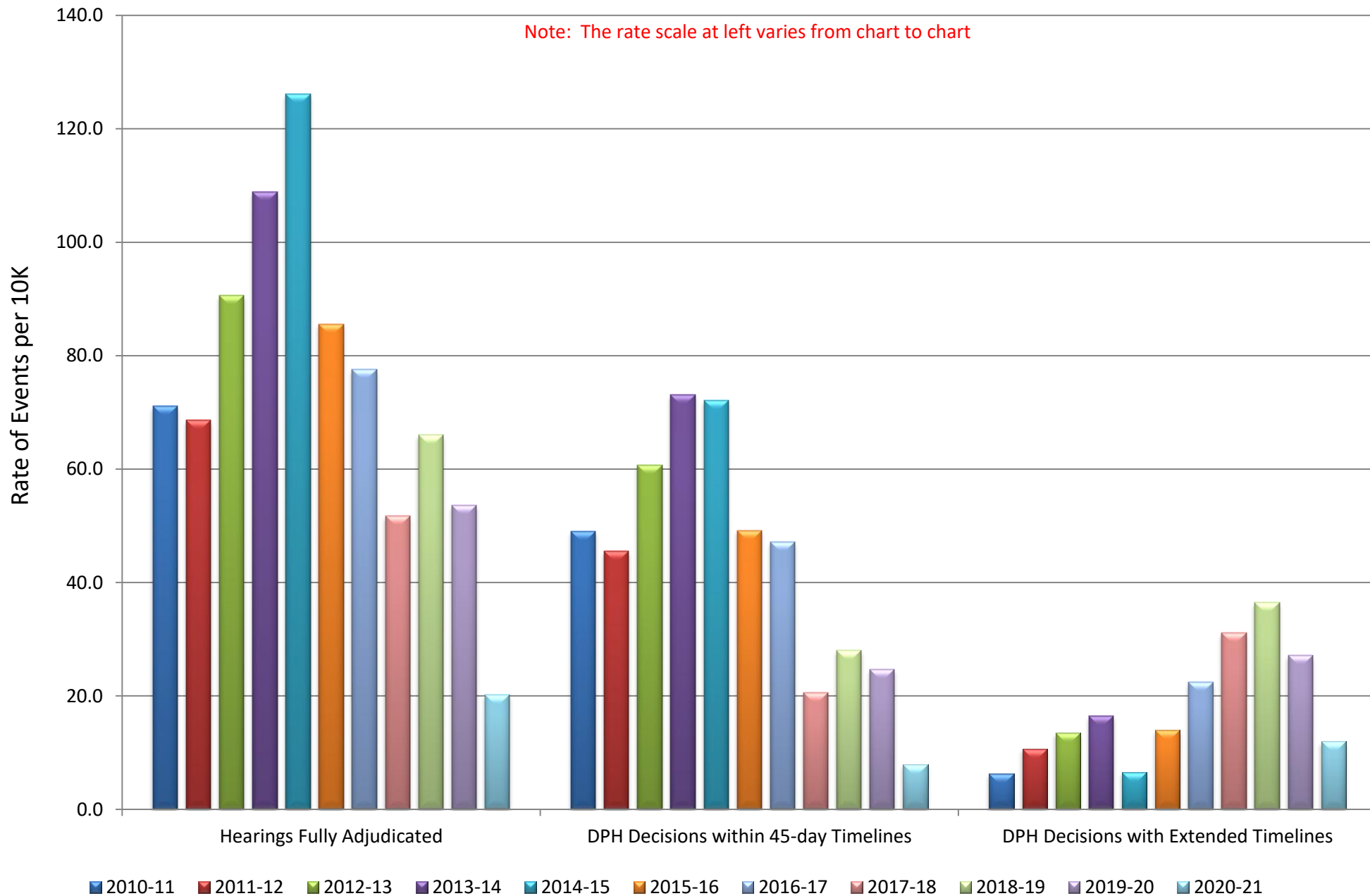




Due Process Complaint Activity per 10K Child Count: Puerto Rico

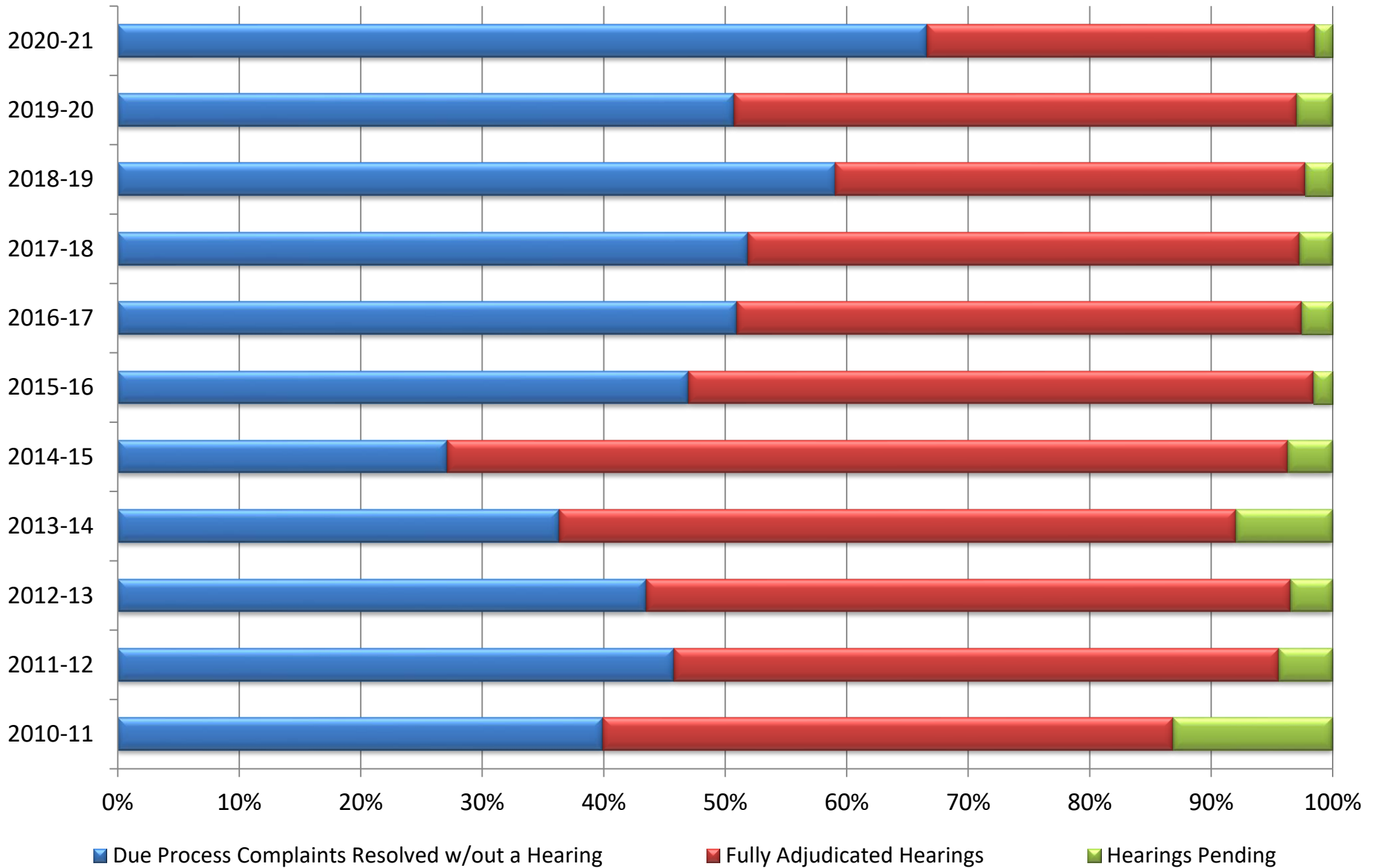


Timeliness of Due Process Hearing Decisions per 10K Child Count: Puerto Rico





Relative Disposition of Due Process Complaints: Puerto Rico





2010-11

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	67	5.3	7.6	4,911
Reports Issued Total	59	4.7	4.8	3,111
Reports with Findings	34	2.7	3.1	2,021
Reports within 60-Day Timeline	57	4.5	4.5	2,873
Reports within Extended Timelines	2	0.2	0.3	200
Total Reports within Timelines	59	4.7	4.8	3,073
Written State Complaints Pending	0	0.0	0.2	127
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	72
Written State Complaints Withdrawn or Dismissed	8	0.6	2.6	1,673
Mediations				
Mediation Requests Total	587	46.4	12.6	8,068
Mediations Held	323	25.5	8.1	5,177
Due Process-Related Mediations	283	22.4	3.9	2,501
Due Process-Related Mediation Agreements	263	20.8	2.4	1,569
Mediations Not Related to Due Process	40	3.2	4.2	2,676
Mediation Agreements Not Related to Due Process	38	3.0	3.2	2,054
Total Mediation Agreements	301	23.8	5.6	3,623
Mediations Pending	42	3.3	1.1	682
Mediations Withdrawn or Not Held	230	18.2	3.4	2,209
Due Process Complaints				
Due Process Complaints Filed	1,918	151.5	21.7	13,914
Resolution Meetings Held	610	48.2	12.2	7,841
