



IDEA Dispute Resolution Data Summary for: Massachusetts 2010-11 to 2020-21

The Individuals with Disabilities Education Act (IDEA) requires states and entities receiving IDEA grants to make available four dispute resolution processes and report annually on each to the U.S. Department of Education Office of Special Education Programs (OSEP). The four dispute resolution processes include written state complaints, mediation, due process complaints, and resolution meetings associated with due process.

The purpose of this summary is to provide a historical look at dispute resolution data and to assist with the identification of trends and changes in the use of the IDEA dispute resolution processes over time. Additional summaries can be found on the CADRE website at:

<http://www.cadeworks.org/resources/cadre-materials/state-part-b-dispute-resolution-data-summaries>

This summary features data for school years ("SY" July 1-June 30) 2010-11 through 2020-21 drawn from CADRE's National Longitudinal Database. Data are collected from the following sources: [1] from SY 2010 to the present, Section 618 data collected by the Data Accountability Center (DAC) and, as of SY 2011, reported to EDfacts; [2] data published in OSEP's Annual Report to Congress; and [3] data adjustments collected from states by CADRE after OSEP data were locked.

CADRE examines dispute resolution data for internally inconsistent values (based on report element definitions). When inconsistent values are found they are reconciled with OSEP. States are encouraged to submit notes or explanations regarding any conditions, anomalies, or corrections relating to the data included herein. CADRE is looking to improve the usefulness of these reports. Please provide us your input by responding to a brief survey at:

<https://www.surveymonkey.com/r/datasummary>

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For clarification or assistance, contact:

Melanie Reese, Ph.D.

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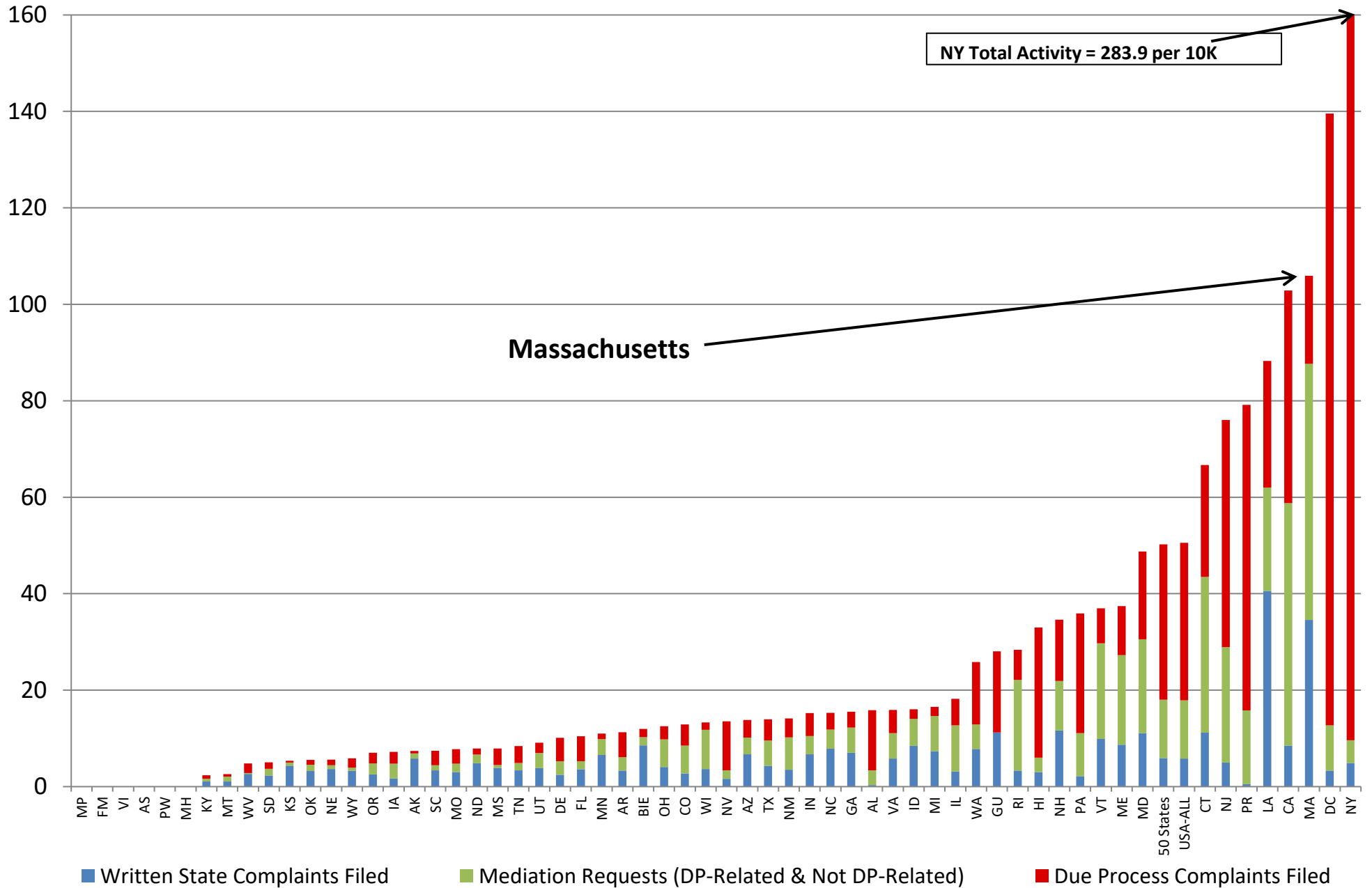
or call (541) 359-4210

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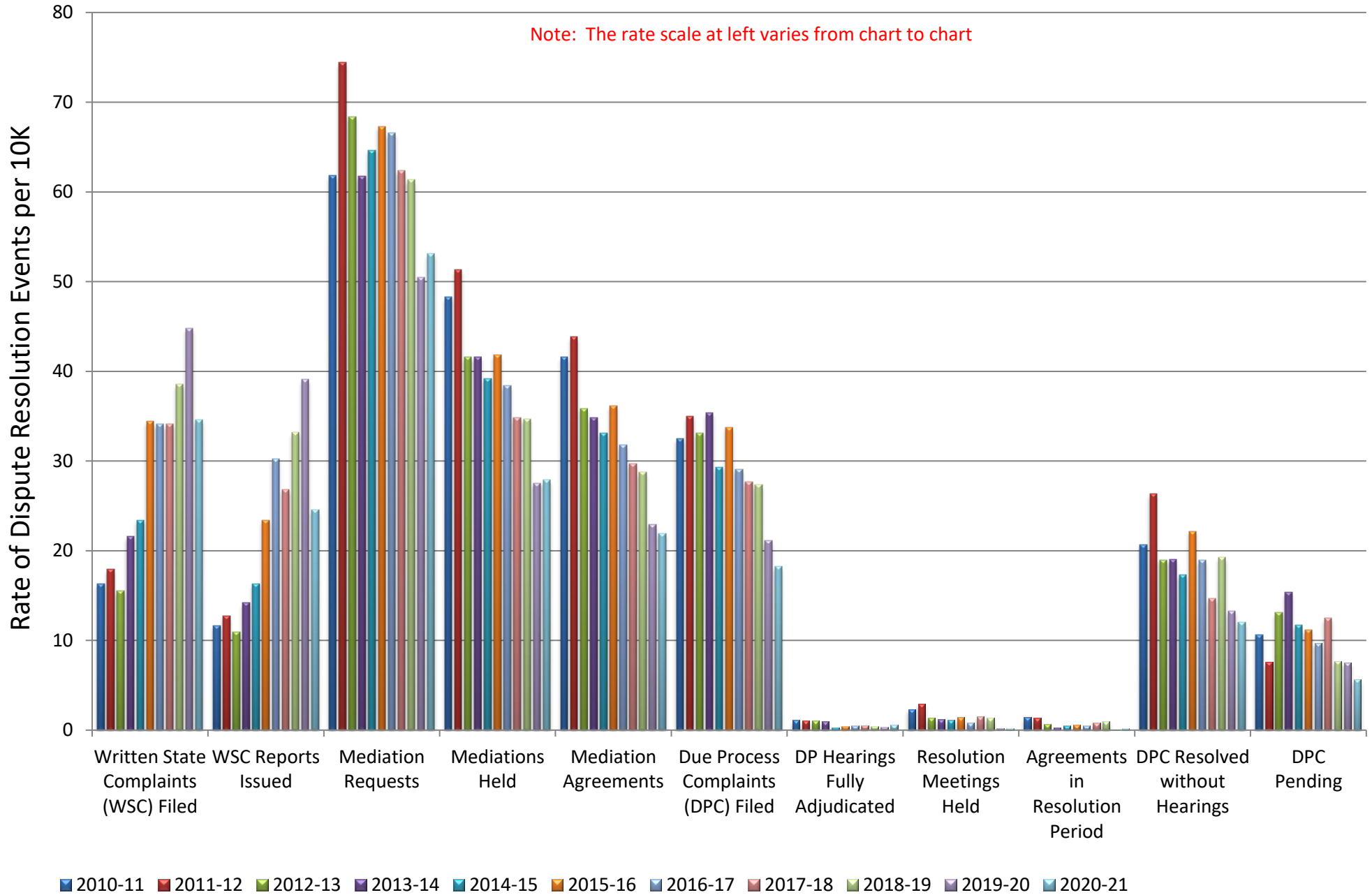


