



3 DAY FACILITATION COURSE

RESOURCE LIST

- Laurence J. Boulle, Michael T. Colatrella Jr, Anthony P. Picchioni, *Mediation: Skills and Techniques* (2008).
- Ingrid Bens, *Facilitating with Ease!* (3d. ed. 2012).
- Kenneth Cloke, *Mediating Dangerously: The Frontiers of Conflict Resolution* (2001).
- E. Franklin Dukes, Marian A. Pischolish & John B. Stephens, *Reaching for Higher Ground* (2008).
- Robert J. Garmston & Bruce M. Wellman, *The Adaptive School* (2d. ed. 2009).
- Mary Greenwood, *How to Mediate Like a Pro*, (2008).
- Sam Kaner, *Facilitator's Guide to Participatory Decision-Making* (3d. ed. 2014).
- Barbara G. Madonik, *Managing the Mediation Environment* (2001).
- Michelle Maiese, *Interests, Positions, Needs, and Values* (2012).
- Bernard Mayer, *The Dynamics of Conflict: A Guide to Engagement and Intervention* (2d ed. 2012).
- Bernard Mayer, *The Conflict Paradox: Seven Dilemmas at the Core of Disputes* (2015).
- Christopher W. Moore, *The Mediation Process* (4th ed. 2014).
- Cinnie Noble, *Conflict Mastery: Questions to Guide You* (2014).
- Laura Otey, Education Service Center Region 4, *Talk Through Conflict Using Interests-Based Problem Solving* (2011).
- Dev Patnaik, with Peter Mortensen, *Wired to Care* (2009).
- Shauna Ries, Susan Harter, *In Justice, in Accord* (2012).
- Shauna Ries, Genna Murphy, *Touchstone Skills for Authentic Communication* (2013).
- Roger Schwarz, Anne Davidson, Peg Carlson & Sue McKinney *The Skilled Facilitator Fieldbook* (2005).
- Daniel J. Siegel, M.D., *Mindsight: The New Science of Personal Transformation* (2011).
- Brad Spangler, *Reframing* (2003).



PINGORA CONSULTING

SPECIAL EDUCATION + DISPUTE RESOLUTION + PROFESSIONAL DEVELOPMENT

Lawrence Susskind, *Good for You, Great for Me: Finding the Trading Zone and Winning at Win-Win Negotiation* (2014).

William Ury, *Getting Past NO* (1993).

Ehsan Zaffar, *Context is King: A Practical Guide to Reframing in Mediation* (2008).

Conflict Research Consortium, University of Colorado, *Confusing Interests (What You Really Want) with Positions (What You Say You Want)* (undated).

National Conflict Resolution Center, *Communicate, Negotiate, Mediate* (2010).

Office of Quality Improvement, University of Wisconsin, *Facilitator Took Kit: A Guide for Helping Groups Get Results* (2007).

Straus Institute for Dispute Resolution, Pepperdine University School of Law, *Advanced Mediation* (2012).

Straus Institute for Dispute Resolution, Pepperdine University School of Law, *The Art of Facilitating Dynamic and Difficult Groups* (2016).

Straus Institute for Dispute Resolution, Pepperdine University School of Law, *Mediation: The Art of Facilitating Settlement* (2009).

Work Group for Community Health and Development, University of Kansas, *Community Tool Box* (2013).