



## IDEA Dispute Resolution Data Summary for: North Carolina 2010-11 to 2020-21

The Individuals with Disabilities Education Act (IDEA) requires states and entities receiving IDEA grants to make available four dispute resolution processes and report annually on each to the U.S. Department of Education Office of Special Education Programs (OSEP). The four dispute resolution processes include written state complaints, mediation, due process complaints, and resolution meetings associated with due process.

The purpose of this summary is to provide a historical look at dispute resolution data and to assist with the identification of trends and changes in the use of the IDEA dispute resolution processes over time. Additional summaries can be found on the CADRE website at:

<http://www.cadeworks.org/resources/cadre-materials/state-part-b-dispute-resolution-data-summaries>

This summary features data for school years ("SY" July 1-June 30) 2010-11 through 2020-21 drawn from CADRE's National Longitudinal Database. Data are collected from the following sources: [1] from SY 2010 to the present, Section 618 data collected by the Data Accountability Center (DAC) and, as of SY 2011, reported to EDFacts; [2] data published in OSEP's Annual Report to Congress; and [3] data adjustments collected from states by CADRE after OSEP data were locked.

CADRE examines dispute resolution data for internally inconsistent values (based on report element definitions). When inconsistent values are found they are reconciled with OSEP. States are encouraged to submit notes or explanations regarding any conditions, anomalies, or corrections relating to the data included herein. CADRE is looking to improve the usefulness of these reports. Please provide us your input by responding to a brief survey at:

<https://www.surveymonkey.com/r/datasummary>

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For clarification or assistance, contact:

Melanie Reese, Ph.D.

[cadre@directionservice.org](mailto:cadre@directionservice.org)

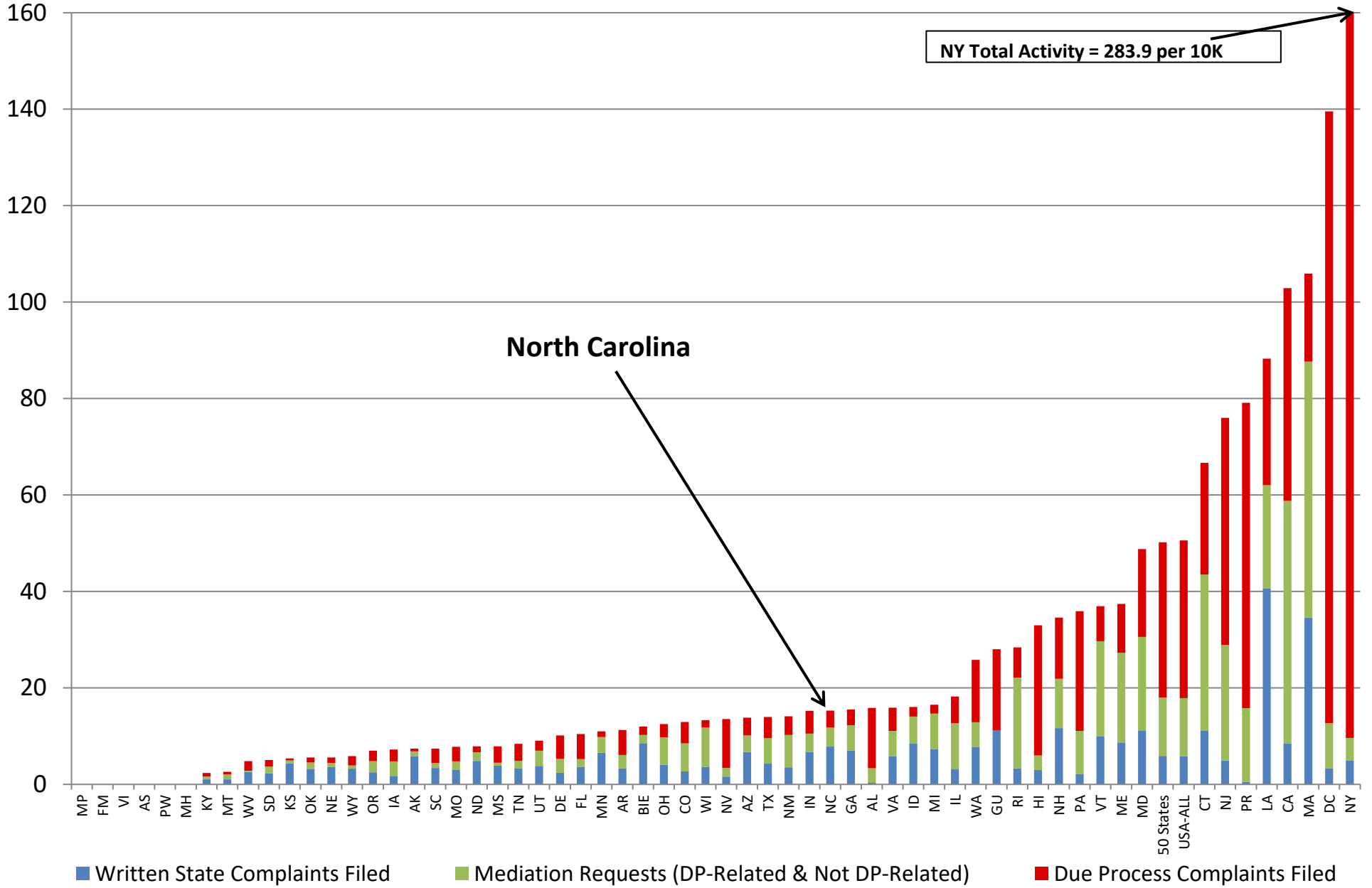
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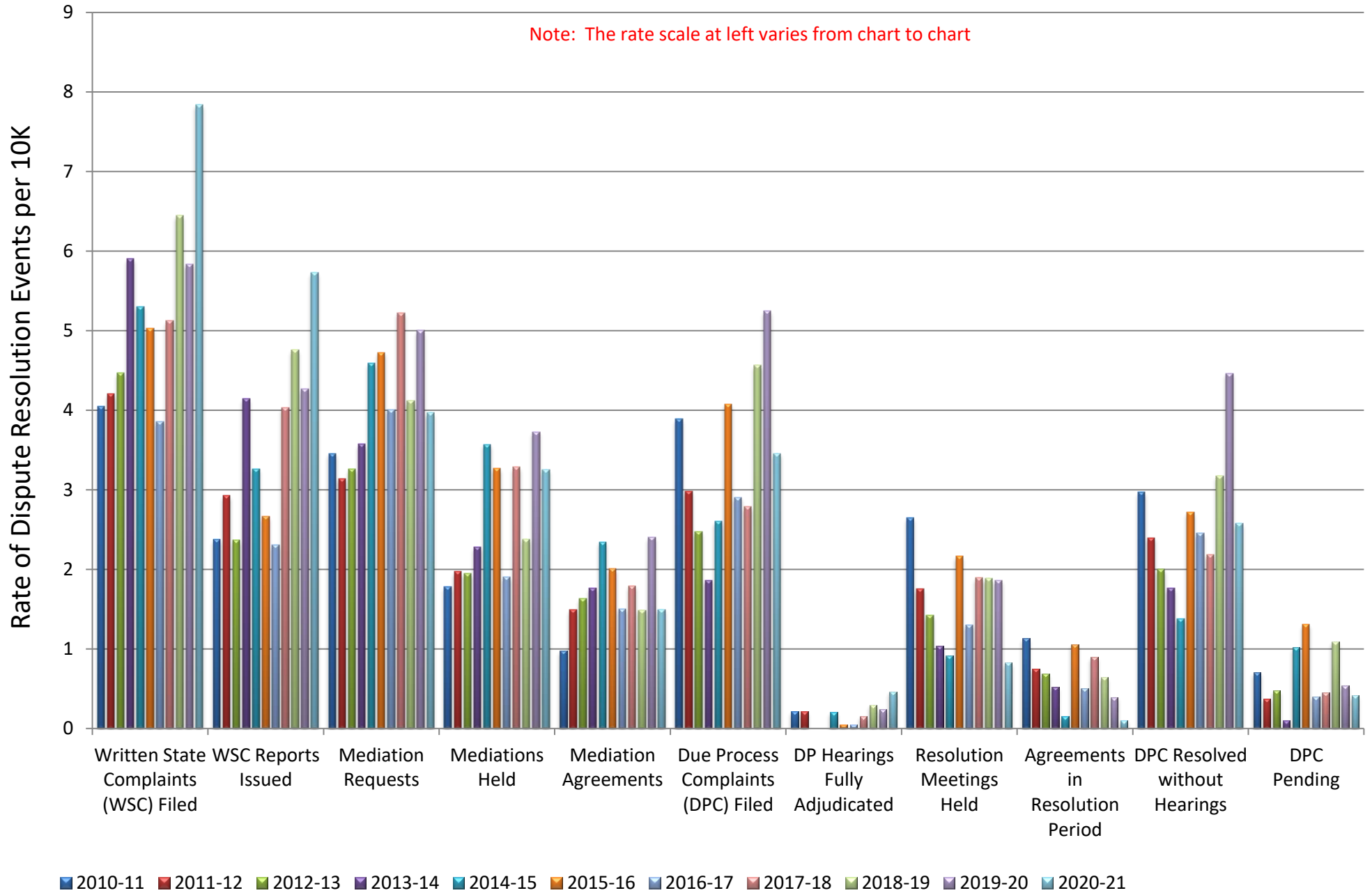