Total Dispute Resolution Activity by State/Entity per 10K Child Count: 2020-21



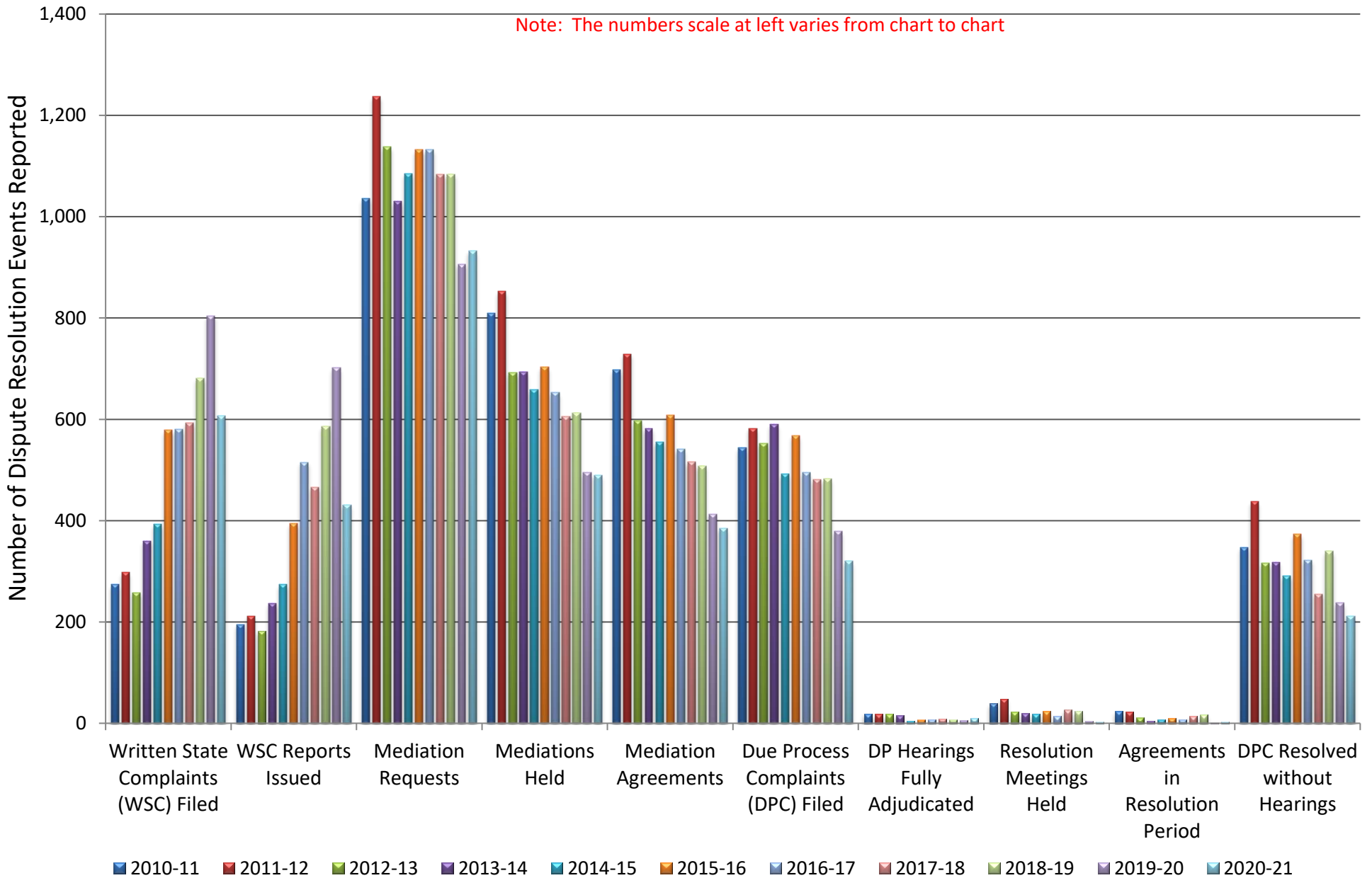


IDEA Dispute Resolution Activity per 10K Child Count: Massachusetts



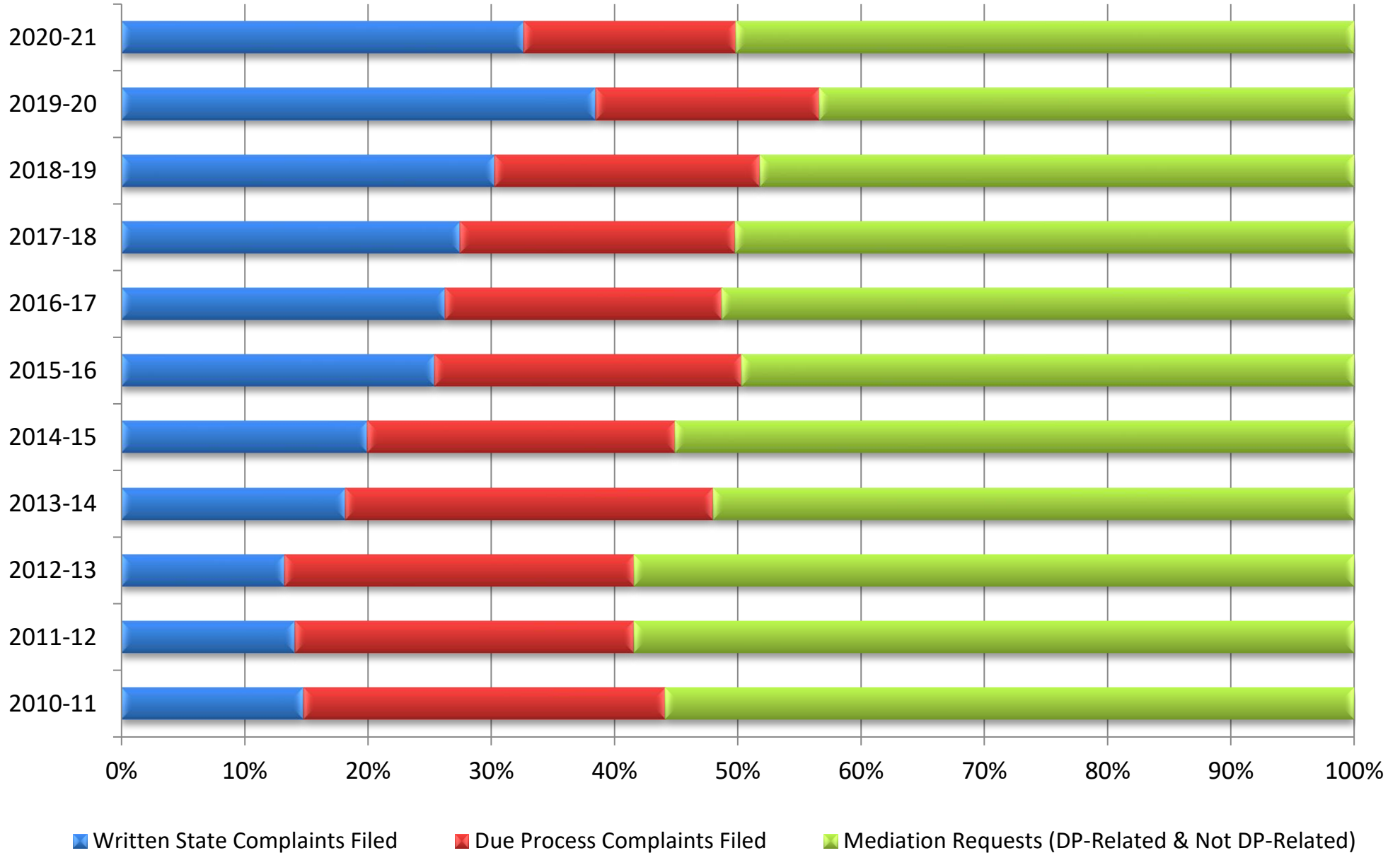


IDEA Dispute Resolution Activity: Massachusetts



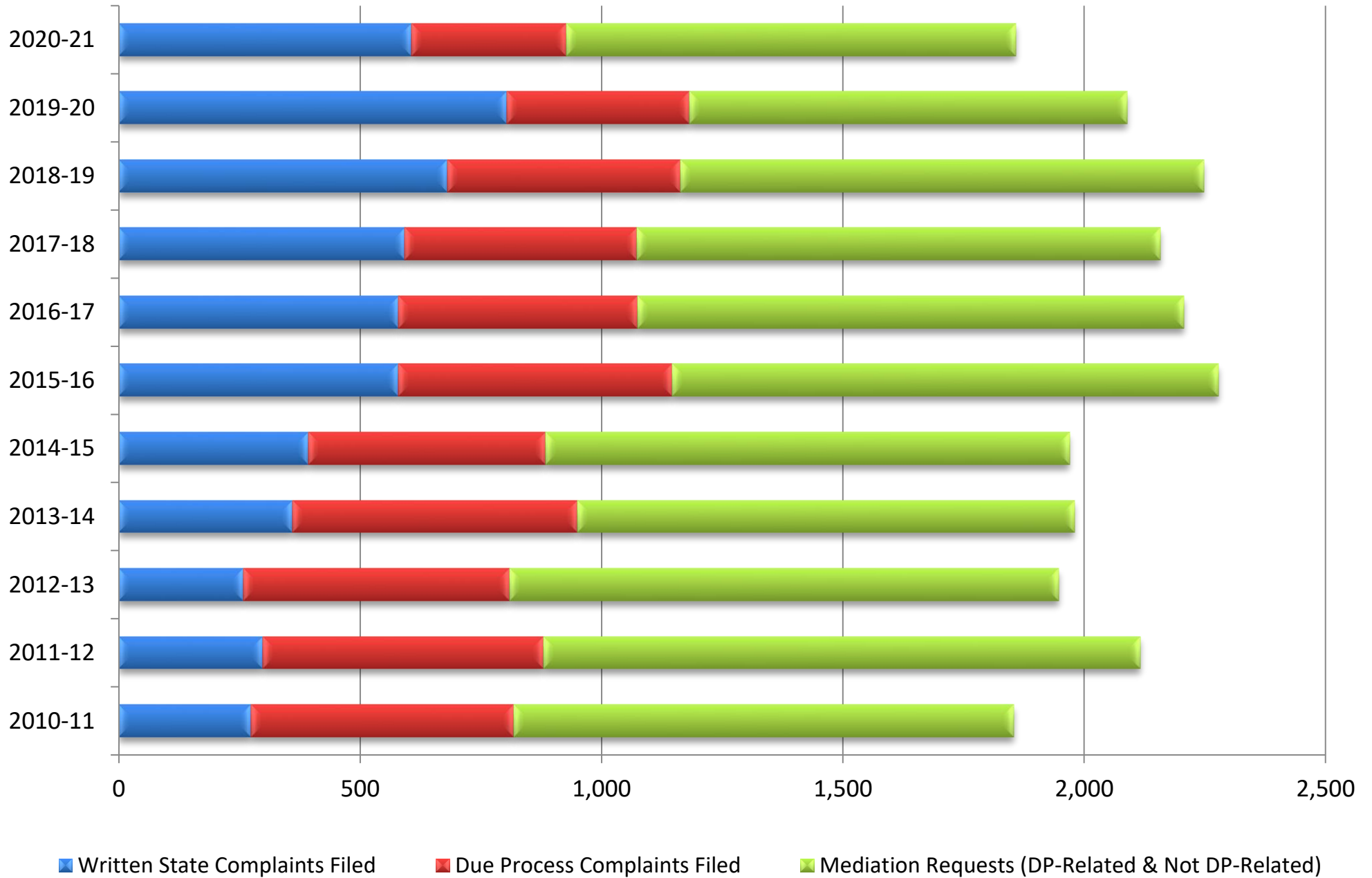
Relative Use of Dispute Resolution Options: Massachusetts