Written Settlement Agreements in Resolution Period	375	29.6	2.3	1,487
Hearings Fully Adjudicated	900	71.1	1.3	823
Hearings Held within 45-day Timelines	699	49.0	0.3	201
Hearing Decisions within 45-day Timelines	620	6.2	0.9	549
Hearing Decisions with Extended Timelines	79	55.2	1.2	750
Due Process Complaints Pending	252	19.9	4.4	2,840
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	766	60.5	16.0	10,251
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	2	0.2	0.5	311
EHR Resolution Meetings Held	0	0.0	0.2	153
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	80
EHR Hearings Fully Adjudicated	2	0.2	0.1	35
EHR Change of Placements Ordered	0	0.0	0.0	10
EHR Pending	0	0.0	0.0	14
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.4	262

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

For questions regarding this report, contact Melanie Reese at mreese@directionservice.org.



2011-12

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	86	6.7	7.7	4,893
Reports Issued Total	75	5.8	4.9	3,113
Reports with Findings	46	3.6	3.5	2,261
Reports within 60-Day Timeline	69	5.3	4.6	2,917
Reports within Extended Timelines	6	0.5	0.2	159
Total Reports within Timelines	75	5.8	4.8	3,076
Written State Complaints Pending	0	0.0	0.2	130
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	53
Written State Complaints Withdrawn or Dismissed	11	0.9	2.6	1,661