# Total Dispute Resolution Activity by State/Entity per 10K Child Count: 2020-21

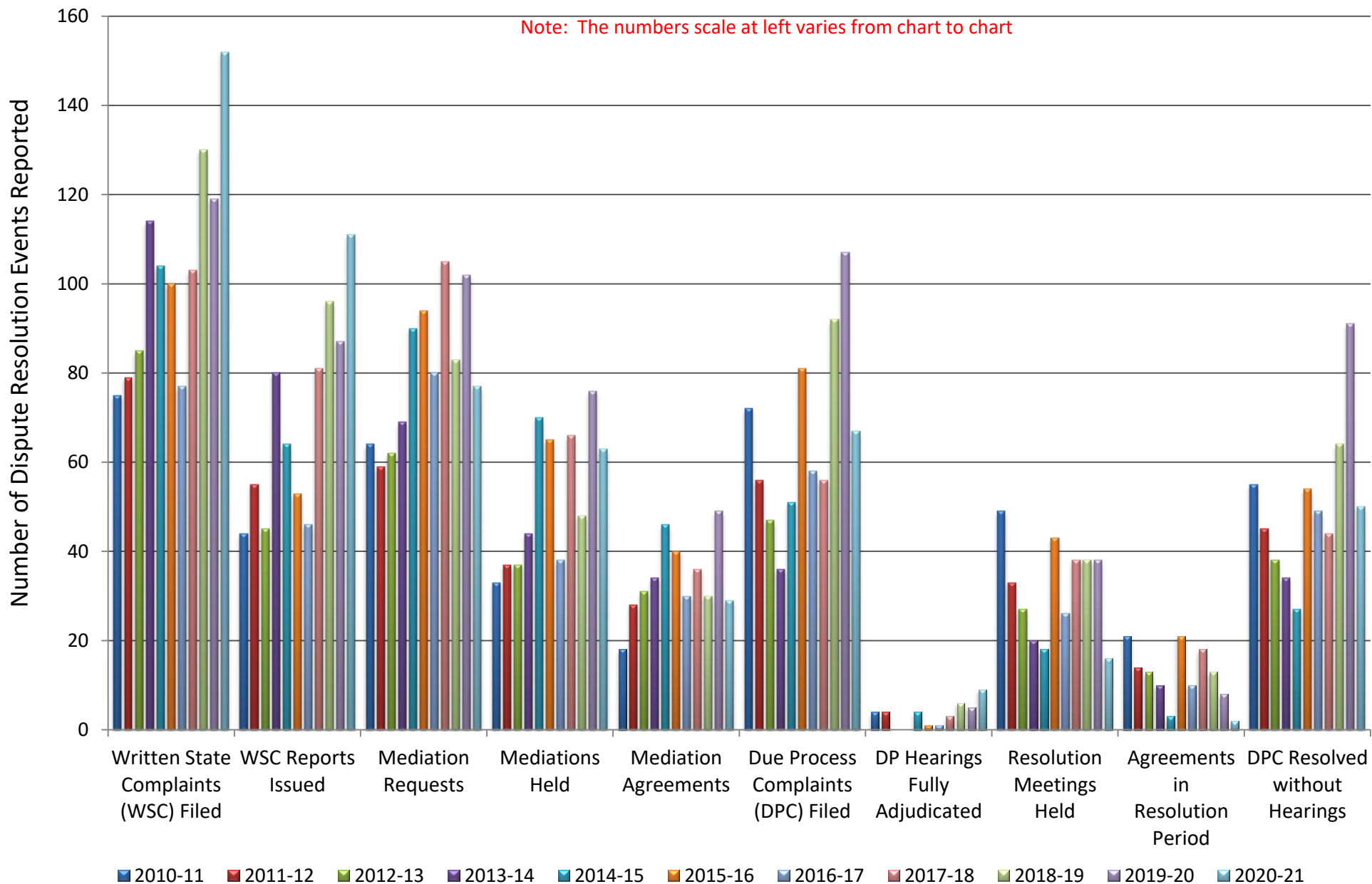




# IDEA Dispute Resolution Activity per 10K Child Count: North Carolina



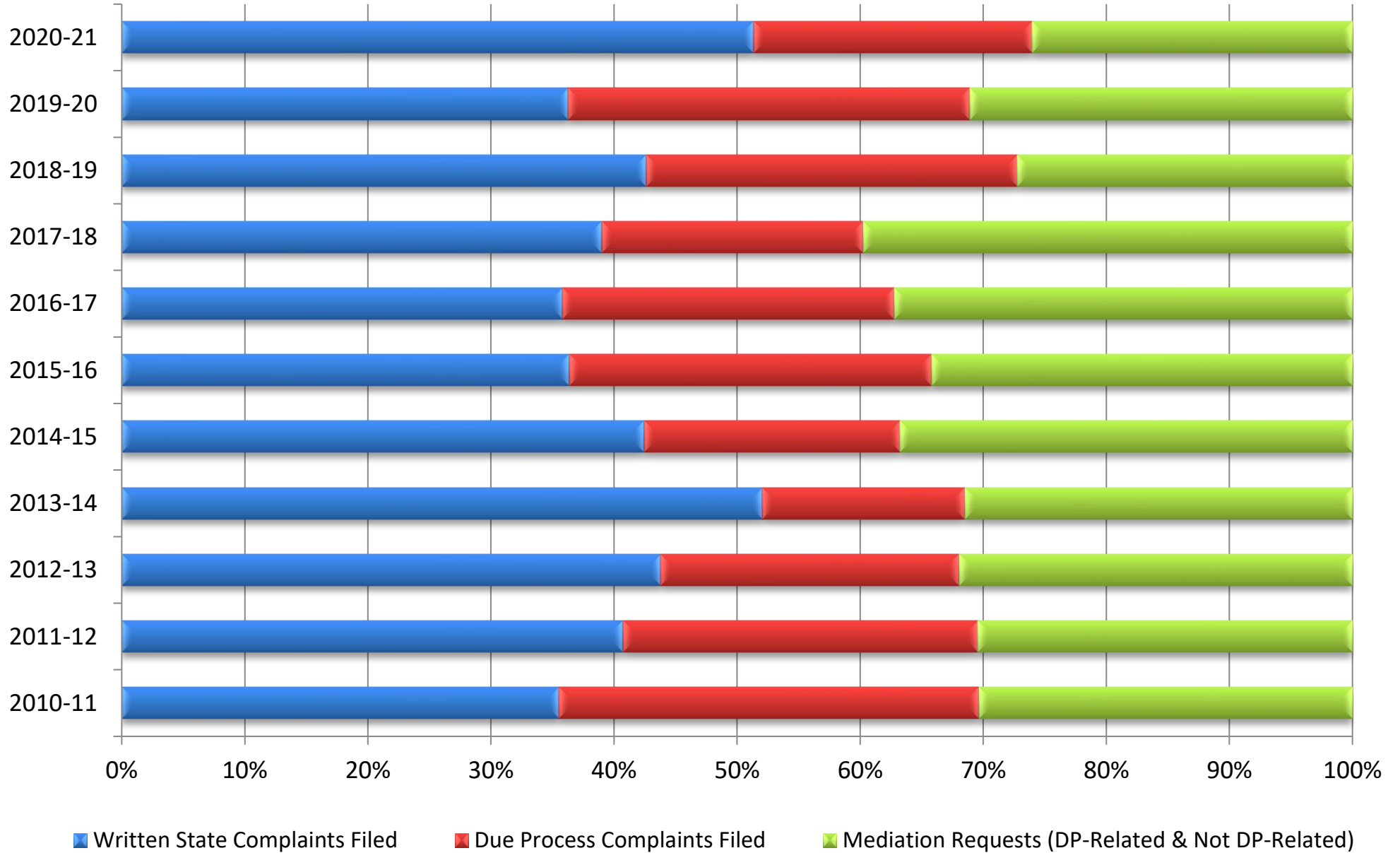
# IDEA Dispute Resolution Activity: North Carolina