Note: 100% = The sum of requests for all dispute resolution processes



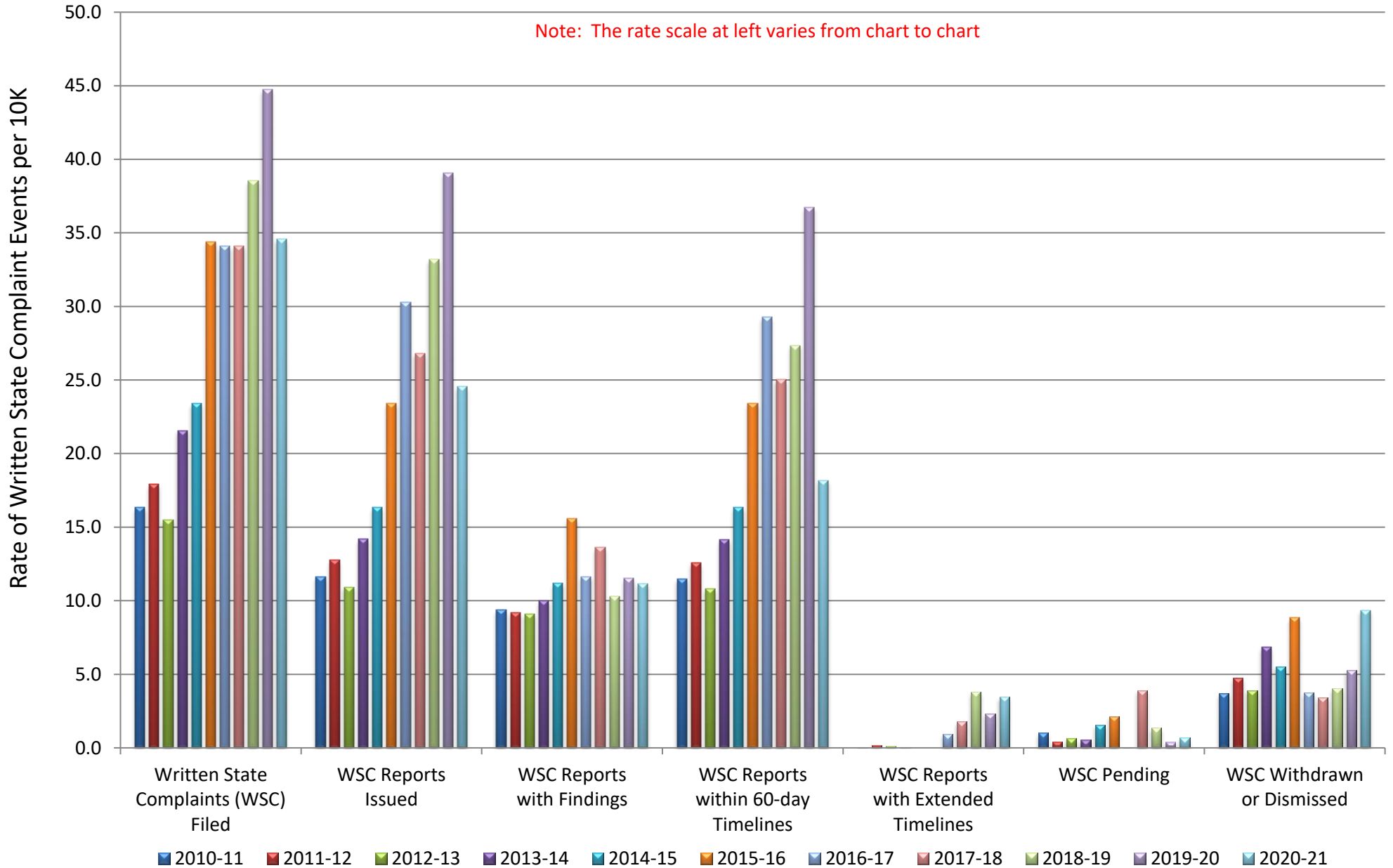


Aggregate Use of Dispute Resolution Options: Massachusetts

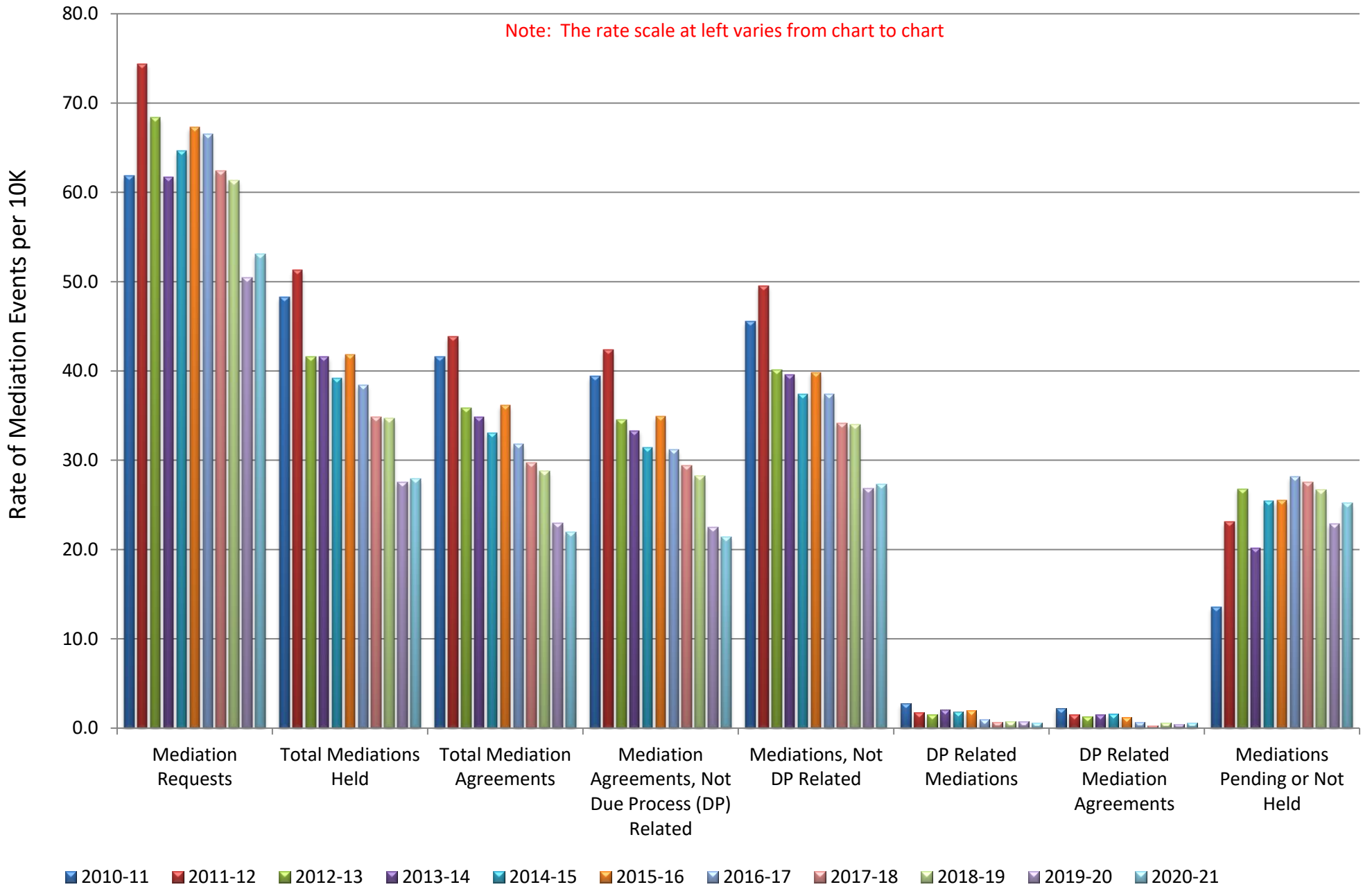




Written State Complaint Activity per 10K Child Count: Massachusetts

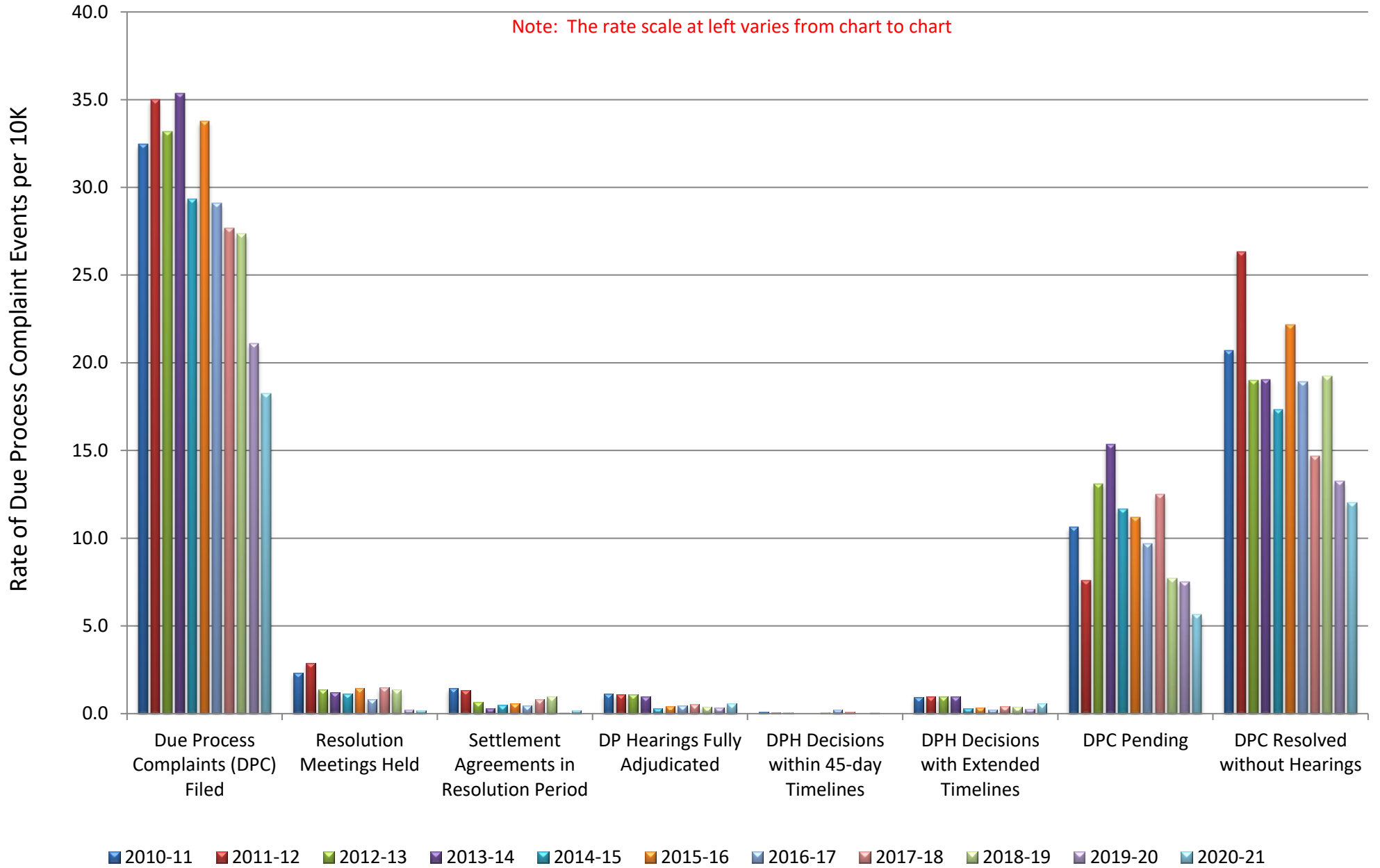


Mediation Activity per 10K Child Count: Massachusetts

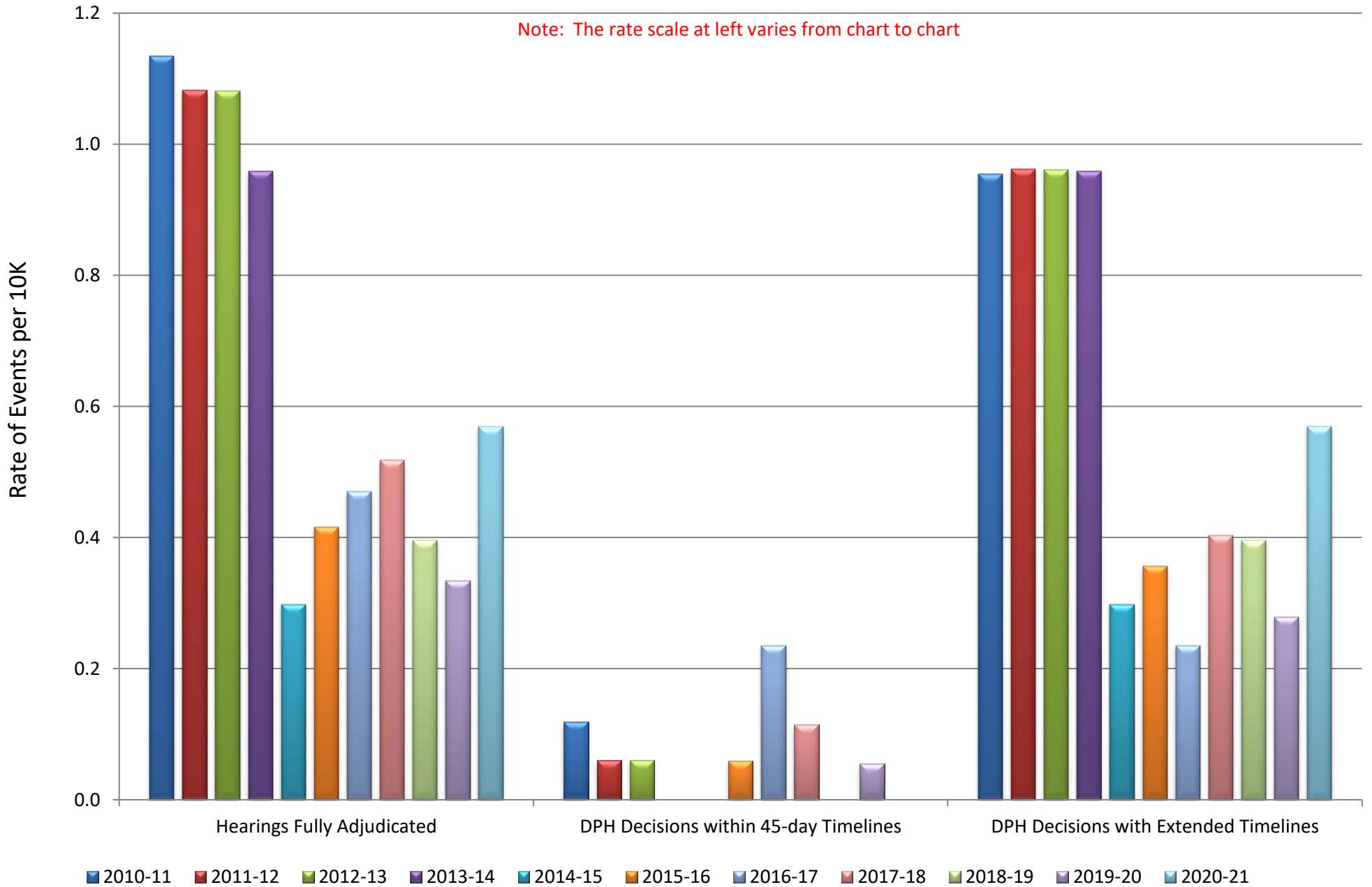




Due Process Complaint Activity per 10K Child Count: Massachusetts

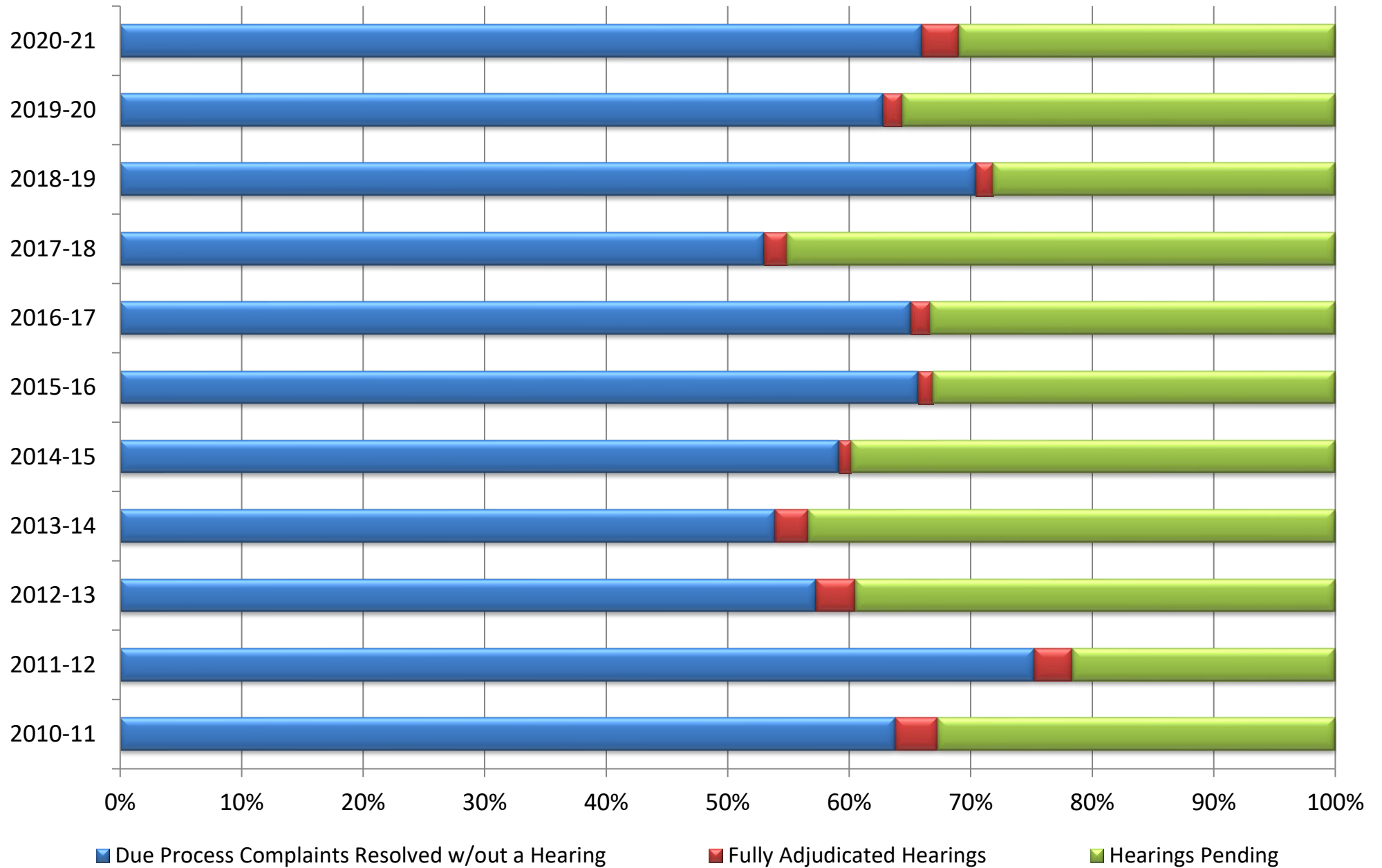


Timeliness of Due Process Hearing Decisions per 10K Child Count: Massachusetts





Relative Disposition of Due Process Complaints: Massachusetts





2010-11

	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	274	16.4	7.6	4,911
Reports Issued Total	195	11.6	4.8	3,111
Reports with Findings	157	9.4	3.1	2,021
Reports within 60-Day Timeline	192	11.5	4.5	2,873
Reports within Extended Timelines	1	0.1	0.3	200
Total Reports within Timelines	193	11.5	4.8	3,073
Written State Complaints Pending	17	1.0	0.2	127
Written State Complaints Pending Due Process Hearing	16	1.0	0.1	72
Written State Complaints Withdrawn or Dismissed	62	3.7	2.6	1,673
Mediations				
Mediation Requests Total	1,036	61.8	12.6	8,068
Mediations Held	809	48.3	8.1	5,177
Due Process-Related Mediations	46	2.7	3.9	2,501
Due Process-Related Mediation Agreements	37	2.2	2.4	1,569
Mediations Not Related to Due Process	763	45.5	4.2	2,676
Mediation Agreements Not Related to Due Process	660	39.4	3.2	2,054
Total Mediation Agreements	697	41.6	5.6	3,623
Mediations Pending	60	3.6	1.1	682
Mediations Withdrawn or Not Held	167	10.0	3.4	2,209
Due Process Complaints				
Due Process Complaints Filed	544	32.5	21.7	13,914
Resolution Meetings Held	39	2.3	12.2	7,841
Written Settlement Agreements in Resolution Period	24	1.4	2.3	1,487
Hearings Fully Adjudicated	19	1.1	1.3	823
Hearings Held within 45-day Timelines	18	0.1	0.3	201
Hearing Decisions within 45-day Timelines	2	1.0	0.9	549
Hearing Decisions with Extended Timelines	16	1.1	1.2	750