Mediations				
Mediation Requests Total	652	50.4	13.4	8,533
Mediations Held	454	35.1	8.7	5,576
Due Process-Related Mediations	411	31.8	4.4	2,803
Due Process-Related Mediation Agreements	302	23.4	2.6	1,670
Mediations Not Related to Due Process	43	3.3	4.3	2,773
Mediation Agreements Not Related to Due Process	42	3.2	3.3	2,117
Total Mediation Agreements	344	26.6	5.9	3,787
Mediations Pending	4	0.3	1.4	878
Mediations Withdrawn or Not Held	194	15.0	3.3	2,079
Due Process Complaints				
Due Process Complaints Filed	1,781	137.7	22.4	14,319
Resolution Meetings Held	785	60.7	12.0	7,659
Written Settlement Agreements in Resolution Period	439	33.9	2.1	1,339
Hearings Fully Adjudicated	887	68.6	1.7	1,106
Hearings Held within 45-day Timelines	727	45.5	0.4	231
Hearing Decisions within 45-day Timelines	589	10.7	1.2	764
Hearing Decisions with Extended Timelines	138	56.2	1.6	995
Due Process Complaints Pending	79	6.1	3.1	1,998
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	815	63.0	17.6	11,215
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	2	0.2	0.5	304
EHR Resolution Meetings Held	1	0.1	0.2	132
EHR Written Settlement Agreements in Resolution Period	1	0.1	0.1	64
EHR Hearings Fully Adjudicated	0	0.0	0.0	27
EHR Change of Placements Ordered	0	0.0	0.0	10
EHR Pending	0	0.0	0.0	19
EHR Withdrawn, Dismissed or Resolved Without Hearings	2	0.2	0.4	258