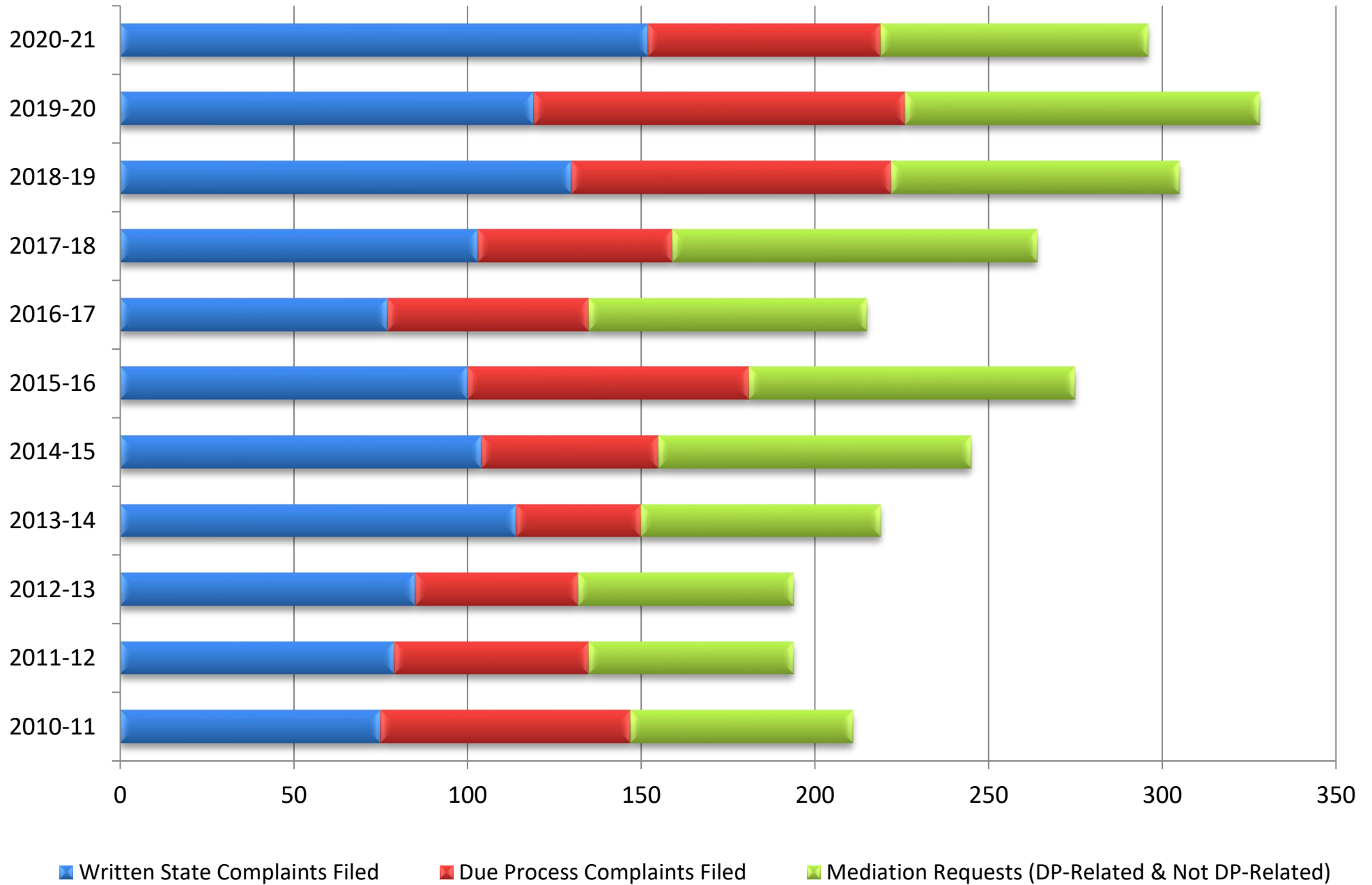
# Relative Use of Dispute Resolution Options: North Carolina