Due Process Complaints Pending	178	10.6	4.4	2,840
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	347	20.7	16.0	10,251
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	8	0.5	0.5	311
EHR Resolution Meetings Held	0	0.0	0.2	153
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	80
EHR Hearings Fully Adjudicated	0	0.0	0.1	35
EHR Change of Placements Ordered	0	0.0	0.0	10
EHR Pending	2	0.1	0.0	14
EHR Withdrawn, Dismissed or Resolved Without Hearings	6	0.4	0.4	262

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

For questions regarding this report, contact Melanie Reese at mreese@directionservice.org.

	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	298	17.9	7.7	4,893
Reports Issued Total	212	12.8	4.9	3,113
Reports with Findings	153	9.2	3.5	2,261
Reports within 60-Day Timeline	209	12.6	4.6	2,917
Reports within Extended Timelines	3	0.2	0.2	159
Total Reports within Timelines	212	12.8	4.8	3,076
Written State Complaints Pending	7	0.4	0.2	130
Written State Complaints Pending Due Process Hearing	7	0.4	0.1	53
Written State Complaints Withdrawn or Dismissed	79	4.8	2.6	1,661
Mediations				
Mediation Requests Total	1,237	74.4	13.4	8,533
Mediations Held	853	51.3	8.7	5,576
Due Process-Related Mediations	29	1.7	4.4	2,803
Due Process-Related Mediation Agreements	25	1.5	2.6	1,670
Mediations Not Related to Due Process	824	49.6	4.3	2,773
Mediation Agreements Not Related to Due Process	704	42.3	3.3	2,117
Total Mediation Agreements	729	43.9	5.9	3,787
Mediations Pending	180	10.8	1.4	878
Mediations Withdrawn or Not Held	204	12.3	3.3	2,079
Due Process Complaints				
Due Process Complaints Filed	582	35.0	22.4	14,319
Resolution Meetings Held	48	2.9	12.0	7,659
Written Settlement Agreements in Resolution Period	22	1.3	2.1	1,339
Hearings Fully Adjudicated	18	1.1	1.7	1,106
Hearings Held within 45-day Timelines	17	0.1	0.4	231
Hearing Decisions within 45-day Timelines	1	1.0	1.2	764
Hearing Decisions with Extended Timelines	16	1.0	1.6	995
Due Process Complaints Pending	126	7.6	3.1	1,998
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	438	26.3	17.6	11,215