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2012-13

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	82	6.3	7.7	4,943
Reports Issued Total	70	5.4	4.8	3,098
Reports with Findings	39	3.0	3.2	2,045
Reports within 60-Day Timeline	68	5.2	4.5	2,876
Reports within Extended Timelines	2	0.2	0.3	200
Total Reports within Timelines	70	5.4	4.8	3,076
Written State Complaints Pending	0	0.0	0.2	147
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	49
Written State Complaints Withdrawn or Dismissed	12	0.9	2.6	1,698
Mediations				
Mediation Requests Total	878	67.4	13.6	8,744
Mediations Held	679	52.1	8.6	5,497
Due Process-Related Mediations	643	49.4	4.3	2,786
Due Process-Related Mediation Agreements	495	38.0	2.6	1,699
Mediations Not Related to Due Process	36	2.8	4.2	2,711
Mediation Agreements Not Related to Due Process	36	2.8	3.3	2,089
Total Mediation Agreements	531	40.8	5.9	3,788
Mediations Pending	1	0.1	1.5	973
Mediations Withdrawn or Not Held	198	15.2	3.5	2,274
Due Process Complaints				
Due Process Complaints Filed	2,225	170.9	21.8	13,987
Resolution Meetings Held	1,315	101.0	11.6	7,442
Written Settlement Agreements in Resolution Period	367	28.2	1.9	1,189
Hearings Fully Adjudicated	1,180	90.6	1.8	1,139
Hearings Held within 45-day Timelines	967	60.7	0.4	231
Hearing Decisions within 45-day Timelines	791	13.5	1.2	770
Hearing Decisions with Extended Timelines	176	74.3	1.6	1,001
Due Process Complaints Pending	77	5.9	4.8	3,100
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	968	74.3	15.2	9,748
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	1	0.1	0.5	298
EHR Resolution Meetings Held	1	0.1	0.2	150
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	72
EHR Hearings Fully Adjudicated	1	0.1	0.1	40
EHR Change of Placements Ordered	0	0.0	0.0	6
EHR Pending	0	0.0	0.0	15
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.4	243

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2013-14

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	27	2.2	7.6	4,929
Reports Issued Total	9	0.7	4.7	3,001
Reports with Findings	7	0.6	2.9	1,859
Reports within 60-Day Timeline	8	0.6	4.3	2,775
Reports within Extended Timelines	1	0.1	0.3	167
Total Reports within Timelines	9	0.7	4.6	2,942
Written State Complaints Pending	0	0.0	0.2	108
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	77
Written State Complaints Withdrawn or Dismissed	18	1.5	2.8	1,820
Mediations				
Mediation Requests Total	879	71.0	13.6	8,799
Mediations Held	578	46.7	8.5	5,453
Due Process-Related Mediations	533	43.1	4.5	2,889
Due Process-Related Mediation Agreements	463	37.4	2.8	1,832
Mediations Not Related to Due Process	45	3.6	4.0	2,564
Mediation Agreements Not Related to Due Process	45	3.6	3.0	1,946
Total Mediation Agreements	508	41.0	5.9	3,778
Mediations Pending	0	0.0	1.2	799
Mediations Withdrawn or Not Held	301	24.3	3.9	2,547
Due Process Complaints				
Due Process Complaints Filed	2,420	195.5	23.2	14,940
Resolution Meetings Held	573	46.3	12.2	7,852
Written Settlement Agreements in Resolution Period	302	24.4	1.8	1,140
Hearings Fully Adjudicated	1,347	108.8	1.9	1,221
Hearings Held within 45-day Timelines	1,109	73.1	0.3	219
Hearing Decisions within 45-day Timelines	905	16.5	1.4	875
Hearing Decisions with Extended Timelines	204	89.6	1.7	1,094
Due Process Complaints Pending	193	15.6	5.7	3,705
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	880	71.1	15.5	10,014
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	0	0.0	0.4	287
EHR Resolution Meetings Held	0	0.0	0.2	115
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	70
EHR Hearings Fully Adjudicated	0	0.0	0.0	31
EHR Change of Placements Ordered	0	0.0	0.0	6
EHR Pending	0	0.0	0.0	15
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.4	241