Note: 100% = The sum of requests for all dispute resolution processes

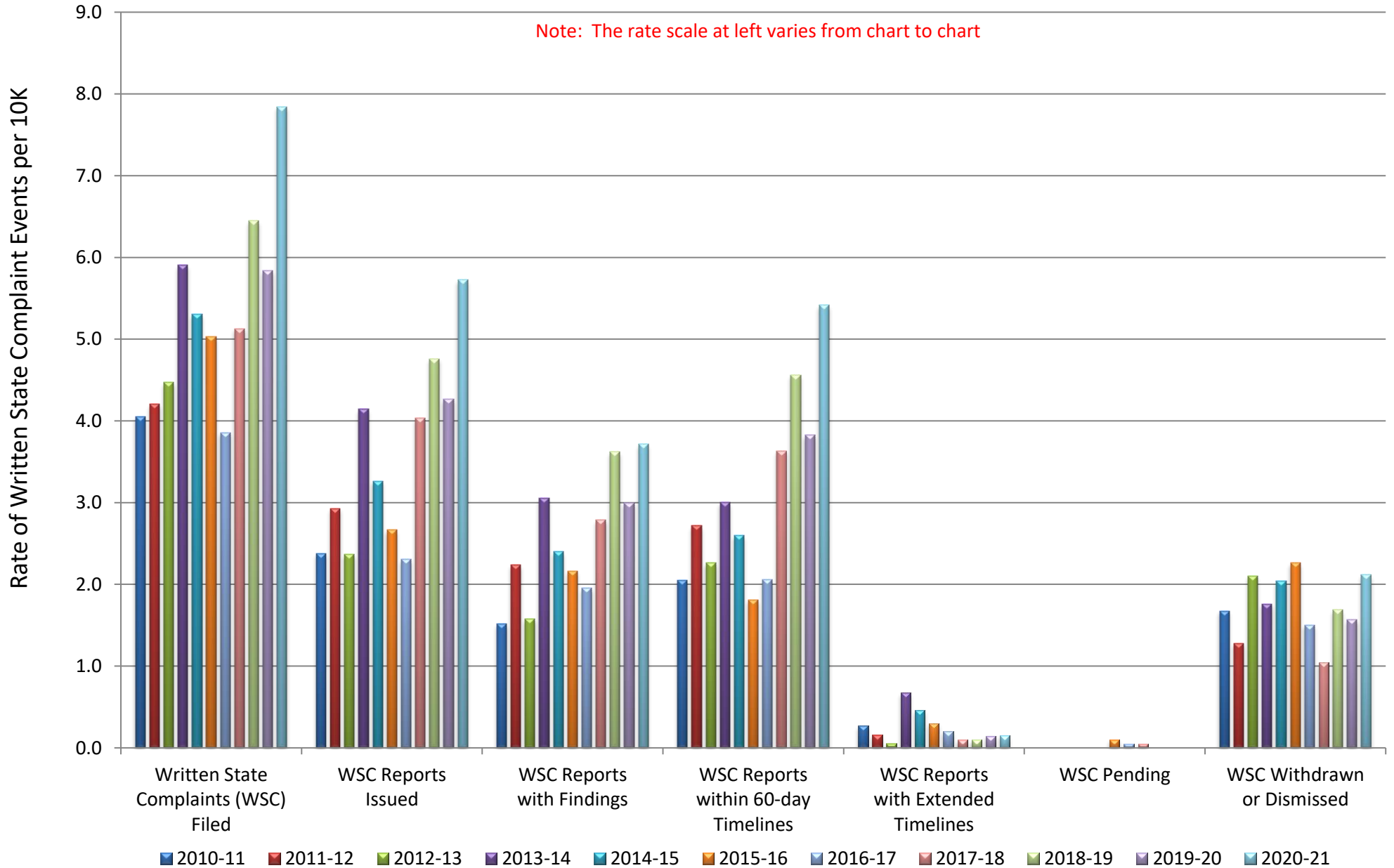




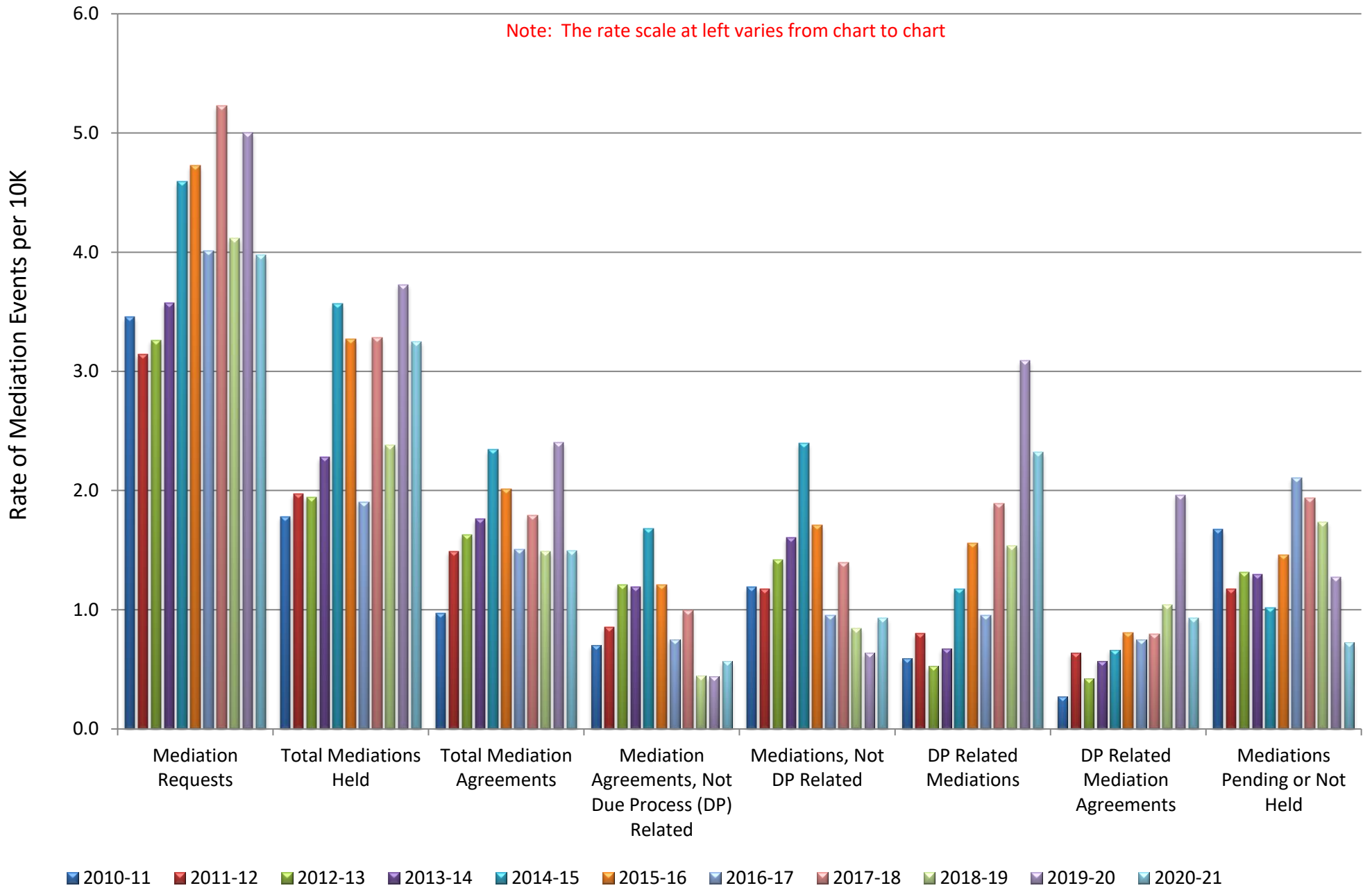
# Aggregate Use of Dispute Resolution Options: North Carolina



# Written State Complaint Activity per 10K Child Count: North Carolina



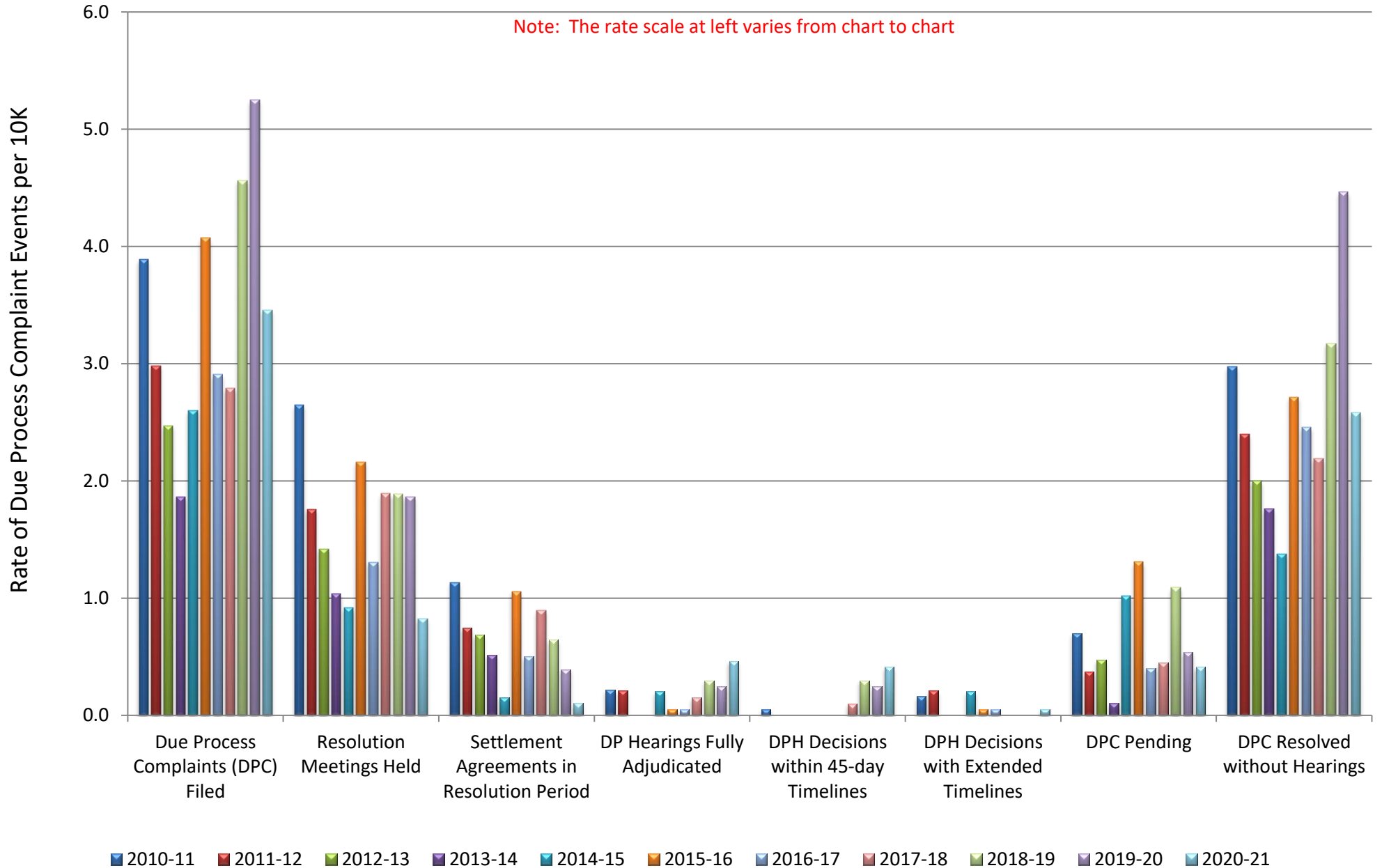
# Mediation Activity per 10K Child Count: North Carolina