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	21	1.3	0.5	304
EHR Resolution Meetings Held	1	0.1	0.2	132
EHR Written Settlement Agreements in Resolution Period	1	0.1	0.1	64
EHR Hearings Fully Adjudicated	0	0.0	0.0	27
EHR Change of Placements Ordered	0	0.0	0.0	10
EHR Pending	4	0.2	0.0	19
EHR Withdrawn, Dismissed or Resolved Without Hearings	17	1.0	0.4	258

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	258	15.5	7.7	4,943
Reports Issued Total	182	10.9	4.8	3,098
Reports with Findings	151	9.1	3.2	2,045
Reports within 60-Day Timeline	180	10.8	4.5	2,876
Reports within Extended Timelines	2	0.1	0.3	200
Total Reports within Timelines	182	10.9	4.8	3,076
Written State Complaints Pending	11	0.7	0.2	147
Written State Complaints Pending Due Process Hearing	11	0.7	0.1	49
Written State Complaints Withdrawn or Dismissed	65	3.9	2.6	1,698
Mediations				
Mediation Requests Total	1,138	68.4	13.6	8,744
Mediations Held	692	41.6	8.6	5,497
Due Process-Related Mediations	25	1.5	4.3	2,786
Due Process-Related Mediation Agreements	22	1.3	2.6	1,699
Mediations Not Related to Due Process	667	40.1	4.2	2,711
Mediation Agreements Not Related to Due Process	575	34.5	3.3	2,089
Total Mediation Agreements	597	35.9	5.9	3,788
Mediations Pending	165	9.9	1.5	973
Mediations Withdrawn or Not Held	281	16.9	3.5	2,274
Due Process Complaints				
Due Process Complaints Filed	552	33.2	21.8	13,987
Resolution Meetings Held	23	1.4	11.6	7,442
Written Settlement Agreements in Resolution Period	11	0.7	1.9	1,189
Hearings Fully Adjudicated	18	1.1	1.8	1,139
Hearings Held within 45-day Timelines	17	0.1	0.4	231
Hearing Decisions within 45-day Timelines	1	1.0	1.2	770
Hearing Decisions with Extended Timelines	16	1.0	1.6	1,001
Due Process Complaints Pending	218	13.1	4.8	3,100
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	316	19.0	15.2	9,748
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	8	0.5	0.5	298
EHR Resolution Meetings Held	0	0.0	0.2	150
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	72