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2014-15

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	35	2.7	7.5	4,907
Reports Issued Total	28	2.2	4.5	2,952
Reports with Findings	20	1.5	2.8	1,857
Reports within 60-Day Timeline	25	1.9	4.2	2,777
Reports within Extended Timelines	3	0.2	0.2	142
Total Reports within Timelines	28	2.2	4.5	2,919
Written State Complaints Pending	0	0.0	0.3	191
Written State Complaints Pending Due Process Hearing	0	0.0	0.2	111
Written State Complaints Withdrawn or Dismissed	7	0.5	2.7	1,764
Mediations	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Mediation Requests Total	747	57.9	14.5	9,482
Mediations Held	351	27.2	9.2	5,994
Due Process-Related Mediations	317	24.6	5.0	3,249
Due Process-Related Mediation Agreements	302	23.4	3.0	1,955
Mediations Not Related to Due Process	34	2.6	4.2	2,745
Mediation Agreements Not Related to Due Process	34	2.6	3.1	2,055
Total Mediation Agreements	336	26.0	6.1	4,010
Mediations Pending	0	0.0	1.4	924
Mediations Withdrawn or Not Held	396	30.7	3.9	2,564
Due Process Complaints	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Due Process Complaints Filed	2,354	182.4	21.8	14,283
Resolution Meetings Held	353	27.3	10.9	7,123
Written Settlement Agreements in Resolution Period	231	17.9	1.8	1,194
Hearings Fully Adjudicated	1,628	126.1	1.2	805
Hearings Held within 45-day Timelines	1,015	72.1	0.3	209
Hearing Decisions within 45-day Timelines	931	6.5	0.8	527
Hearing Decisions with Extended Timelines	84	78.6	1.1	736
Due Process Complaints Pending	87	6.7	5.0	3,285
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	639	49.5	15.6	10,193
Expedited Due Process Hearing Requests (EHR)**	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Expedited Hearing Requests (EHR) Filed	0	0.0	0.4	288
EHR Resolution Meetings Held	0	0.0	0.2	125
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	62
EHR Hearings Fully Adjudicated	0	0.0	0.0	29
EHR Change of Placements Ordered	0	0.0	0.0	5
EHR Pending	0	0.0	0.0	24
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.4	235

Notes:

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** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2015-16