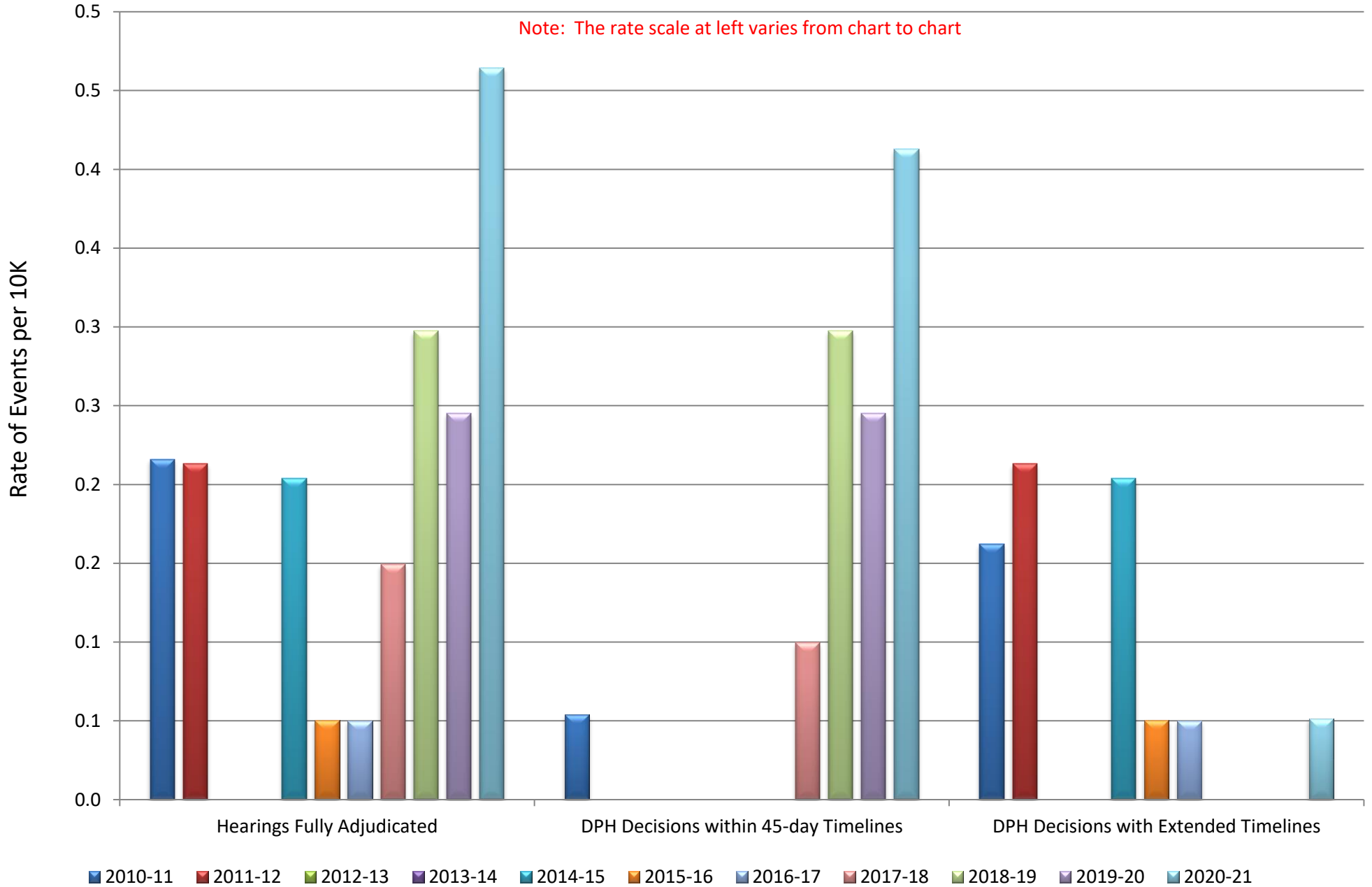


# Due Process Complaint Activity per 10K Child Count: North Carolina



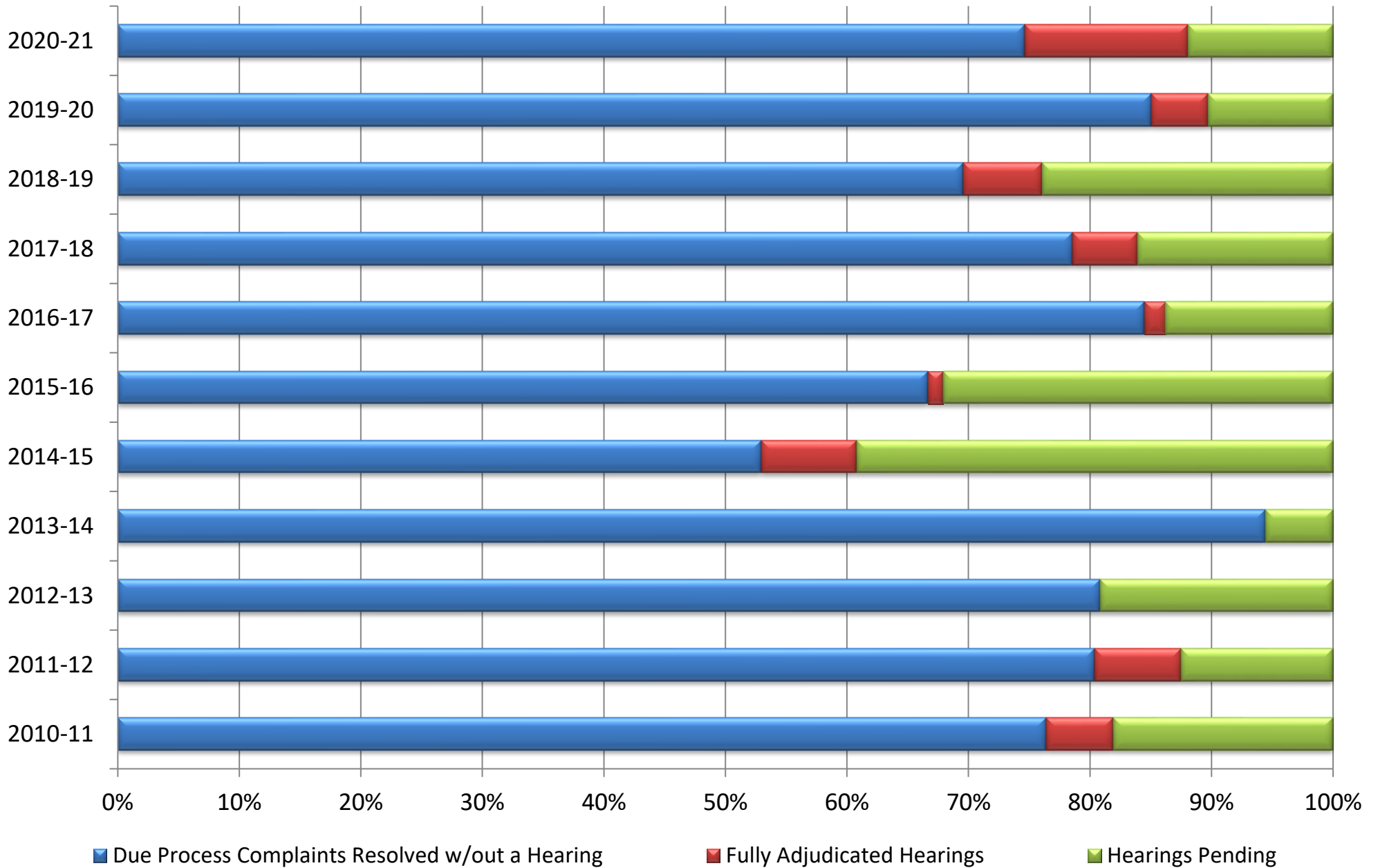


# Timeliness of Due Process Hearing Decisions per 10K Child Count: North Carolina





# Relative Disposition of Due Process Complaints: North Carolina





2010-11

	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	75	4.1	7.6	4,911
Reports Issued Total	44	2.4	4.8	3,111
Reports with Findings	28	1.5	3.1	2,021
Reports within 60-Day Timeline	38	2.1	4.5	2,873
Reports within Extended Timelines	5	0.3	0.3	200
Total Reports within Timelines	43	2.3	4.8	3,073
Written State Complaints Pending	0	0.0	0.2	127
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	72
Written State Complaints Withdrawn or Dismissed	31	1.7	2.6	1,673
<b>Mediations</b>				
Mediation Requests Total	64	3.5	12.6	8,068
Mediations Held	33	1.8	8.1	5,177
Due Process-Related Mediations	11	0.6	3.9	2,501
Due Process-Related Mediation Agreements	5	0.3	2.4	1,569
Mediations Not Related to Due Process	22	1.2	4.2	2,676
Mediation Agreements Not Related to Due Process	13	0.7	3.2	2,054
Total Mediation Agreements	18	1.0	5.6	3,623
Mediations Pending	5	0.3	1.1	682
Mediations Withdrawn or Not Held	26	1.4	3.4	2,209
<b>Due Process Complaints</b>				
Due Process Complaints Filed	72	3.9	21.7	13,914
Resolution Meetings Held	49	2.6	12.2	7,841
Written Settlement Agreements in Resolution Period	21	1.1	2.3	1,487
Hearings Fully Adjudicated	4	0.2	1.3	823
Hearings Held within 45-day Timelines	4	0.1	0.3	201
Hearing Decisions within 45-day Timelines	1	0.2	0.9	549
Hearing Decisions with Extended Timelines	3	0.2	1.2	750
Due Process Complaints Pending	13	0.7	4.4	2,840
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	55	3.0	16.0	10,251
<b>Expedited Due Process Hearing Requests (EHR)**</b>				
Expedited Hearing Requests (EHR) Filed	8	0.4	0.5	311
EHR Resolution Meetings Held	7	0.4	0.2	153
EHR Written Settlement Agreements in Resolution Period	3	0.2	0.1	80
EHR Hearings Fully Adjudicated	0	0.0	0.1	35
EHR Change of Placements Ordered	0	0.0	0.0	10
EHR Pending	1	0.1	0.0	14
EHR Withdrawn, Dismissed or Resolved Without Hearings	7	0.4	0.4	262