EHR Hearings Fully Adjudicated	0	0.0	0.1	40
EHR Change of Placements Ordered	0	0.0	0.0	6
EHR Pending	2	0.1	0.0	15
EHR Withdrawn, Dismissed or Resolved Without Hearings	6	0.4	0.4	243

Notes:

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** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	360	21.6	7.6	4,929
Reports Issued Total	237	14.2	4.7	3,001
Reports with Findings	167	10.0	2.9	1,859
Reports within 60-Day Timeline	236	14.1	4.3	2,775
Reports within Extended Timelines	1	0.1	0.3	167
Total Reports within Timelines	237	14.2	4.6	2,942
Written State Complaints Pending	9	0.5	0.2	108
Written State Complaints Pending Due Process Hearing	9	0.5	0.1	77
Written State Complaints Withdrawn or Dismissed	114	6.8	2.8	1,820
Mediations				
Mediation Requests Total	1,030	61.7	13.6	8,799
Mediations Held	694	41.6	8.5	5,453
Due Process-Related Mediations	34	2.0	4.5	2,889
Due Process-Related Mediation Agreements	25	1.5	2.8	1,832
Mediations Not Related to Due Process	660	39.6	4.0	2,564
Mediation Agreements Not Related to Due Process	556	33.3	3.0	1,946
Total Mediation Agreements	581	34.8	5.9	3,778
Mediations Pending	112	6.7	1.2	799
Mediations Withdrawn or Not Held	224	13.4	3.9	2,547
Due Process Complaints				
Due Process Complaints Filed	590	35.4	23.2	14,940
Resolution Meetings Held	20	1.2	12.2	7,852
Written Settlement Agreements in Resolution Period	5	0.3	1.8	1,140
Hearings Fully Adjudicated	16	1.0	1.9	1,221
Hearings Held within 45-day Timelines	16	0.0	0.3	219
Hearing Decisions within 45-day Timelines	0	1.0	1.4	875
Hearing Decisions with Extended Timelines	16	1.0	1.7	1,094
Due Process Complaints Pending	256	15.3	5.7	3,705
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	318	19.1	15.5	10,014
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	9	0.5	0.4	287
EHR Resolution Meetings Held	0	0.0	0.2	115
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	70
EHR Hearings Fully Adjudicated	0	0.0	0.0	31
EHR Change of Placements Ordered	0	0.0	0.0	6
EHR Pending	0	0.0	0.0	15
EHR Withdrawn, Dismissed or Resolved Without Hearings	9	0.5	0.4	241