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	23	1.9	8.0	5,301
Reports Issued Total	22	1.8	4.9	3,284
Reports with Findings	15	1.2	3.2	2,154
Reports within 60-Day Timeline	22	1.8	4.6	3,047
Reports within Extended Timelines	0	0.0	0.3	174
Total Reports within Timelines	22	1.8	4.8	3,221
Written State Complaints Pending	0	0.0	0.2	147
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	55
Written State Complaints Withdrawn or Dismissed	1	0.1	2.8	1,870
Mediations	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Mediation Requests Total	768	62.2	12.3	8,227
Mediations Held	541	43.8	9.4	6,263
Due Process-Related Mediations	507	41.1	5.0	3,360
Due Process-Related Mediation Agreements	476	38.6	3.0	1,981
Mediations Not Related to Due Process	34	2.8	4.4	2,903
Mediation Agreements Not Related to Due Process	33	2.7	3.2	2,146
Total Mediation Agreements	509	41.3	6.2	4,127
Mediations Pending	0	0.0	0.7	480
Mediations Withdrawn or Not Held	227	18.4	2.2	1,484
Due Process Complaints	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Due Process Complaints Filed	2,052	166.3	26.0	17,325
Resolution Meetings Held	505	40.9	11.9	7,936
Written Settlement Agreements in Resolution Period	315	25.5	2.1	1,423
Hearings Fully Adjudicated	1,056	85.6	1.2	833
Hearings Held within 45-day Timelines	779	49.2	0.3	216
Hearing Decisions within 45-day Timelines	607	13.9	0.8	529
Hearing Decisions with Extended Timelines	172	63.1	1.1	745
Due Process Complaints Pending	32	2.6	8.8	5,890
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	964	78.1	15.9	10,602
Expedited Due Process Hearing Requests (EHR)**	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Expedited Hearing Requests (EHR) Filed	0	0.0	0.5	336
EHR Resolution Meetings Held	0	0.0	0.2	142
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	83
EHR Hearings Fully Adjudicated	0	0.0	0.0	24
EHR Change of Placements Ordered	0	0.0	0.0	6
EHR Pending	0	0.0	0.1	34
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.4	278

Notes:

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*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	11	0.9	7.8	5,195
Reports Issued Total	10	0.8	5.2	3,465
Reports with Findings	6	0.5	3.0	2,010
Reports within 60-Day Timeline	10	0.8	4.9	3,273
Reports within Extended Timelines	0	0.0	0.2	127
Total Reports within Timelines	10	0.8	5.1	3,400
Written State Complaints Pending	0	0.0	0.2	116
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	48
Written State Complaints Withdrawn or Dismissed	1	0.1	2.4	1,614
Mediations				
Mediation Requests Total	740	62.2	16.0	10,634
Mediations Held	572	48.1	9.3	6,215
Due Process-Related Mediations	568	47.8	5.2	3,437
Due Process-Related Mediation Agreements	520	43.7	2.8	1,888
Mediations Not Related to Due Process	4	0.3	4.2	2,778
Mediation Agreements Not Related to Due Process	4	0.3	3.1	2,089
Total Mediation Agreements	524	44.1	6.0	3,977
Mediations Pending	0	0.0	1.7	1,103
Mediations Withdrawn or Not Held	168	14.1	5.0	3,316
Due Process Complaints				
Due Process Complaints Filed	1,984	166.9	24.3	16,175
Resolution Meetings Held	622	52.3	13.7	9,107
Written Settlement Agreements in Resolution Period	367	30.9	2.2	1,458
Hearings Fully Adjudicated	922	77.6	1.6	1,099
Hearings Held within 45-day Timelines	828	47.2	0.4	257
Hearing Decisions within 45-day Timelines	561	22.5	1.1	733
Hearing Decisions with Extended Timelines	267	69.6	1.5	990
Due Process Complaints Pending	51	4.3	6.6	4,415
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	1,011	85.0	16.0	10,661
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	0	0.0	0.5	363
EHR Resolution Meetings Held	0	0.0	0.2	159
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	70
EHR Hearings Fully Adjudicated	0	0.0	0.1	36
EHR Change of Placements Ordered	0	0.0	0.0	5
EHR Pending	0	0.0	0.1	46
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.4	281

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

For questions regarding this report, contact Melanie Reese at mreese@directionservice.org.