Notes:

\* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

\*\* Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

\*\*\* The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

For questions regarding this report, contact Melanie Reese at [mreese@directionservice.org](mailto:mreese@directionservice.org).



2011-12

	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	79	4.2	7.7	4,893
Reports Issued Total	55	2.9	4.9	3,113
Reports with Findings	42	2.2	3.5	2,261
Reports within 60-Day Timeline	51	2.7	4.6	2,917
Reports within Extended Timelines	3	0.2	0.2	159
Total Reports within Timelines	54	2.9	4.8	3,076
Written State Complaints Pending	0	0.0	0.2	130
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	53
Written State Complaints Withdrawn or Dismissed	24	1.3	2.6	1,661
<b>Mediations</b>				
Mediation Requests Total	59	3.1	13.4	8,533
Mediations Held	37	2.0	8.7	5,576
Due Process-Related Mediations	15	0.8	4.4	2,803
Due Process-Related Mediation Agreements	12	0.6	2.6	1,670
Mediations Not Related to Due Process	22	1.2	4.3	2,773
Mediation Agreements Not Related to Due Process	16	0.9	3.3	2,117
Total Mediation Agreements	28	1.5	5.9	3,787
Mediations Pending	4	0.2	1.4	878
Mediations Withdrawn or Not Held	18	1.0	3.3	2,079
<b>Due Process Complaints</b>				
Due Process Complaints Filed	56	3.0	22.4	14,319
Resolution Meetings Held	33	1.8	12.0	7,659
Written Settlement Agreements in Resolution Period	14	0.7	2.1	1,339
Hearings Fully Adjudicated	4	0.2	1.7	1,106
Hearings Held within 45-day Timelines	4	0.0	0.4	231
Hearing Decisions within 45-day Timelines	0	0.2	1.2	764
Hearing Decisions with Extended Timelines	4	0.2	1.6	995
Due Process Complaints Pending	7	0.4	3.1	1,998
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	45	2.4	17.6	11,215
<b>Expedited Due Process Hearing Requests (EHR)**</b>				
Expedited Hearing Requests (EHR) Filed	8	0.4	0.5	304
EHR Resolution Meetings Held	7	0.4	0.2	132
EHR Written Settlement Agreements in Resolution Period	2	0.1	0.1	64
EHR Hearings Fully Adjudicated	0	0.0	0.0	27
EHR Change of Placements Ordered	0	0.0	0.0	10
EHR Pending	2	0.1	0.0	19
EHR Withdrawn, Dismissed or Resolved Without Hearings	6	0.3	0.4	258

Notes:

\* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

\*\* Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

\*\*\* The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	85	4.5	7.7	4,943
Reports Issued Total	45	2.4	4.8	3,098
Reports with Findings	30	1.6	3.2	2,045
Reports within 60-Day Timeline	43	2.3	4.5	2,876
Reports within Extended Timelines	1	0.1	0.3	200
Total Reports within Timelines	44	2.3	4.8	3,076
Written State Complaints Pending	0	0.0	0.2	147
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	49
Written State Complaints Withdrawn or Dismissed	40	2.1	2.6	1,698
<b>Mediations</b>				
Mediation Requests Total	62	3.3	13.6	8,744
Mediations Held	37	1.9	8.6	5,497
Due Process-Related Mediations	10	0.5	4.3	2,786
Due Process-Related Mediation Agreements	8	0.4	2.6	1,699
Mediations Not Related to Due Process	27	1.4	4.2	2,711
Mediation Agreements Not Related to Due Process	23	1.2	3.3	2,089
Total Mediation Agreements	31	1.6	5.9	3,788
Mediations Pending	3	0.2	1.5	973
Mediations Withdrawn or Not Held	22	1.2	3.5	2,274
<b>Due Process Complaints</b>				
Due Process Complaints Filed	47	2.5	21.8	13,987
Resolution Meetings Held	27	1.4	11.6	7,442
Written Settlement Agreements in Resolution Period	13	0.7	1.9	1,189
Hearings Fully Adjudicated	0	0.0	1.8	1,139
Hearings Held within 45-day Timelines	0	0.0	0.4	231
Hearing Decisions within 45-day Timelines	0	0.0	1.2	770
Hearing Decisions with Extended Timelines	0	0.0	1.6	1,001
Due Process Complaints Pending	9	0.5	4.8	3,100
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	38	2.0	15.2	9,748
<b>Expedited Due Process Hearing Requests (EHR)**</b>				
Expedited Hearing Requests (EHR) Filed	7	0.4	0.5	298
EHR Resolution Meetings Held	6	0.3	0.2	150
EHR Written Settlement Agreements in Resolution Period	6	0.3	0.1	72
EHR Hearings Fully Adjudicated	0	0.0	0.1	40
EHR Change of Placements Ordered	0	0.0	0.0	6
EHR Pending	0	0.0	0.0	15
EHR Withdrawn, Dismissed or Resolved Without Hearings	7	0.4	0.4	243

**Notes:**

\* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

\*\* Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

\*\*\* The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2013-14

	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	114	5.9	7.6	4,929
Reports Issued Total	80	4.1	4.7	3,001
Reports with Findings	59	3.1	2.9	1,859
Reports within 60-Day Timeline	58	3.0	4.3	2,775
Reports within Extended Timelines	13	0.7	0.3	167
Total Reports within Timelines	71	3.7	4.6	2,942
Written State Complaints Pending	0	0.0	0.2	108
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	77
Written State Complaints Withdrawn or Dismissed	34	1.8	2.8	1,820
<b>Mediations</b>				
Mediation Requests Total	69	3.6	13.6	8,799
Mediations Held	44	2.3	8.5	5,453
Due Process-Related Mediations	13	0.7	4.5	2,889
Due Process-Related Mediation Agreements	11	0.6	2.8	1,832
Mediations Not Related to Due Process	31	1.6	4.0	2,564
Mediation Agreements Not Related to Due Process	23	1.2	3.0	1,946
Total Mediation Agreements	34	1.8	5.9	3,778
Mediations Pending	0	0.0	1.2	799
Mediations Withdrawn or Not Held	25	1.3	3.9	2,547
<b>Due Process Complaints</b>				
Due Process Complaints Filed	36	1.9	23.2	14,940
Resolution Meetings Held	20	1.0	12.2	7,852
Written Settlement Agreements in Resolution Period	10	0.5	1.8	1,140
Hearings Fully Adjudicated	0	0.0	1.9	1,221
Hearings Held within 45-day Timelines	0	0.0	0.3	219
Hearing Decisions within 45-day Timelines	0	0.0	1.4	875
Hearing Decisions with Extended Timelines	0	0.0	1.7	1,094
Due Process Complaints Pending	2	0.1	5.7	3,705
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	34	1.8	15.5	10,014
<b>Expedited Due Process Hearing Requests (EHR)**</b>				
Expedited Hearing Requests (EHR) Filed	1	0.1	0.4	287
EHR Resolution Meetings Held	1	0.1	0.2	115
EHR Written Settlement Agreements in Resolution Period	1	0.1	0.1	70
EHR Hearings Fully Adjudicated	0	0.0	0.0	31
EHR Change of Placements Ordered	0	0.0	0.0	6
EHR Pending	0	0.0	0.0	15
EHR Withdrawn, Dismissed or Resolved Without Hearings	1	0.1	0.4	241