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2014-15

	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	393	23.4	7.5	4,907
Reports Issued Total	274	16.3	4.5	2,952
Reports with Findings	188	11.2	2.8	1,857
Reports within 60-Day Timeline	274	16.3	4.2	2,777
Reports within Extended Timelines	0	0.0	0.2	142
Total Reports within Timelines	274	16.3	4.5	2,919
Written State Complaints Pending	26	1.5	0.3	191
Written State Complaints Pending Due Process Hearing	14	0.8	0.2	111
Written State Complaints Withdrawn or Dismissed	93	5.5	2.7	1,764
Mediations				
Mediation Requests Total	1,085	64.7	14.5	9,482
Mediations Held	658	39.2	9.2	5,994
Due Process-Related Mediations	31	1.8	5.0	3,249
Due Process-Related Mediation Agreements	27	1.6	3.0	1,955
Mediations Not Related to Due Process	627	37.4	4.2	2,745
Mediation Agreements Not Related to Due Process	528	31.5	3.1	2,055
Total Mediation Agreements	555	33.1	6.1	4,010
Mediations Pending	94	5.6	1.4	924
Mediations Withdrawn or Not Held	333	19.8	3.9	2,564
Due Process Complaints				
Due Process Complaints Filed	492	29.3	21.8	14,283
Resolution Meetings Held	19	1.1	10.9	7,123
Written Settlement Agreements in Resolution Period	8	0.5	1.8	1,194
Hearings Fully Adjudicated	5	0.3	1.2	805
Hearings Held within 45-day Timelines	5	0.0	0.3	209
Hearing Decisions within 45-day Timelines	0	0.3	0.8	527
Hearing Decisions with Extended Timelines	5	0.3	1.1	736
Due Process Complaints Pending	196	11.7	5.0	3,285
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	291	17.3	15.6	10,193
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	5	0.3	0.4	288
EHR Resolution Meetings Held	5	0.3	0.2	125
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	62
EHR Hearings Fully Adjudicated	0	0.0	0.0	29
EHR Change of Placements Ordered	0	0.0	0.0	5
EHR Pending	0	0.0	0.0	24
EHR Withdrawn, Dismissed or Resolved Without Hearings	5	0.3	0.4	235

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

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2015-16

	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	579	34.4	8.0	5,301
Reports Issued Total	394	23.4	4.9	3,284
Reports with Findings	262	15.6	3.2	2,154
Reports within 60-Day Timeline	394	23.4	4.6	3,047
Reports within Extended Timelines	0	0.0	0.3	174
Total Reports within Timelines	394	23.4	4.8	3,221
Written State Complaints Pending	36	2.1	0.2	147
Written State Complaints Pending Due Process Hearing	10	0.6	0.1	55
Written State Complaints Withdrawn or Dismissed	149	8.9	2.8	1,870
Mediations				
Mediation Requests Total	1,132	67.3	12.3	8,227
Mediations Held	703	41.8	9.4	6,263
Due Process-Related Mediations	33	2.0	5.0	3,360
Due Process-Related Mediation Agreements	21	1.2	3.0	1,981
Mediations Not Related to Due Process	670	39.8	4.4	2,903
Mediation Agreements Not Related to Due Process	587	34.9	3.2	2,146
Total Mediation Agreements	608	36.1	6.2	4,127
Mediations Pending	135	8.0	0.7	480
Mediations Withdrawn or Not Held	294	17.5	2.2	1,484
Due Process Complaints				
Due Process Complaints Filed	568	33.8	26.0	17,325
Resolution Meetings Held	24	1.4	11.9	7,936
Written Settlement Agreements in Resolution Period	10	0.6	2.1	1,423
Hearings Fully Adjudicated	7	0.4	1.2	833
Hearings Held within 45-day Timelines	7	0.1	0.3	216
Hearing Decisions within 45-day Timelines	1	0.4	0.8	529
Hearing Decisions with Extended Timelines	6	0.4	1.1	745
Due Process Complaints Pending	188	11.2	8.8	5,890
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	373	22.2	15.9	10,602
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	10	0.6	0.5	336
EHR Resolution Meetings Held	0	0.0	0.2	142
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	83
EHR Hearings Fully Adjudicated	0	0.0	0.0	24
EHR Change of Placements Ordered	0	0.0	0.0	6
EHR Pending	0	0.0	0.1	34
EHR Withdrawn, Dismissed or Resolved Without Hearings	10	0.6	0.4	278

Notes:

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	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	580	34.1	7.8	5,195
Reports Issued Total	515	30.3	5.2	3,465
Reports with Findings	198	11.6	3.0	2,010
Reports within 60-Day Timeline	498	29.3	4.9	3,273
Reports within Extended Timelines	16	0.9	0.2	127
Total Reports within Timelines	514	30.2	5.1	3,400
Written State Complaints Pending	1	0.1	0.2	116
Written State Complaints Pending Due Process Hearing	1	0.1	0.1	48
Written State Complaints Withdrawn or Dismissed	64	3.8	2.4	1,614
Mediations				
Mediation Requests Total	1,132	66.5	16.0	10,634
Mediations Held	653	38.4	9.3	6,215
Due Process-Related Mediations	17	1.0	5.2	3,437
Due Process-Related Mediation Agreements	11	0.6	2.8	1,888
Mediations Not Related to Due Process	636	37.4	4.2	2,778
Mediation Agreements Not Related to Due Process	530	31.2	3.1	2,089
Total Mediation Agreements	541	31.8	6.0	3,977
Mediations Pending	148	8.7	1.7	1,103
Mediations Withdrawn or Not Held	331	19.5	5.0	3,316
Due Process Complaints				
Due Process Complaints Filed	495	29.1	24.3	16,175
Resolution Meetings Held	14	0.8	13.7	9,107
Written Settlement Agreements in Resolution Period	8	0.5	2.2	1,458
Hearings Fully Adjudicated	8	0.5	1.6	1,099
Hearings Held within 45-day Timelines	8	0.2	0.4	257
Hearing Decisions within 45-day Timelines	4	0.2	1.1	733
Hearing Decisions with Extended Timelines	4	0.5	1.5	990
Due Process Complaints Pending	165	9.7	6.6	4,415
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	322	18.9	16.0	10,661
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	12	0.7	0.5	363
EHR Resolution Meetings Held	0	0.0	0.2	159
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	70
EHR Hearings Fully Adjudicated	1	0.1	0.1	36
EHR Change of Placements Ordered	1	0.1	0.0	5
EHR Pending	0	0.0	0.1	46
EHR Withdrawn, Dismissed or Resolved Without Hearings	11	0.6	0.4	281

Notes:

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** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2017-18

	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	593	34.1	7.7	5,320
Reports Issued Total	466	26.8	5.0	3,472
Reports with Findings	237	13.6	3.1	2,129
Reports within 60-Day Timeline	435	25.0	4.7	3,266
Reports within Extended Timelines	31	1.8	0.2	156
Total Reports within Timelines	466	26.8	4.9	3,422
Written State Complaints Pending	68	3.9	0.2	152
Written State Complaints Pending Due Process Hearing	13	0.7	0.1	56
Written State Complaints Withdrawn or Dismissed	59	3.4	2.5	1,696
Mediations				
Mediation Requests Total	1,084	62.4	16.3	11,268
Mediations Held	605	34.8	9.4	6,472
Due Process-Related Mediations	12	0.7	5.3	3,642
Due Process-Related Mediation Agreements	5	0.3	3.0	2,090
Mediations Not Related to Due Process	593	34.1	4.1	2,830
Mediation Agreements Not Related to Due Process	511	29.4	3.1	2,124
Total Mediation Agreements	516	29.7	6.1	4,214
Mediations Pending	148	8.5	1.4	967
Mediations Withdrawn or Not Held	331	19.0	5.5	3,829
Due Process Complaints				
Due Process Complaints Filed	481	27.7	26.0	18,001
Resolution Meetings Held	26	1.5	14.7	10,187
Written Settlement Agreements in Resolution Period	14	0.8	1.8	1,253
Hearings Fully Adjudicated	9	0.5	1.9	1,286
Hearings Held within 45-day Timelines	9	0.1	0.4	259
Hearing Decisions within 45-day Timelines	2	0.4	1.3	872
Hearing Decisions with Extended Timelines	7	0.5	1.6	1,131
Due Process Complaints Pending	217	12.5	8.5	5,854
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	255	14.7	15.7	10,861
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	24	1.4	0.6	448
EHR Resolution Meetings Held	0	0.0	0.3	188
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	98
EHR Hearings Fully Adjudicated	1	0.1	0.1	54
EHR Change of Placements Ordered	0	0.0	0.0	12
EHR Pending	0	0.0	0.1	75
EHR Withdrawn, Dismissed or Resolved Without Hearings	23	1.3	0.5	319