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	1	0.1	7.7	5,320
Reports Issued Total	0	0.0	5.0	3,472
Reports with Findings	0	0.0	3.1	2,129
Reports within 60-Day Timeline	0	0.0	4.7	3,266
Reports within Extended Timelines	0	0.0	0.2	156
Total Reports within Timelines	0	0.0	4.9	3,422
Written State Complaints Pending	0	0.0	0.2	152
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	56
Written State Complaints Withdrawn or Dismissed	1	0.1	2.5	1,696
Mediations				
Mediation Requests Total	357	33.7	16.3	11,268
Mediations Held	233	22.0	9.4	6,472
Due Process-Related Mediations	228	21.5	5.3	3,642
Due Process-Related Mediation Agreements	204	19.3	3.0	2,090
Mediations Not Related to Due Process	5	0.5	4.1	2,830
Mediation Agreements Not Related to Due Process	5	0.5	3.1	2,124
Total Mediation Agreements	209	19.7	6.1	4,214
Mediations Pending	0	0.0	1.4	967
Mediations Withdrawn or Not Held	124	11.7	5.5	3,829
Due Process Complaints				
Due Process Complaints Filed	1,207	114.1	26.0	18,001
Resolution Meetings Held	305	28.8	14.7	10,187
Written Settlement Agreements in Resolution Period	216	20.4	1.8	1,253
Hearings Fully Adjudicated	548	51.8	1.9	1,286
Hearings Held within 45-day Timelines	547	20.6	0.4	259
Hearing Decisions within 45-day Timelines	218	31.1	1.3	872
Hearing Decisions with Extended Timelines	329	51.7	1.6	1,131
Due Process Complaints Pending	33	3.1	8.5	5,854
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	626	59.2	15.7	10,861
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	0	0.0	0.6	448
EHR Resolution Meetings Held	0	0.0	0.3	188
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	98
EHR Hearings Fully Adjudicated	0	0.0	0.1	54
EHR Change of Placements Ordered	0	0.0	0.0	12
EHR Pending	0	0.0	0.1	75
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.5	319

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2018-19

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	4	0.4	7.8	5,533
Reports Issued Total	1	0.1	5.1	3,619
Reports with Findings	1	0.1	3.1	2,203
Reports within 60-Day Timeline	0	0.0	4.7	3,337
Reports within Extended Timelines	0	0.0	0.3	194
Total Reports within Timelines	0	0.0	5.0	3,531
Written State Complaints Pending	0	0.0	0.2	116
Written State Complaints Pending Due Process Hearing	0	0.0	0.0	35
Written State Complaints Withdrawn or Dismissed	3	0.3	2.5	1,798
Mediations				
Mediation Requests Total	574	55.7	15.5	11,053
Mediations Held	525	50.9	9.3	6,657
Due Process-Related Mediations	525	50.9	5.4	3,871
Due Process-Related Mediation Agreements	298	28.9	3.4	2,388
Mediations Not Related to Due Process	0	0.0	3.9	2,786
Mediation Agreements Not Related to Due Process	0	0.0	2.9	2,035
Total Mediation Agreements	298	28.9	6.2	4,423
Mediations Pending	0	0.0	1.3	918
Mediations Withdrawn or Not Held	49	4.8	4.9	3,478
Due Process Complaints				
Due Process Complaints Filed	1,762	170.8	27.0	19,224
Resolution Meetings Held	1,177	114.1	17.8	12,653
Written Settlement Agreements in Resolution Period	327	31.7	1.8	1,274
Hearings Fully Adjudicated	681	66.0	2.6	1,830
Hearings Held within 45-day Timelines	665	28.0	0.5	365
Decisions within 45-day Timelines	289	36.5	1.1	796
Hearing Decisions with Extended Timelines	376	64.5	1.6	1,161
Hearing Due Process Complaints Pending	40	3.9	12.0	8,568
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	1,041	100.9	12.4	8,826
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	0	0.0	0.5	333
EHR Resolution Meetings Held	0	0.0	0.2	162
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	75
EHR Hearings Fully Adjudicated	0	0.0	0.0	34
EHR Change of Placements Ordered	0	0.0	0.0	4
EHR Pending	0	0.0	0.0	32
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.4	267

Notes:

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** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2019-20