Notes:

\* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

\*\* Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

\*\*\* The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2014-15

	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	104	5.3	7.5	4,907
Reports Issued Total	64	3.3	4.5	2,952
Reports with Findings	47	2.4	2.8	1,857
Reports within 60-Day Timeline	51	2.6	4.2	2,777
Reports within Extended Timelines	9	0.5	0.2	142
Total Reports within Timelines	60	3.1	4.5	2,919
Written State Complaints Pending	0	0.0	0.3	191
Written State Complaints Pending Due Process Hearing	0	0.0	0.2	111
Written State Complaints Withdrawn or Dismissed	40	2.0	2.7	1,764
<b>Mediations</b>	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Mediation Requests Total	90	4.6	14.5	9,482
Mediations Held	70	3.6	9.2	5,994
Due Process-Related Mediations	23	1.2	5.0	3,249
Due Process-Related Mediation Agreements	13	0.7	3.0	1,955
Mediations Not Related to Due Process	47	2.4	4.2	2,745
Mediation Agreements Not Related to Due Process	33	1.7	3.1	2,055
Total Mediation Agreements	46	2.3	6.1	4,010
Mediations Pending	5	0.3	1.4	924
Mediations Withdrawn or Not Held	15	0.8	3.9	2,564
<b>Due Process Complaints</b>	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Due Process Complaints Filed	51	2.6	21.8	14,283
Resolution Meetings Held	18	0.9	10.9	7,123
Written Settlement Agreements in Resolution Period	3	0.2	1.8	1,194
Hearings Fully Adjudicated	4	0.2	1.2	805
Hearings Held within 45-day Timelines	4	0.0	0.3	209
Hearing Decisions within 45-day Timelines	0	0.2	0.8	527
Hearing Decisions with Extended Timelines	4	0.2	1.1	736
Due Process Complaints Pending	20	1.0	5.0	3,285
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	27	1.4	15.6	10,193
<b>Expedited Due Process Hearing Requests (EHR)**</b>	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Expedited Hearing Requests (EHR) Filed	3	0.2	0.4	288
EHR Resolution Meetings Held	0	0.0	0.2	125
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	62
EHR Hearings Fully Adjudicated	0	0.0	0.0	29
EHR Change of Placements Ordered	0	0.0	0.0	5
EHR Pending	1	0.1	0.0	24
EHR Withdrawn, Dismissed or Resolved Without Hearings	2	0.1	0.4	235

Notes:

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2015-16

	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	100	5.0	8.0	5,301
Reports Issued Total	53	2.7	4.9	3,284
Reports with Findings	43	2.2	3.2	2,154
Reports within 60-Day Timeline	36	1.8	4.6	3,047
Reports within Extended Timelines	6	0.3	0.3	174
Total Reports within Timelines	42	2.1	4.8	3,221
Written State Complaints Pending	2	0.1	0.2	147
Written State Complaints Pending Due Process Hearing	1	0.1	0.1	55
Written State Complaints Withdrawn or Dismissed	45	2.3	2.8	1,870
<b>Mediations</b>	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Mediation Requests Total	94	4.7	12.3	8,227
Mediations Held	65	3.3	9.4	6,263
Due Process-Related Mediations	31	1.6	5.0	3,360
Due Process-Related Mediation Agreements	16	0.8	3.0	1,981
Mediations Not Related to Due Process	34	1.7	4.4	2,903
Mediation Agreements Not Related to Due Process	24	1.2	3.2	2,146
Total Mediation Agreements	40	2.0	6.2	4,127
Mediations Pending	2	0.1	0.7	480
Mediations Withdrawn or Not Held	27	1.4	2.2	1,484
<b>Due Process Complaints</b>	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Due Process Complaints Filed	81	4.1	26.0	17,325
Resolution Meetings Held	43	2.2	11.9	7,936
Written Settlement Agreements in Resolution Period	21	1.1	2.1	1,423
Hearings Fully Adjudicated	1	0.1	1.2	833
Hearings Held within 45-day Timelines	1	0.0	0.3	216
Hearing Decisions within 45-day Timelines	0	0.1	0.8	529
Hearing Decisions with Extended Timelines	1	0.1	1.1	745
Due Process Complaints Pending	26	1.3	8.8	5,890
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	54	2.7	15.9	10,602
<b>Expedited Due Process Hearing Requests (EHR)**</b>	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Expedited Hearing Requests (EHR) Filed	4	0.2	0.5	336
EHR Resolution Meetings Held	2	0.1	0.2	142
EHR Written Settlement Agreements in Resolution Period	2	0.1	0.1	83
EHR Hearings Fully Adjudicated	0	0.0	0.0	24
EHR Change of Placements Ordered	0	0.0	0.0	6
EHR Pending	0	0.0	0.1	34
EHR Withdrawn, Dismissed or Resolved Without Hearings	4	0.2	0.4	278

Notes:

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	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	77	3.9	7.8	5,195
Reports Issued Total	46	2.3	5.2	3,465
Reports with Findings	39	2.0	3.0	2,010
Reports within 60-Day Timeline	41	2.1	4.9	3,273
Reports within Extended Timelines	4	0.2	0.2	127
Total Reports within Timelines	45	2.3	5.1	3,400
Written State Complaints Pending	1	0.1	0.2	116
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	48
Written State Complaints Withdrawn or Dismissed	30	1.5	2.4	1,614
<b>Mediations</b>				
Mediation Requests Total	80	4.0	16.0	10,634
Mediations Held	38	1.9	9.3	6,215
Due Process-Related Mediations	19	1.0	5.2	3,437
Due Process-Related Mediation Agreements	15	0.8	2.8	1,888
Mediations Not Related to Due Process	19	1.0	4.2	2,778
Mediation Agreements Not Related to Due Process	15	0.8	3.1	2,089
Total Mediation Agreements	30	1.5	6.0	3,977
Mediations Pending	2	0.1	1.7	1,103
Mediations Withdrawn or Not Held	40	2.0	5.0	3,316
<b>Due Process Complaints</b>				
Due Process Complaints Filed	58	2.9	24.3	16,175
Resolution Meetings Held	26	1.3	13.7	9,107
Written Settlement Agreements in Resolution Period	10	0.5	2.2	1,458
Hearings Fully Adjudicated	1	0.1	1.6	1,099
Hearings Held within 45-day Timelines	1	0.0	0.4	257
Hearing Decisions within 45-day Timelines	0	0.1	1.1	733
Hearing Decisions with Extended Timelines	1	0.1	1.5	990
Due Process Complaints Pending	8	0.4	6.6	4,415
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	49	2.5	16.0	10,661
<b>Expedited Due Process Hearing Requests (EHR)**</b>				
Expedited Hearing Requests (EHR) Filed	1	0.1	0.5	363
EHR Resolution Meetings Held	1	0.1	0.2	159
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	70
EHR Hearings Fully Adjudicated	1	0.1	0.1	36
EHR Change of Placements Ordered	0	0.0	0.0	5
EHR Pending	0	0.0	0.1	46
EHR Withdrawn, Dismissed or Resolved Without Hearings	0	0.0	0.4	281

**Notes:**

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\*\* Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

\*\*\* The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	103	5.1	7.7	5,320
Reports Issued Total	81	4.0	5.0	3,472
Reports with Findings	56	2.8	3.1	2,129
Reports within 60-Day Timeline	73	3.6	4.7	3,266
Reports within Extended Timelines	2	0.1	0.2	156
Total Reports within Timelines	75	3.7	4.9	3,422
Written State Complaints Pending	1	0.0	0.2	152
Written State Complaints Pending Due Process Hearing	1	0.0	0.1	56
Written State Complaints Withdrawn or Dismissed	21	1.0	2.5	1,696
<b>Mediations</b>				
Mediation Requests Total	105	5.2	16.3	11,268
Mediations Held	66	3.3	9.4	6,472
Due Process-Related Mediations	38	1.9	5.3	3,642
Due Process-Related Mediation Agreements	16	0.8	3.0	2,090
Mediations Not Related to Due Process	28	1.4	4.1	2,830
Mediation Agreements Not Related to Due Process	20	1.0	3.1	2,124
Total Mediation Agreements	36	1.8	6.1	4,214
Mediations Pending	0	0.0	1.4	967
Mediations Withdrawn or Not Held	39	1.9	5.5	3,829
<b>Due Process Complaints</b>				
Due Process Complaints Filed	56	2.8	26.0	18,001
Resolution Meetings Held	38	1.9	14.7	10,187
Written Settlement Agreements in Resolution Period	18	0.9	1.8	1,253
Hearings Fully Adjudicated	3	0.1	1.9	1,286
Hearings Held within 45-day Timelines	2	0.1	0.4	259
Hearing Decisions within 45-day Timelines	2	0.0	1.3	872
Hearing Decisions with Extended Timelines	0	0.1	1.6	1,131
Due Process Complaints Pending	9	0.4	8.5	5,854
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	44	2.2	15.7	10,861
<b>Expedited Due Process Hearing Requests (EHR)**</b>				
Expedited Hearing Requests (EHR) Filed	6	0.3	0.6	448
EHR Resolution Meetings Held	1	0.0	0.3	188
EHR Written Settlement Agreements in Resolution Period	1	0.0	0.1	98
EHR Hearings Fully Adjudicated	0	0.0	0.1	54
EHR Change of Placements Ordered	0	0.0	0.0	12
EHR Pending	0	0.0	0.1	75
EHR Withdrawn, Dismissed or Resolved Without Hearings	6	0.3	0.5	319