Notes:

* "Per 10K" values are computed by dividing the number of events by child count (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2018-19

	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	681	38.6	7.8	5,533
Reports Issued Total	586	33.2	5.1	3,619
Reports with Findings	182	10.3	3.1	2,203
Reports within 60-Day Timeline	483	27.3	4.7	3,337
Reports within Extended Timelines	67	3.8	0.3	194
Total Reports within Timelines	550	31.1	5.0	3,531
Written State Complaints Pending	24	1.4	0.2	116
Written State Complaints Pending Due Process Hearing	0	0.0	0.0	35
Written State Complaints Withdrawn or Dismissed	71	4.0	2.5	1,798
Mediations				
Mediation Requests Total	1,084	61.4	15.5	11,053
Mediations Held	613	34.7	9.3	6,657
Due Process-Related Mediations	13	0.7	5.4	3,871
Due Process-Related Mediation Agreements	10	0.6	3.4	2,388
Mediations Not Related to Due Process	600	34.0	3.9	2,786
Mediation Agreements Not Related to Due Process	498	28.2	2.9	2,035
Total Mediation Agreements	508	28.8	6.2	4,423
Mediations Pending	115	6.5	1.3	918
Mediations Withdrawn or Not Held	356	20.2	4.9	3,478
Due Process Complaints				
Due Process Complaints Filed	483	27.3	27.0	19,224
Resolution Meetings Held	24	1.4	17.8	12,653
Written Settlement Agreements in Resolution Period	17	1.0	1.8	1,274
Hearings Fully Adjudicated	7	0.4	2.6	1,830
Hearings Held within 45-day Timelines	7	0.0	0.5	365
Decisions within 45-day Timelines	0	0.4	1.1	796
Hearing Decisions with Extended Timelines	7	0.4	1.6	1,161
Hearing Due Process Complaints Pending	136	7.7	12.0	8,568
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	340	19.2	12.4	8,826
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	18	1.0	0.5	333
EHR Resolution Meetings Held	0	0.0	0.2	162
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	75
EHR Hearings Fully Adjudicated	0	0.0	0.0	34
EHR Change of Placements Ordered	0	0.0	0.0	4
EHR Pending	0	0.0	0.0	32
EHR Withdrawn, Dismissed or Resolved Without Hearings	18	1.0	0.4	267

Notes:

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** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2019-20

	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	804	44.8	7.4	5,297
Reports Issued Total	702	39.1	5.2	3,739
Reports with Findings	207	11.5	3.0	2,111
Reports within 60-Day Timelines	660	36.7	4.7	3,326
Reports within Extended Timelines	42	2.3	0.5	341
Total Reports within Timelines	702	39.1	5.1	3,667
Written State Complaints Pending	7	0.4	0.2	117
Written State Complaints Pending Due Process Hearing	0	0.0	0.1	43
Written State Complaints Withdrawn or Dismissed	95	5.3	2.0	1,441
Mediations				
Mediation Requests Total	906	50.4	14.0	9,983
Mediations Held	495	27.6	8.4	5,981
Due Process-Related Mediations	13	0.7	5.1	3,653
Due Process-Related Mediation Agreements	8	0.4	2.7	1,959
Mediations Not Related to Due Process	482	26.8	3.3	2,328
Mediation Agreements Not Related to Due Process	404	22.5	2.4	1,710
Total Mediation Agreements	412	22.9	5.1	3,669
Mediations Pending	53	3.0	0.8	547
Mediations Withdrawn or Not Held	358	19.9	4.8	3,455
Due Process Complaints				
Due Process Complaints Filed	379	21.1	29.2	20,887
Resolution Meetings Held	4	0.2	18.8	13,414
Written Settlement Agreements in Resolution Period	1	0.1	1.5	1,082
Hearings Fully Adjudicated	6	0.3	1.9	1,364
Hearings Held within 45-Day Timelines	6	0.1	0.4	296
Hearing Decisions within 45-Day Timelines	1	0.3	0.8	538
Hearing Decisions with Extended Timelines	5	0.3	1.2	834
Due Process Complaints Pending	135	7.5	13.3	9,497
DP Complaints Withdrawn, Dismissed or Resolved Without Hearings	238	13.2	14.0	10,026
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	12	0.7	0.5	338
EHR Resolution Meetings Held	0	0.0	0.2	122
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.1	58
EHR Hearings Fully Adjudicated	1	0.1	0.0	28
EHR Change of Placements Ordered	1	0.1	0.0	4
EHR Pending	0	0.0	0.0	17
EHR Withdrawn, Dismissed or Resolved Without Hearings	11	0.6	0.4	293

Notes:

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** Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

*** The counts reported under "Decisions with Extended Timelines" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions.

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2020-21

	Massachusetts		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	607	34.6	5.9	4,169
Reports Issued Total	431	24.6	3.8	2,697
Reports with Findings	196	11.2	2.4	1,727
Reports within 60-Day Timelines	319	18.2	3.5	2,489
Reports with Extended Timelines	61	3.5	0.3	230
Total Reports within Timelines	380	21.6	3.8	2,719
Written State Complaints Pending	12	0.7	0.1	99
Written State Complaints Pending Due Process Hearings	3	0.2	0.1	47
Written State Complaints Withdrawn or Dismissed	164	9.3	1.8	1,273
Mediations				
Mediation Requests Total (Due Process and Non Due Process Related)	932	53.1	12.1	8,562
Mediations Held	490	27.9	6.6	4,659
Due Process Related Mediations	11	0.6	3.7	2,591
Due Process Related Mediation Agreements	10	0.6	1.1	790
Mediations Not Related to Due Process	479	27.3	2.9	2,068
Mediation Agreements Not Related to Due Process	375	21.4	2.0	1,427
Total Mediation Agreements (Due Process and Non Due Process Related)	385	21.9	3.1	2,217
Mediations Pending	68	3.9	0.7	476
Mediations Withdrawn or Not Held	374	21.3	4.8	3,427
Due Process Complaints				
Due Process Complaints Filed	320	18.2	32.2	22,759
Resolution Meetings Held	3	0.2	23.6	16,659
Written Settlement Agreements in Resolution Period	3	0.2	1.2	870
Hearings Fully Adjudicated	10	0.6	1.5	1,047
Hearings Held within 45-day Timelines	10	0.0	0.3	223
Hearing Decisions within 45-day Timelines	0	0.6	0.6	430
Hearing Decisions with Extended Timelines	10	0.6	0.9	653
Due Process Complaints Pending	99	5.6	17.6	12,435
DP Complaints Withdrawn, Dismissed, or Resolved Without Hearings	211	12.0	13.1	9,277
Expedited Due Process Hearing Requests (EHR)**				
Expedited Hearing Requests (EHR) Filed	3	0.2	0.1	88
EHR Resolution Meetings Held	0	0.0	0.0	29
EHR Written Settlement Agreements in Resolution Period	0	0.0	0.0	12
EHR Hearings Fully Adjudicated	0	0.0	0.0	7
EHR Change of Placements Ordered	0	0.0	0.0	0
EHR Pending	0	0.0	0.0	9
EHR Withdrawn, Dismissed, or Resolved Without Hearings	3	0.2	0.1	69

Notes:

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