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	8	0.8	7.4	5,297
Reports Issued Total	6	0.6	5.2	3,739
Reports with Findings	2	0.2	3.0	2,111
Reports within 60-Day Timelines	6	0.6	4.7	3,326
Reports within Extended Timelines	0	0.0	0.5	341
Total Reports within Timelines	6	0.6	5.1	3,667
Written State Complaints Pending	0	0.0	0.2	117
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	43
Written State Complaints Withdrawn or Dismissed	2	0.2	2.0	1,441
Mediations				
Mediation Requests Total	397	38.4	14.0	9,983
Mediations Held	295	28.6	8.4	5,981
Due Process-Related Mediations	295	28.6	5.1	3,653
Due Process-Related Mediation Agreements	219	21.2	2.7	1,959
Mediations Not Related to Due Process	0	0.0	3.3	2,328
Mediation Agreements Not Related to Due Process	0	0.0	2.4	1,710
Total Mediation Agreements	219	21.2	5.1	3,669
Mediations Pending	0	0.0	0.8	547
Mediations Withdrawn or Not Held	102	9.9	4.8	3,455
Due Process Complaints				
Due Process Complaints Filed	1,195	115.7	29.2	20,887
Resolution Meetings Held	420	40.7	18.8	13,414
Written Settlement Agreements in Resolution Period	170	16.5	1.5	1,082
Hearings Fully Adjudicated	554	53.6	1.9	1,364
Hearings Held within 45-Day Timelines	535	24.7	0.4	296
Hearing Decisions within 45-Day Timelines	255	27.1	0.8	538
Hearing Decisions with Extended Timelines	280	51.8	1.2	834
Due Process Complaints Pending	35	3.4	13.3	9,497
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	606	58.7	14.0	10,026
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	0	0.0	0.5	338
EHR Resolution Meetings Held	0	0.0	0.2	122
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	58
EHR Hearings Fully Adjudicated	0	0.0	0.0	28
EHR Change of Placements Ordered	0	0.0	0.0	4
EHR Pending	0	0.0	0.0	17
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.4	293

Notes:

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** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2020-21

	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	5	0.5	5.9	4,169
Reports Issued Total	5	0.5	3.8	2,697
Reports with Findings	1	0.1	2.4	1,727
Reports within 60-Day Timelines	5	0.5	3.5	2,489
Reports with Extended Timelines	0	0.0	0.3	230
Total Reports within Timelines	5	0.5	3.8	2,719
Written State Complaints Pending	0	0.0	0.1	99
Written State Complaints Pending Due Process Hearings	0	0.0	0.1	47
Written State Complaints Withdrawn or Dismissed	0	0.0	1.8	1,273
Mediations				
Mediation Requests Total (Due Process and Non Due Process Related)	148	15.3	12.1	8,562
Mediations Held	125	12.9	6.6	4,659
Due Process Related Mediations	125	12.9	3.7	2,591
Due Process Related Mediation Agreements	102	10.5	1.1	790
Mediations Not Related to Due Process	0	0.0	2.9	2,068
Mediation Agreements Not Related to Due Process	0	0.0	2.0	1,427
Total Mediation Agreements (Due Process and Non Due Process Related)	102	10.5	3.1	2,217
Mediations Pending	0	0.0	0.7	476
Mediations Withdrawn or Not Held	23	2.4	4.8	3,427
Due Process Complaints				
Due Process Complaints Filed	614	63.4	32.2	22,759
Resolution Meetings Held	405	41.8	23.6	16,659
Written Settlement Agreements in Resolution Period	249	25.7	1.2	870
Hearings Fully Adjudicated	196	20.2	1.5	1,047
Hearings Held within 45-day Timelines	193	7.9	0.3	223
Hearing Decisions within 45-day Timelines	77	12.0	0.6	430
Hearing Decisions with Extended Timelines	116	19.9	0.9	653
Due Process Complaints Pending	9	0.9	17.6	12,435
DP Complaints Withdrawn, Dismissed, or Resolved Without Hearings	409	42.2	13.1	9,277
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	0	0.0	0.1	88
EHR Resolution Meetings Held	0	0.0	0.0	29
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.0	12
EHR Hearings Fully Adjudicated	0	0.0	0.0	7
EHR Change of Placements Ordered	0	0.0	0.0	0
EHR Pending	0	0.0	0.0	9
EHR Withdrawn, Dismissed, or Resolved Without Hearings	0	0.0	0.1	69

Notes:

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