**Notes:**

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\*\* Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

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2018-19

	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	130	6.4	7.8	5,533
Reports Issued Total	96	4.8	5.1	3,619
Reports with Findings	73	3.6	3.1	2,203
Reports within 60-Day Timeline	92	4.6	4.7	3,337
Reports within Extended Timelines	2	0.1	0.3	194
Total Reports within Timelines	94	4.7	5.0	3,531
Written State Complaints Pending	0	0.0	0.2	116
Written State Complaints Pending Due Process Hearing	0	0.0	0.0	35
Written State Complaints Withdrawn or Dismissed	34	1.7	2.5	1,798
<b>Mediations</b>				
Mediation Requests Total	83	4.1	15.5	11,053
Mediations Held	48	2.4	9.3	6,657
Due Process-Related Mediations	31	1.5	5.4	3,871
Due Process-Related Mediation Agreements	21	1.0	3.4	2,388
Mediations Not Related to Due Process	17	0.8	3.9	2,786
Mediation Agreements Not Related to Due Process	9	0.4	2.9	2,035
Total Mediation Agreements	30	1.5	6.2	4,423
Mediations Pending	9	0.4	1.3	918
Mediations Withdrawn or Not Held	26	1.3	4.9	3,478
<b>Due Process Complaints</b>				
Due Process Complaints Filed	92	4.6	27.0	19,224
Resolution Meetings Held	38	1.9	17.8	12,653
Written Settlement Agreements in Resolution Period	13	0.6	1.8	1,274
Hearings Fully Adjudicated	6	0.3	2.6	1,830
Hearings Held within 45-day Timelines	6	0.3	0.5	365
Decisions within 45-day Timelines	6	0.0	1.1	796
Hearing Decisions with Extended Timelines	0	0.3	1.6	1,161
Hearing Due Process Complaints Pending	22	1.1	12.0	8,568
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	64	3.2	12.4	8,826
<b>Expedited Due Process Hearing Requests (EHR)**</b>				
Expedited Hearing Requests (EHR) Filed	2	0.1	0.5	333
EHR Resolution Meetings Held	1	0.0	0.2	162
EHR Written Settlement Agreements in Resolution Period	1	0.0	0.1	75
EHR Hearings Fully Adjudicated	0	0.0	0.0	34
EHR Change of Placements Ordered	0	0.0	0.0	4
EHR Pending	0	0.0	0.0	32
EHR Withdrawn, Dismissed or Resolved Without Hearings	2	0.1	0.4	267

Notes:

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\*\* Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

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2019-20

	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	119	5.8	7.4	5,297
Reports Issued Total	87	4.3	5.2	3,739
Reports with Findings	61	3.0	3.0	2,111
Reports within 60-Day Timelines	78	3.8	4.7	3,326
Reports within Extended Timelines	3	0.1	0.5	341
Total Reports within Timelines	81	4.0	5.1	3,667
Written State Complaints Pending	0	0.0	0.2	117
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	43
Written State Complaints Withdrawn or Dismissed	32	1.6	2.0	1,441
<b>Mediations</b>				
Mediation Requests Total	102	5.0	14.0	9,983
Mediations Held	76	3.7	8.4	5,981
Due Process-Related Mediations	63	3.1	5.1	3,653
Due Process-Related Mediation Agreements	40	2.0	2.7	1,959
Mediations Not Related to Due Process	13	0.6	3.3	2,328
Mediation Agreements Not Related to Due Process	9	0.4	2.4	1,710
Total Mediation Agreements	49	2.4	5.1	3,669
Mediations Pending	3	0.1	0.8	547
Mediations Withdrawn or Not Held	23	1.1	4.8	3,455
<b>Due Process Complaints</b>				
Due Process Complaints Filed	107	5.2	29.2	20,887
Resolution Meetings Held	38	1.9	18.8	13,414
Written Settlement Agreements in Resolution Period	8	0.4	1.5	1,082
Hearings Fully Adjudicated	5	0.2	1.9	1,364
Hearings Held within 45-Day Timelines	5	0.2	0.4	296
Hearing Decisions within 45-Day Timelines	5	0.0	0.8	538
Hearing Decisions with Extended Timelines	0	0.2	1.2	834
Due Process Complaints Pending	11	0.5	13.3	9,497
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	91	4.5	14.0	10,026
<b>Expedited Due Process Hearing Requests (EHR)**</b>				
Expedited Hearing Requests (EHR) Filed	3	0.1	0.5	338
EHR Resolution Meetings Held	2	0.1	0.2	122
EHR Written Settlement Agreements in Resolution Period	2	0.1	0.1	58
EHR Hearings Fully Adjudicated	0	0.0	0.0	28
EHR Change of Placements Ordered	0	0.0	0.0	4
EHR Pending	0	0.0	0.0	17
EHR Withdrawn, Dismissed or Resolved Without Hearings	3	0.1	0.4	293

Notes:

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2020-21

	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
<b>Written State Complaints</b>				
Written State Complaints Filed	152	7.8	5.9	4,169
Reports Issued Total	111	5.7	3.8	2,697
Reports with Findings	72	3.7	2.4	1,727
Reports within 60-Day Timelines	105	5.4	3.5	2,489
Reports with Extended Timelines	3	0.2	0.3	230
Total Reports within Timelines	108	5.6	3.8	2,719
Written State Complaints Pending	0	0.0	0.1	99
Written State Complaints Pending Due Process Hearings	0	0.0	0.1	47
Written State Complaints Withdrawn or Dismissed	41	2.1	1.8	1,273
<b>Mediations</b>				
Mediation Requests Total (Due Process and Non Due Process Related)	77	4.0	12.1	8,562
Mediations Held	63	3.3	6.6	4,659
Due Process Related Mediations	45	2.3	3.7	2,591
Due Process Related Mediation Agreements	18	0.9	1.1	790
Mediations Not Related to Due Process	18	0.9	2.9	2,068
Mediation Agreements Not Related to Due Process	11	0.6	2.0	1,427
Total Mediation Agreements (Due Process and Non Due Process Related)	29	1.5	3.1	2,217
Mediations Pending	5	0.3	0.7	476
Mediations Withdrawn or Not Held	9	0.5	4.8	3,427
<b>Due Process Complaints</b>				
Due Process Complaints Filed	67	3.5	32.2	22,759
Resolution Meetings Held	16	0.8	23.6	16,659
Written Settlement Agreements in Resolution Period	2	0.1	1.2	870
Hearings Fully Adjudicated	9	0.5	1.5	1,047
Hearings Held within 45-day Timelines	9	0.4	0.3	223
Hearing Decisions within 45-day Timelines	8	0.1	0.6	430
Hearing Decisions with Extended Timelines	1	0.5	0.9	653
Due Process Complaints Pending	8	0.4	17.6	12,435
DP Complaints Withdrawn, Dismissed, or Resolved Without Hearings	50	2.6	13.1	9,277
<b>Expedited Due Process Hearing Requests (EHR)**</b>				
Expedited Hearing Requests (EHR) Filed	0	0.0	0.1	88
EHR Resolution Meetings Held	0	0.0	0.0	29
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.0	12
EHR Hearings Fully Adjudicated	0	0.0	0.0	7
EHR Change of Placements Ordered	0	0.0	0.0	0
EHR Pending	0	0.0	0.0	9
EHR Withdrawn, Dismissed, or Resolved Without Hearings	0	0.0	0.1	69

Notes:

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